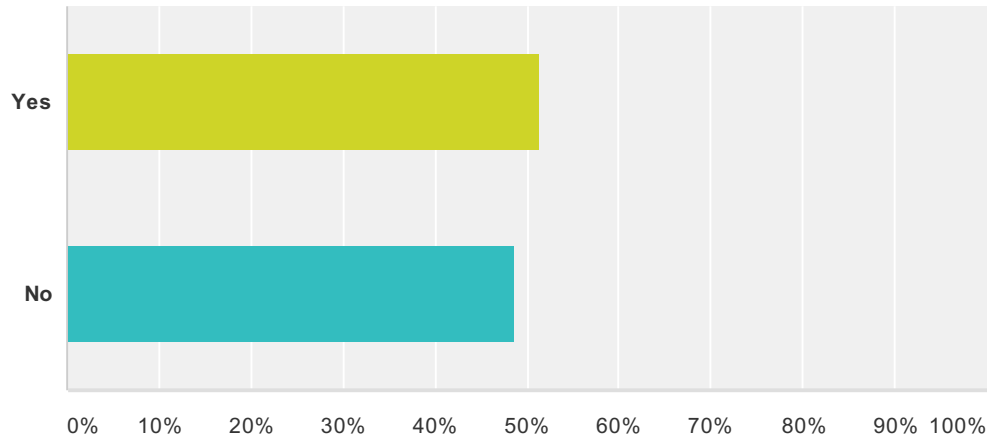


Q1 Do you use the JSCC Library?

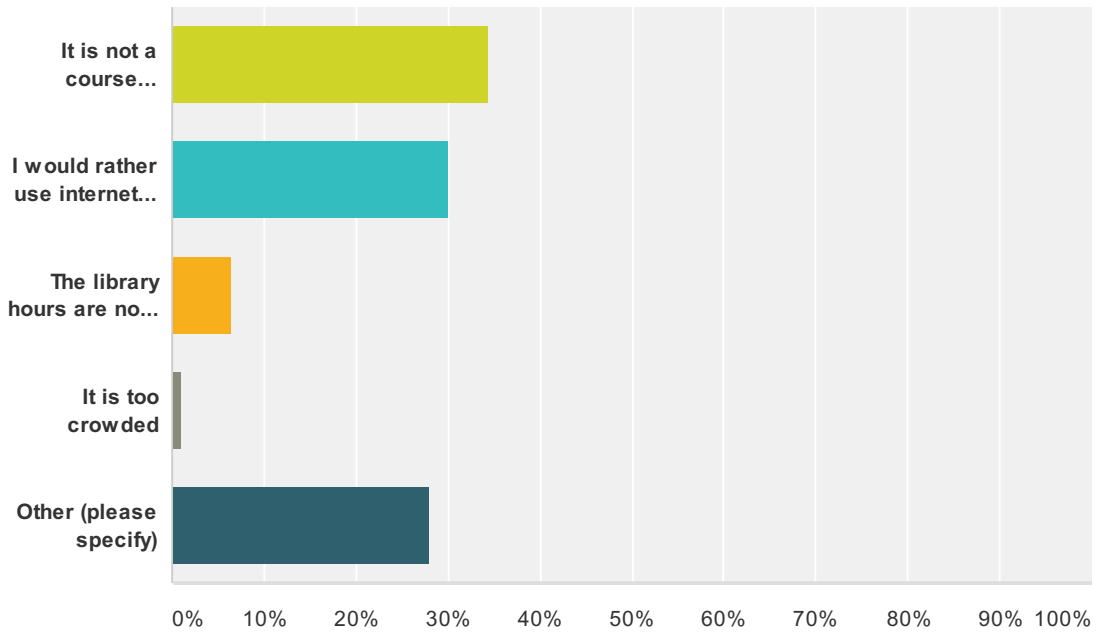
Answered: 173 Skipped: 2



Answer Choices	Responses	
Yes	51.45%	89
No	48.55%	84
Total		173

Q2 If you do not use the library is it because:

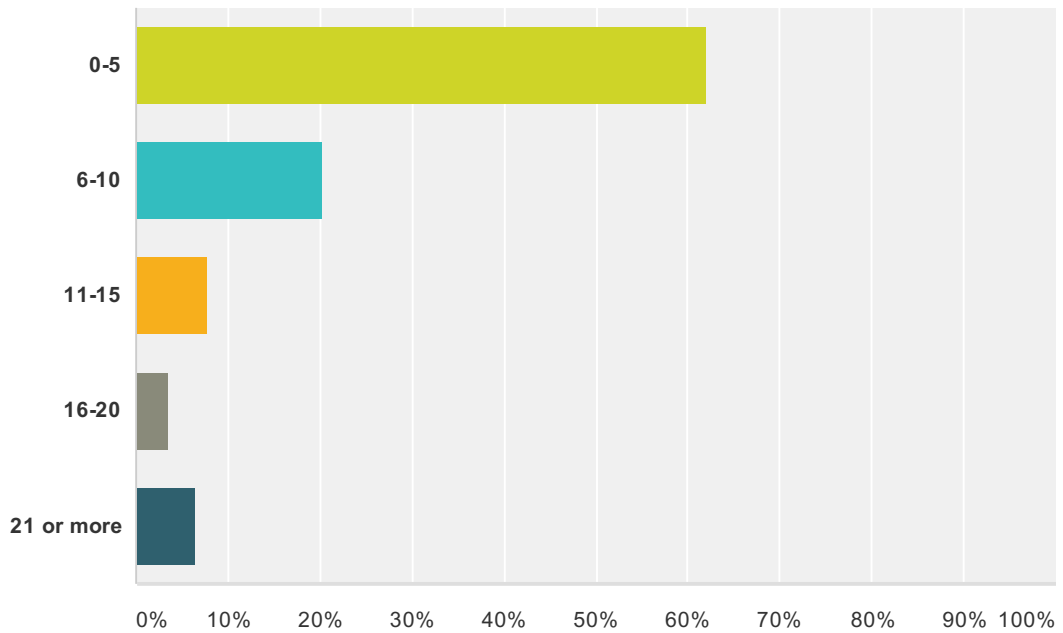
Answered: 93 Skipped: 82



Answer Choices	Responses
It is not a course requirement?	34.41% 32
I would rather use internet resources.	30.11% 28
The library hours are not convenient.	6.45% 6
It is too crowded	1.08% 1
Other (please specify)	27.96% 26
Total	93

Q3 On average, how many times a semester do you use the services in the Academic Support Center?

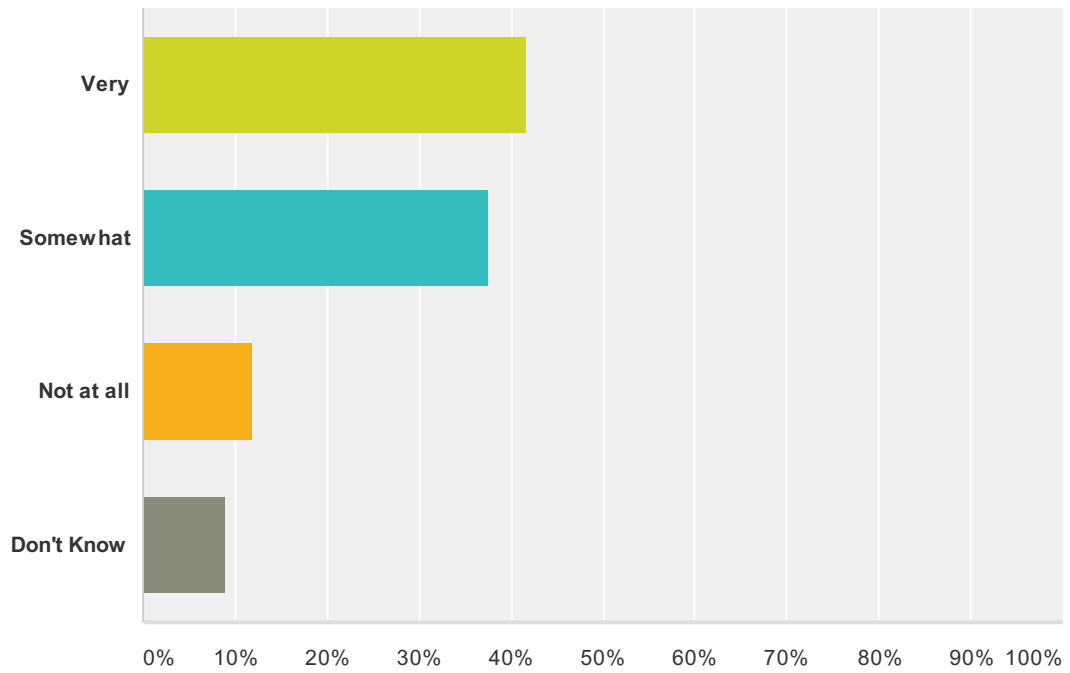
Answered: 168 Skipped: 7



Answer Choices	Responses
0-5	61.90% 104
6-10	20.24% 34
11-15	7.74% 13
16-20	3.57% 6
21 or more	6.55% 11
Total	168

Q4 How important is the Academic Support Center to you in your academic success at JSCC?

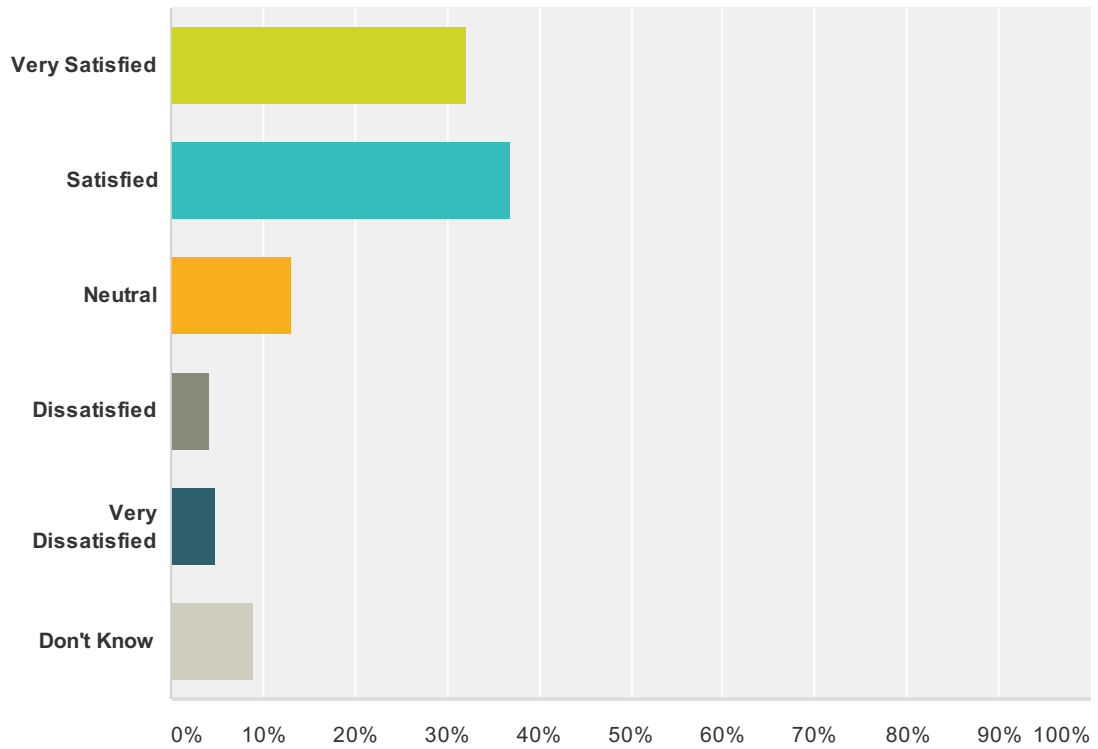
Answered: 168 Skipped: 7



Answer Choices	Responses
Very	41.67% 70
Somewhat	37.50% 63
Not at all	11.90% 20
Don't Know	8.93% 15
Total	168

Q5 To what extent are you satisfied with the customer service provided by the Academic Support Center?

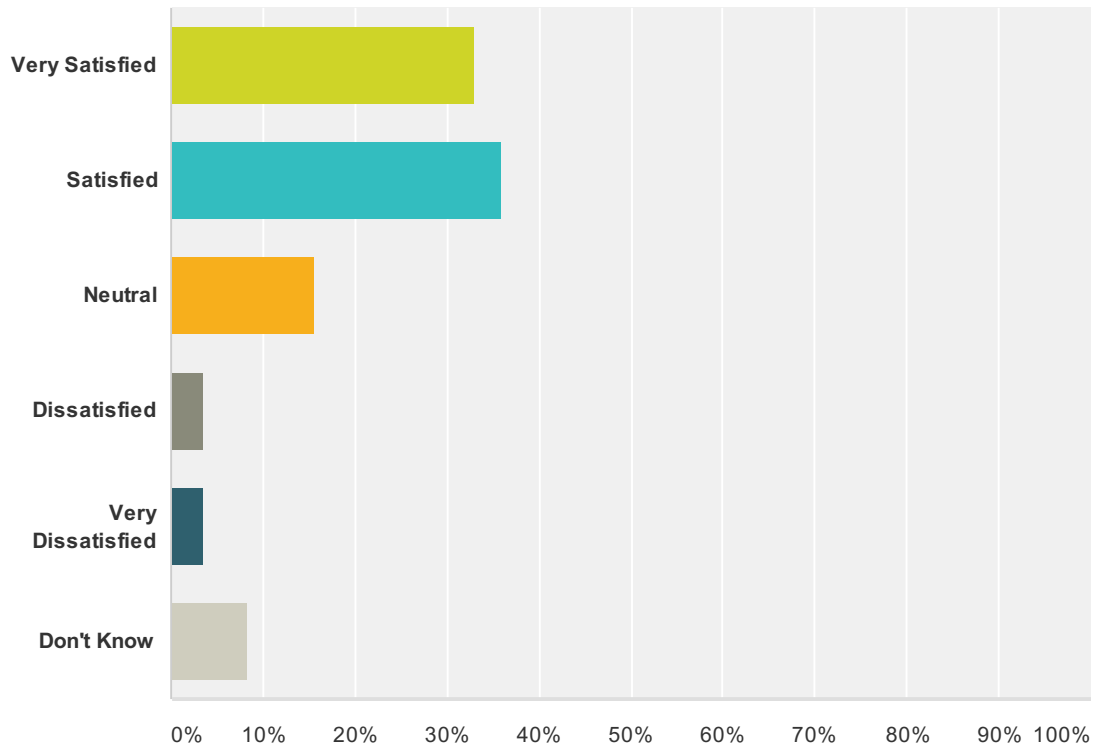
Answered: 168 Skipped: 7



Answer Choices	Responses	
Very Satisfied	32.14%	54
Satisfied	36.90%	62
Neutral	13.10%	22
Dissatisfied	4.17%	7
Very Dissatisfied	4.76%	8
Don't Know	8.93%	15
Total		168

Q6 To what extent are you satisfied with the customer service from the Academic Support Center?

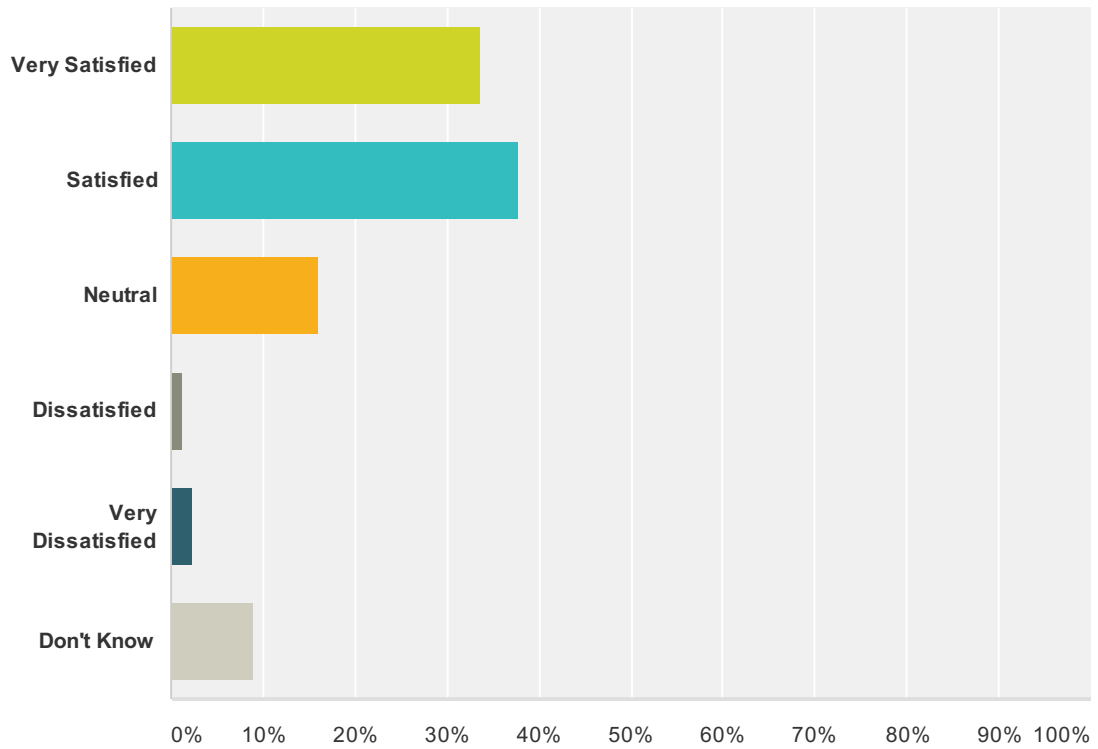
Answered: 167 Skipped: 8



Answer Choices	Responses	
Very Satisfied	32.93%	55
Satisfied	35.93%	60
Neutral	15.57%	26
Dissatisfied	3.59%	6
Very Dissatisfied	3.59%	6
Don't Know	8.38%	14
Total		167

Q7 To what extent are you satisfied with the resources (e.g. computer hardware and software) in the Academic Support Center?

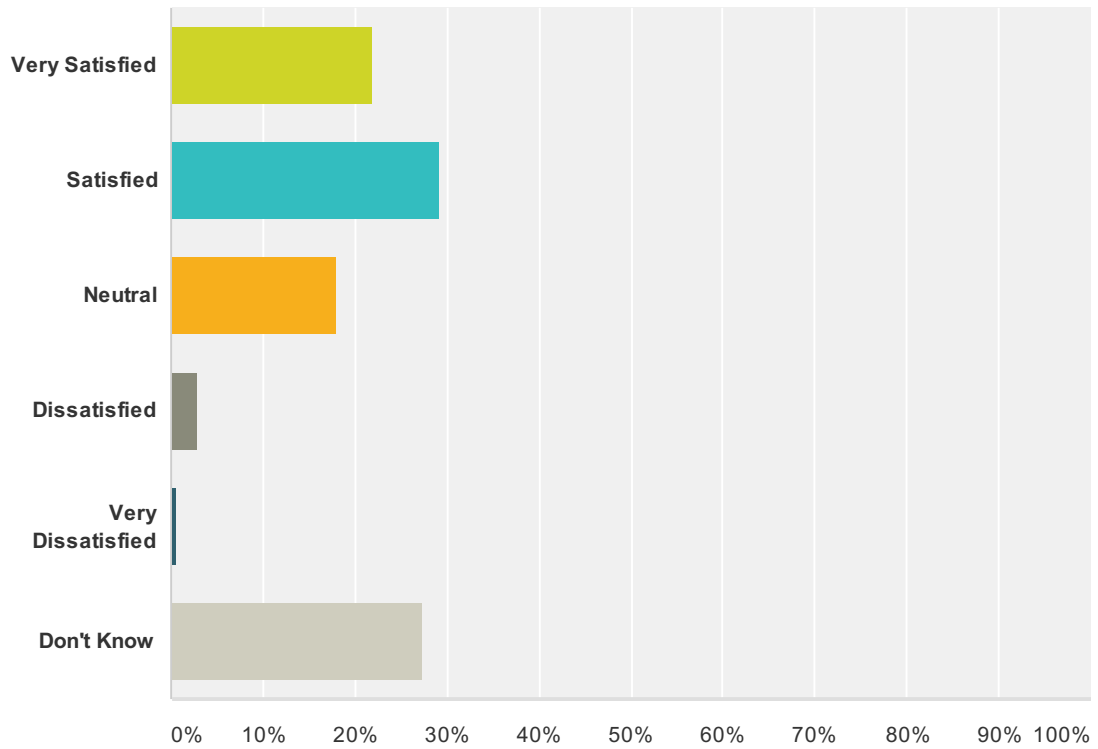
Answered: 167 Skipped: 8



Answer Choices	Responses	
Very Satisfied	33.53%	56
Satisfied	37.72%	63
Neutral	16.17%	27
Dissatisfied	1.20%	2
Very Dissatisfied	2.40%	4
Don't Know	8.98%	15
Total		167

Q8 To what extent are you satisfied with the "Just Ask tech Support" (JATS) service in the ASC?

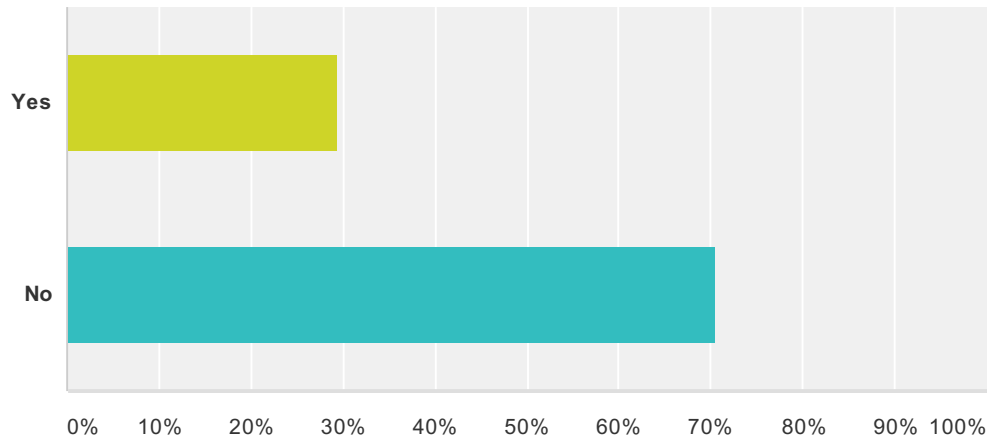
Answered: 168 Skipped: 7



Answer Choices	Responses	
Very Satisfied	22.02%	37
Satisfied	29.17%	49
Neutral	17.86%	30
Dissatisfied	2.98%	5
Very Dissatisfied	0.60%	1
Don't Know	27.38%	46
Total		168

Q9 have you ever used the Help Desk Function at the Academic Support Center?

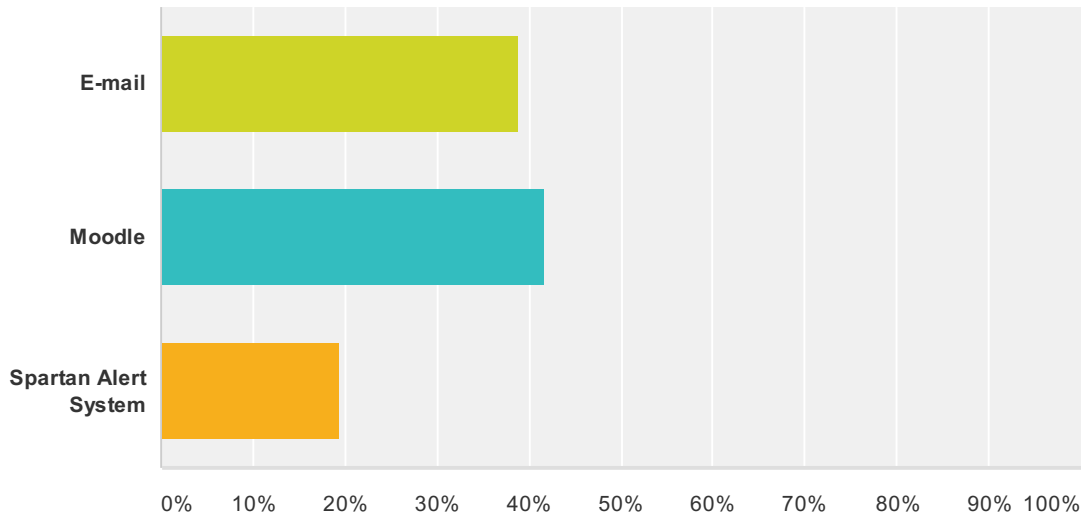
Answered: 166 Skipped: 9



Answer Choices	Responses
Yes	29.52% 49
No	70.48% 117
Total	166

Q10 When you used the Help desk Function was it to receive help on:

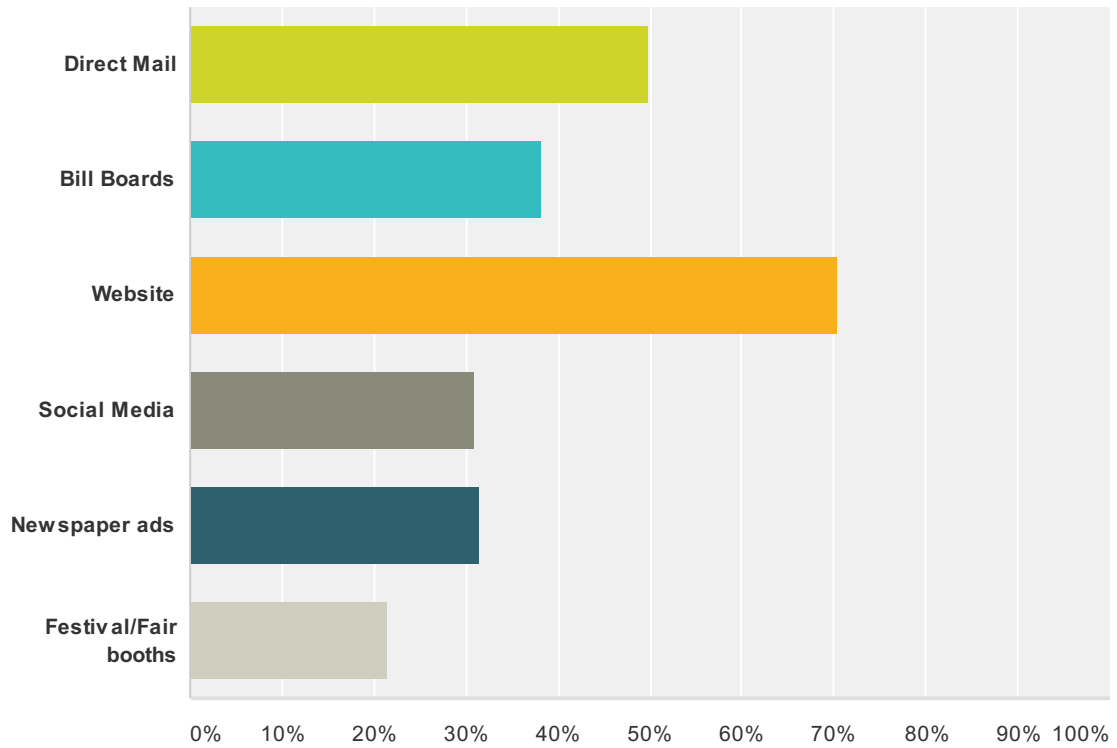
Answered: 67 Skipped: 108



Answer Choices	Responses
E-mail	38.81% 26
Moodle	41.79% 28
Spartan Alert System	19.40% 13
Total	67

Q11 Which of the following JSCC advertisements have you seen?

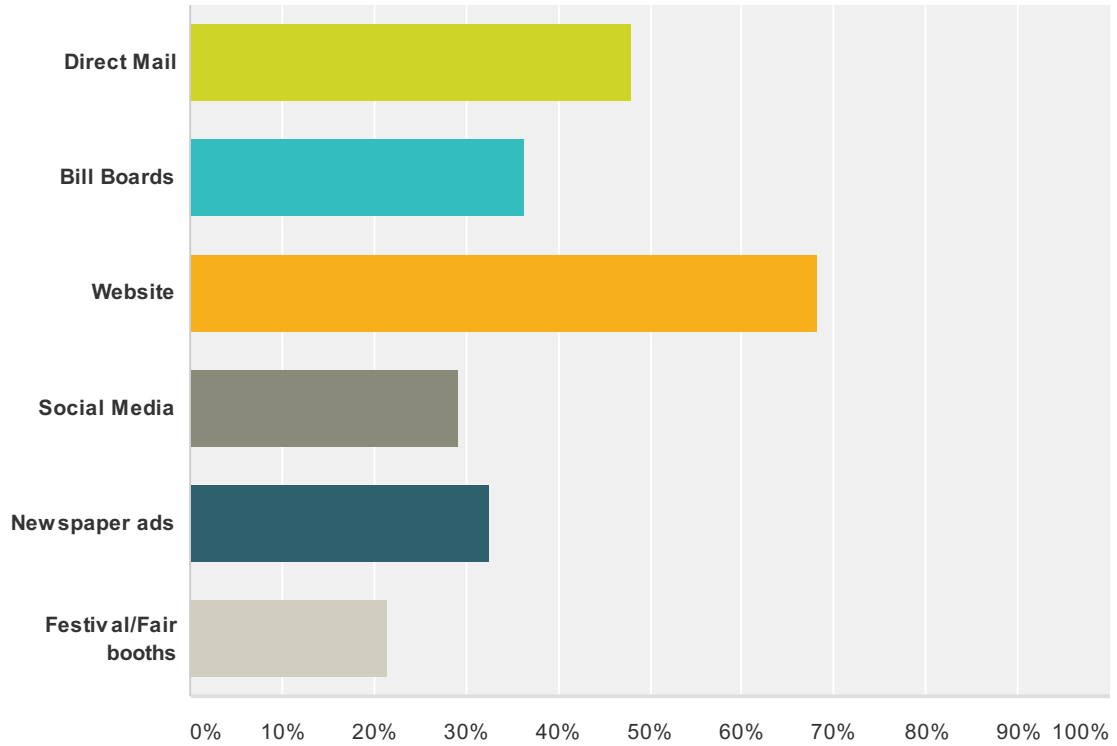
Answered: 162 Skipped: 13



Answer Choices	Responses	Count
Direct Mail	50.00%	81
Bill Boards	38.27%	62
Website	70.37%	114
Social Media	30.86%	50
Newspaper ads	31.48%	51
Festival/Fair booths	21.60%	35
Total Respondents: 162		

Q12 Which of the following JSCC advertisements have you seen?

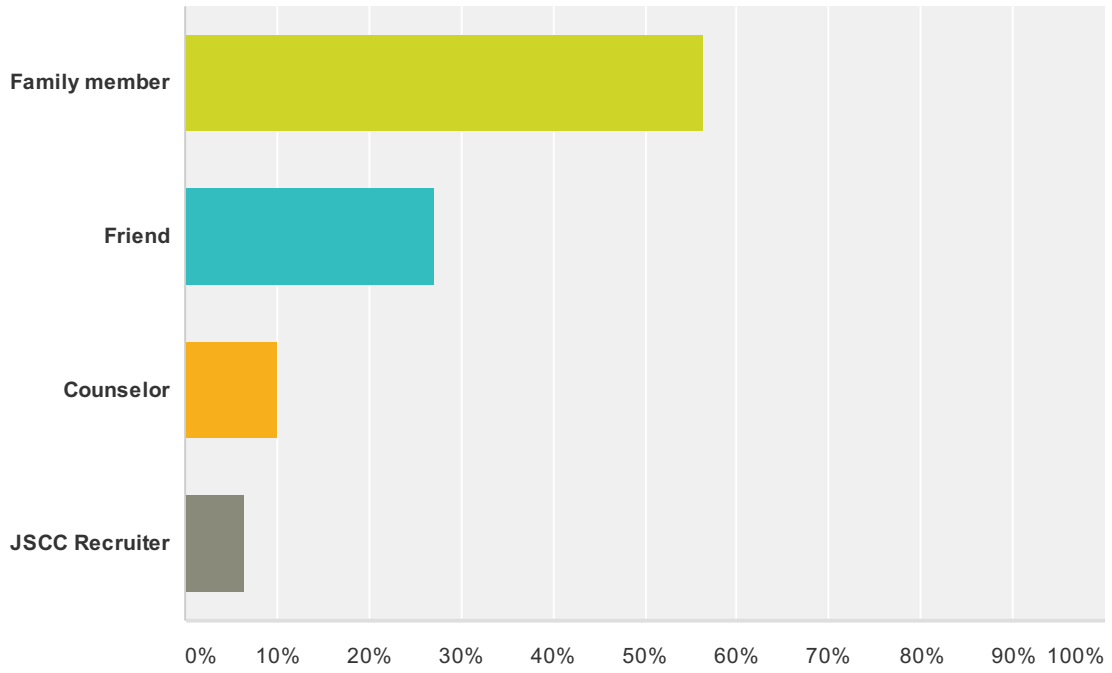
Answered: 154 Skipped: 21



Answer Choices	Responses
Direct Mail	48.05% 74
Bill Boards	36.36% 56
Website	68.18% 105
Social Media	29.22% 45
Newspaper ads	32.47% 50
Festival/Fair booths	21.43% 33
Total Respondents: 154	

Q13 How did you hear about JSCC?

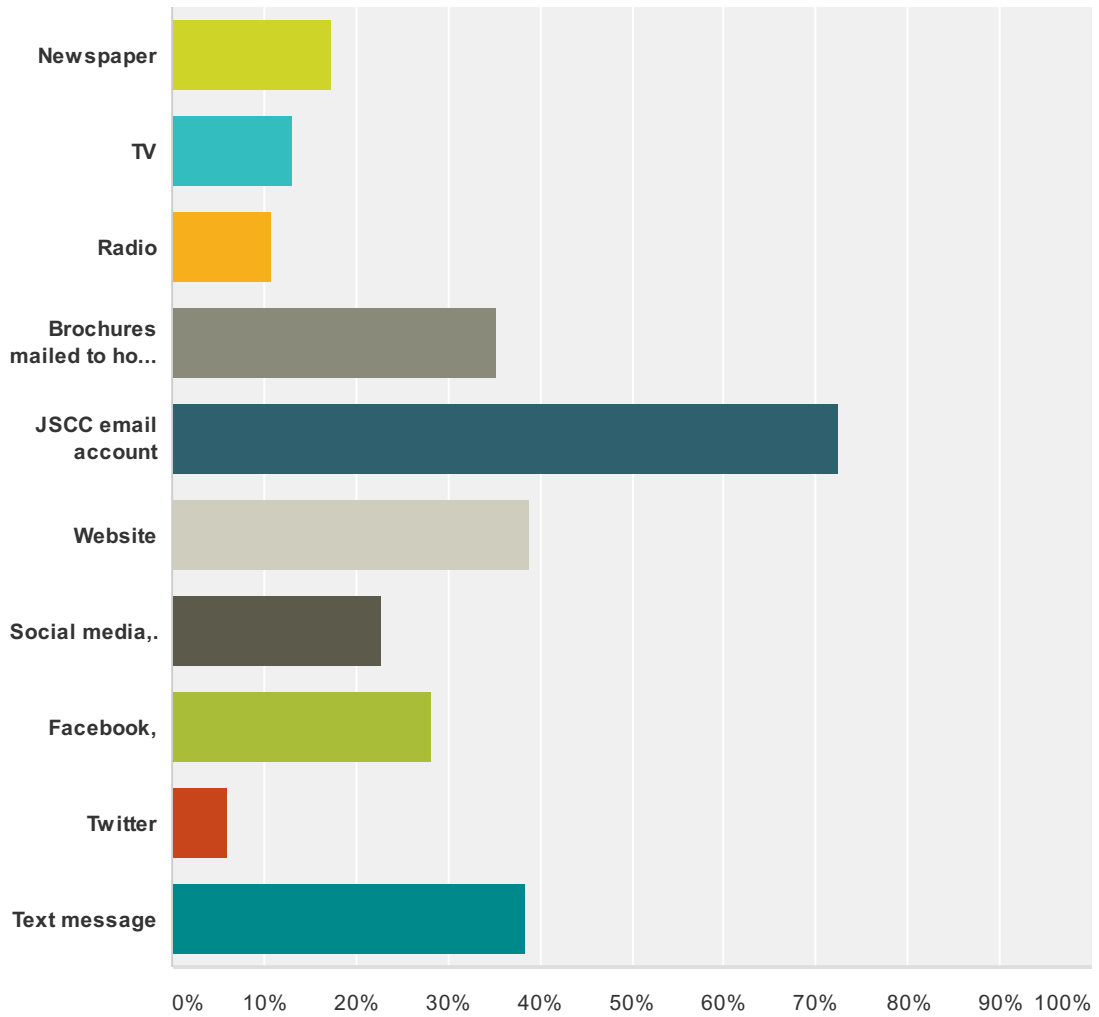
Answered: 140 Skipped: 35



Answer Choices	Responses
Family member	56.43% 79
Friend	27.14% 38
Counselor	10.00% 14
JSCC Recruiter	6.43% 9
Total	140

Q14 How would you like to be informed about JSCC activities?

Answered: 167 Skipped: 8



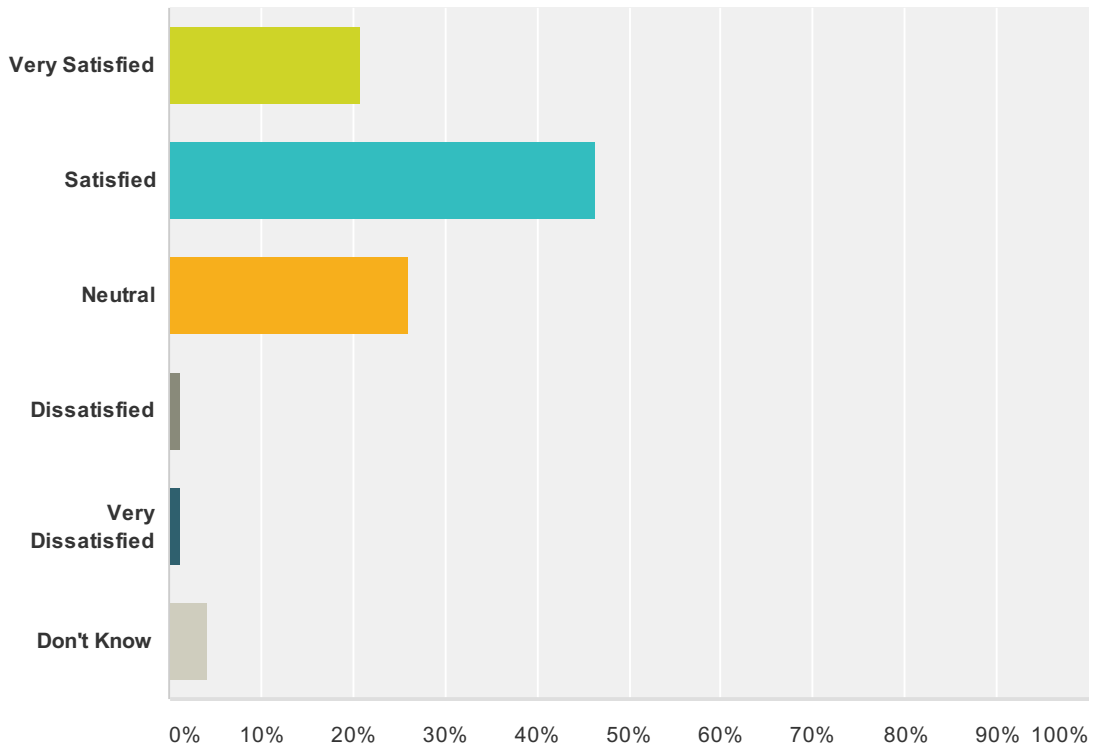
Answer Choices	Responses
Newspaper	17.37% 29
TV	13.17% 22
Radio	10.78% 18
Brochures mailed to homes at Spring and Fall Registration	35.33% 59
JSCC email account	72.46% 121
Website	38.92% 65
Social media, including Facebook, Twitter, and YouTube	22.75% 38
Facebook, including JSCC Facebook page	28.14% 47
Twitter	5.99% 10
Text message	38.32% 64

Spring Student Survey

Total Respondents: 167

Q15 To what extent are you satisfied with the marketing and promotional activities at JSCC?

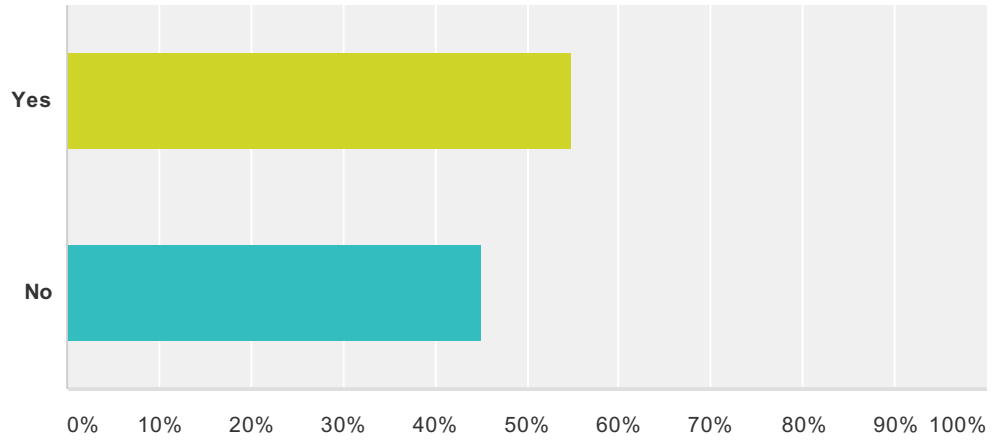
Answered: 168 Skipped: 7



Answer Choices	Responses	
Very Satisfied	20.83%	35
Satisfied	46.43%	78
Neutral	26.19%	44
Dissatisfied	1.19%	2
Very Dissatisfied	1.19%	2
Don't Know	4.17%	7
Total		168

Q16 I am aware of the workshops offered by the Career Center.

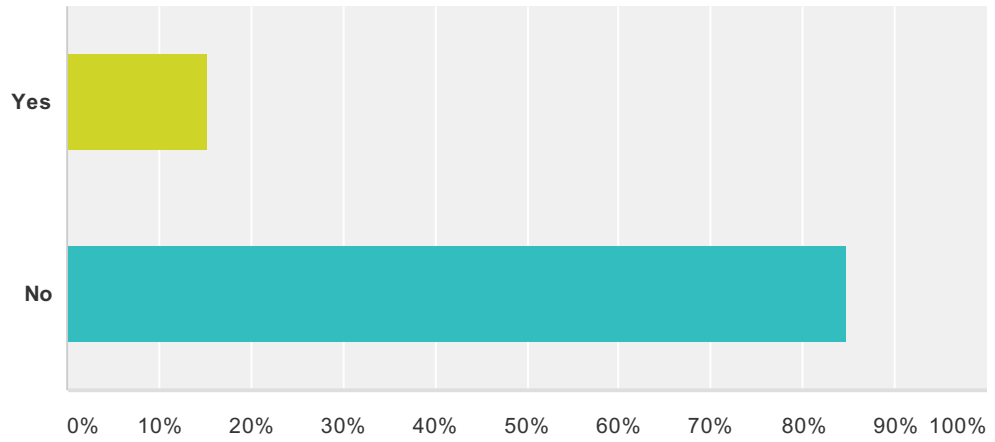
Answered: 164 Skipped: 11



Answer Choices	Responses	
Yes	54.88%	90
No	45.12%	74
Total		164

Q17 I have used the career Center.

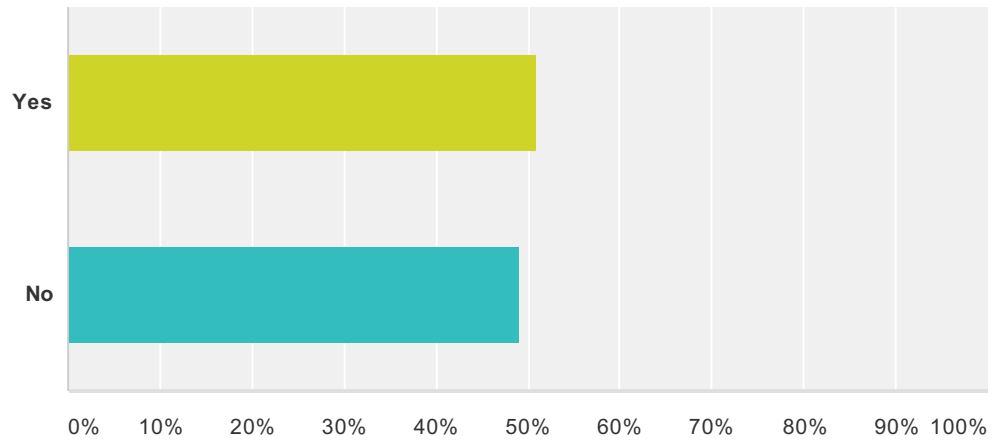
Answered: 165 Skipped: 10



Answer Choices	Responses
Yes	15.15% 25
No	84.85% 140
Total	165

Q18 I am aware of the Academic Success Center workshops offered by JSCC .

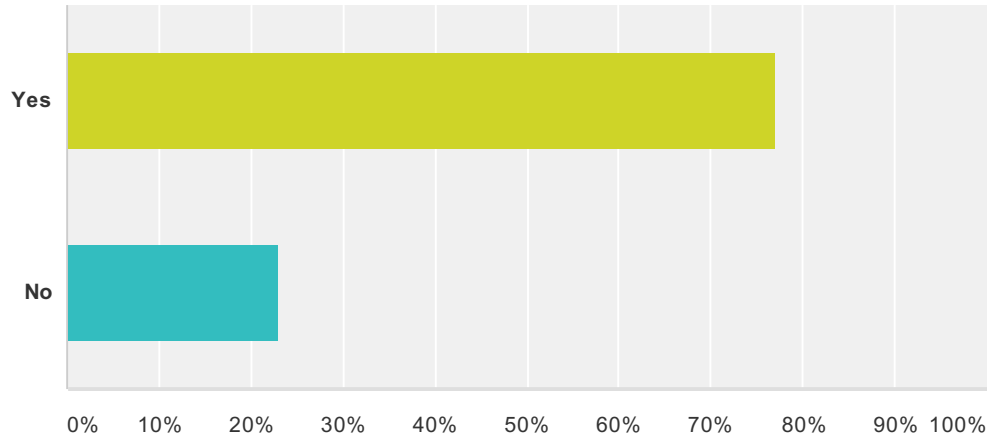
Answered: 165 Skipped: 10



Answer Choices	Responses	
Yes	50.91%	84
No	49.09%	81
Total		165

Q19 Are you aware of the student clubs and organizations offered at JSCC?

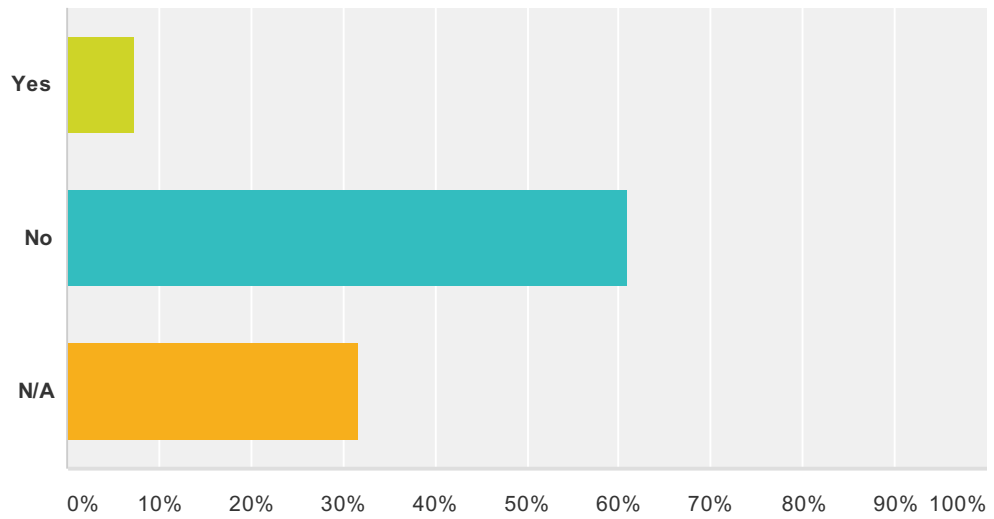
Answered: 165 Skipped: 10



Answer Choices	Responses	
Yes	76.97%	127
No	23.03%	38
Total		165

Q20 Are you a U.S. veteran? If so, are you aware of the services provided to you by the JSCC veterans Affairs Counselor?

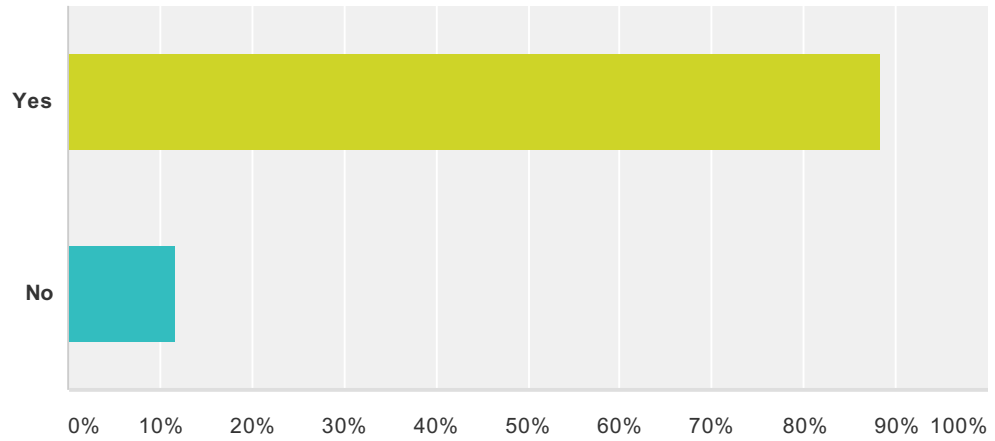
Answered: 164 Skipped: 11



Answer Choices	Responses	
Yes	7.32%	12
No	60.98%	100
N/A	31.71%	52
Total		164

Q21 Do you know how to select courses based on information provided to you by your advisor?

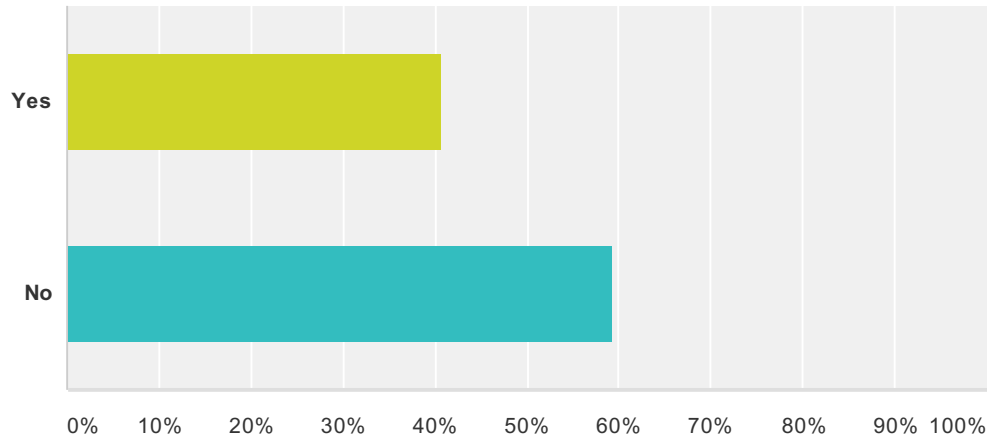
Answered: 163 Skipped: 12



Answer Choices	Responses	
Yes	88.34%	144
No	11.66%	19
Total		163

Q22 I have received individual counseling on career or personal concerns provided by JSCC Counseling Service.

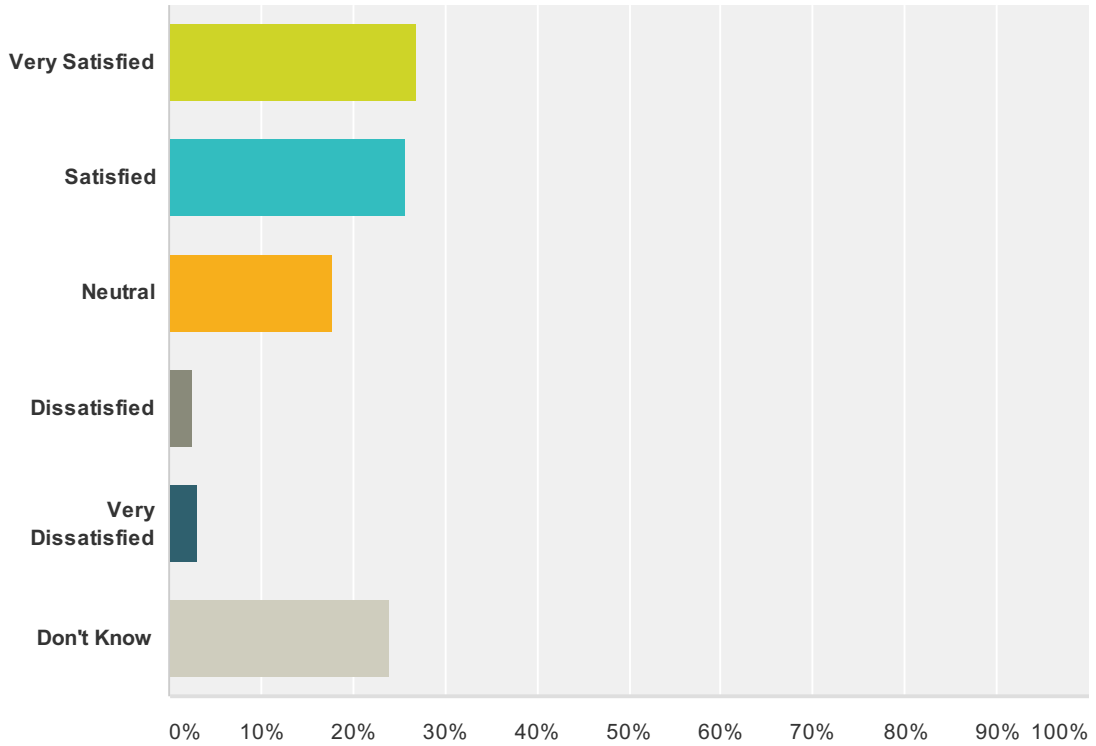
Answered: 165 Skipped: 10



Answer Choices	Responses	
Yes	40.61%	67
No	59.39%	98
Total		165

Q23 To what extent are you satisfied with JSCC's counseling services?

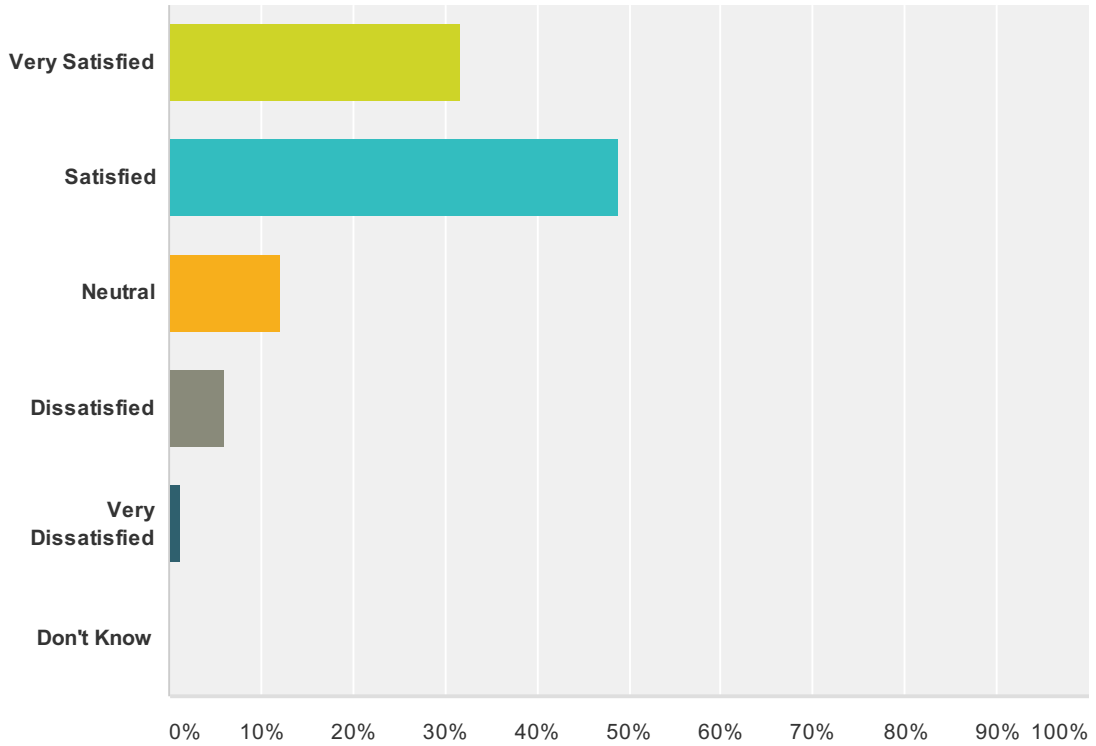
Answered: 163 Skipped: 12



Answer Choices	Responses	
Very Satisfied	26.99%	44
Satisfied	25.77%	42
Neutral	17.79%	29
Dissatisfied	2.45%	4
Very Dissatisfied	3.07%	5
Don't Know	23.93%	39
Total		163

Q24 How satisfied are youn with JSCC facilities? (buildings, bathrooms, etc.)

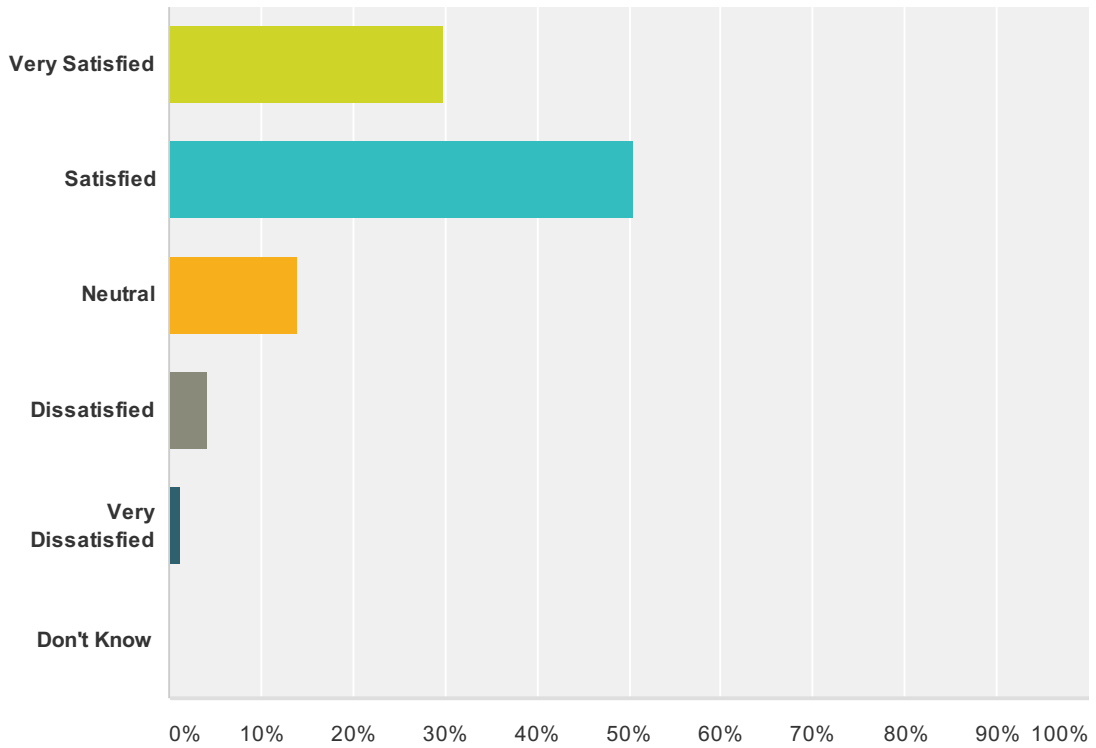
Answered: 164 Skipped: 11



Answer Choices	Responses	
Very Satisfied	31.71%	52
Satisfied	48.78%	80
Neutral	12.20%	20
Dissatisfied	6.10%	10
Very Dissatisfied	1.22%	2
Don't Know	0.00%	0
Total		164

Q25 How satisfied are you with JSCC classroom facilities?

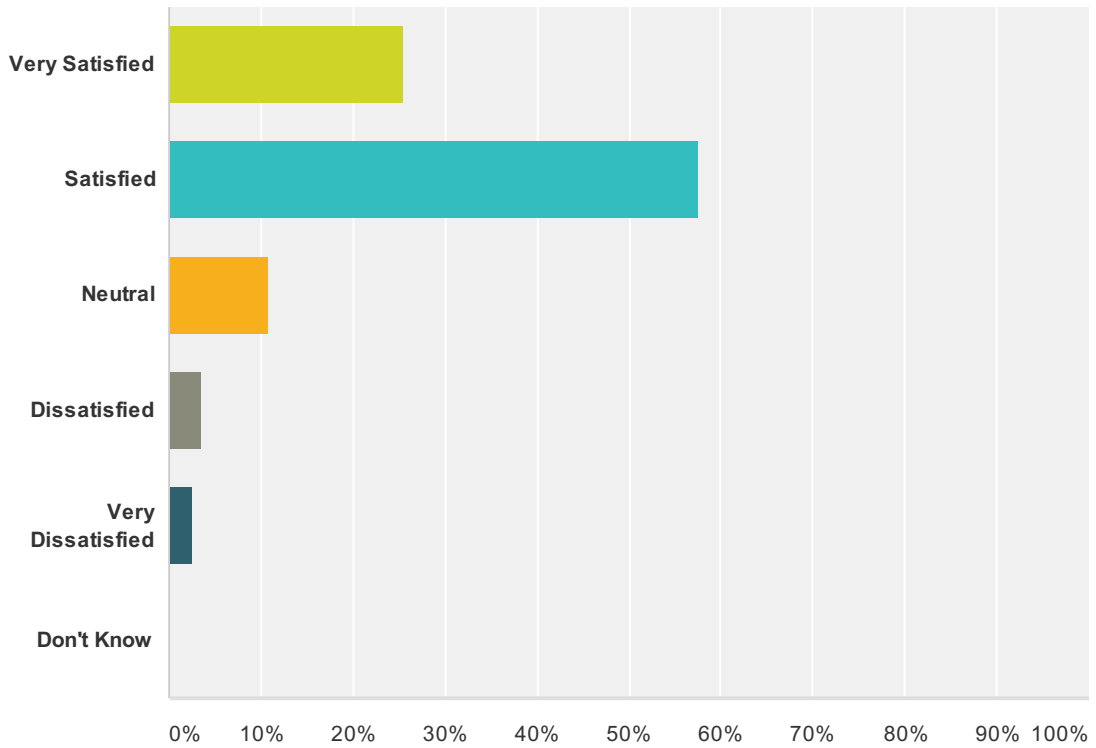
Answered: 164 Skipped: 11



Answer Choices	Responses	
Very Satisfied	29.88%	49
Satisfied	50.61%	83
Neutral	14.02%	23
Dissatisfied	4.27%	7
Very Dissatisfied	1.22%	2
Don't Know	0.00%	0
Total		164

Q26 How satisfied are you with JSCC classroom equipment?

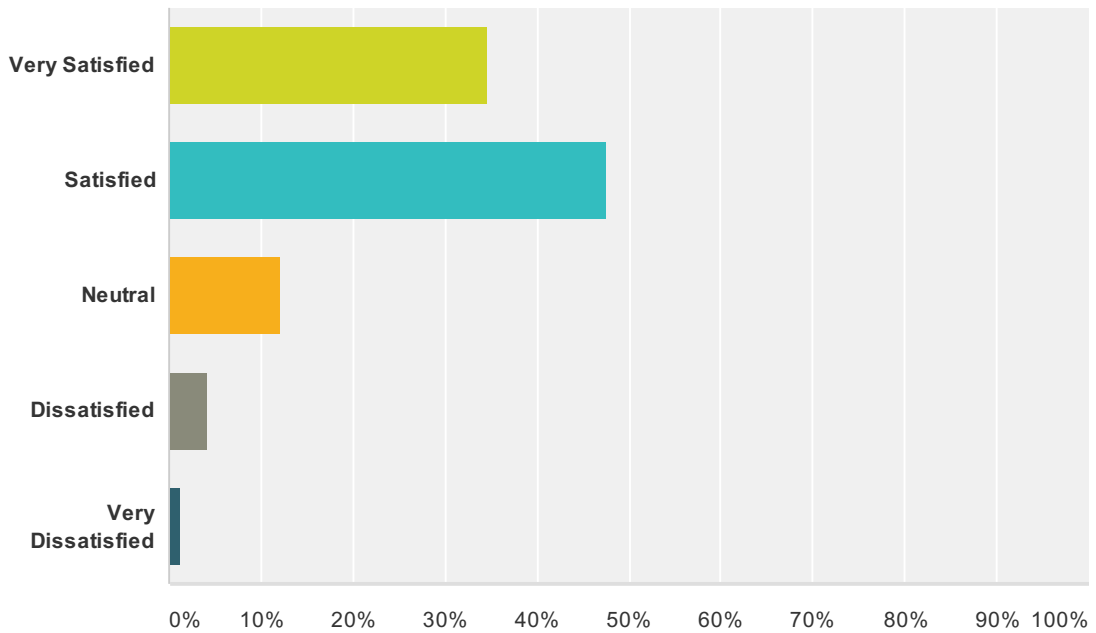
Answered: 165 Skipped: 10



Answer Choices	Responses	
Very Satisfied	25.45%	42
Satisfied	57.58%	95
Neutral	10.91%	18
Dissatisfied	3.64%	6
Very Dissatisfied	2.42%	4
Don't Know	0.00%	0
Total		165

Q27 How satisfied are you with the physical appearance of JSCC Facilities (grounds, landscaping, etc.)?

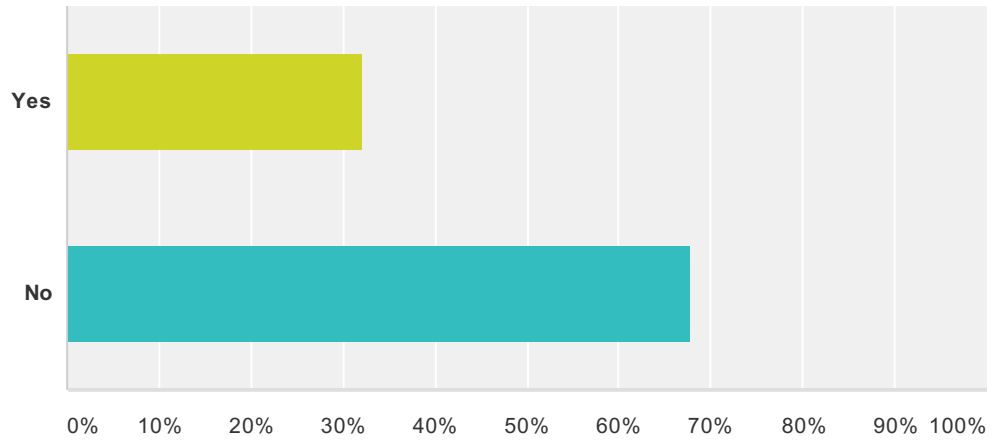
Answered: 164 Skipped: 11



Answer Choices	Responses
Very Satisfied	34.76% 57
Satisfied	47.56% 78
Neutral	12.20% 20
Dissatisfied	4.27% 7
Very Dissatisfied	1.22% 2
Total	164

Q28 As a JSCC student I am more likely to eat in the cafeteria than at an off campus restaurant.

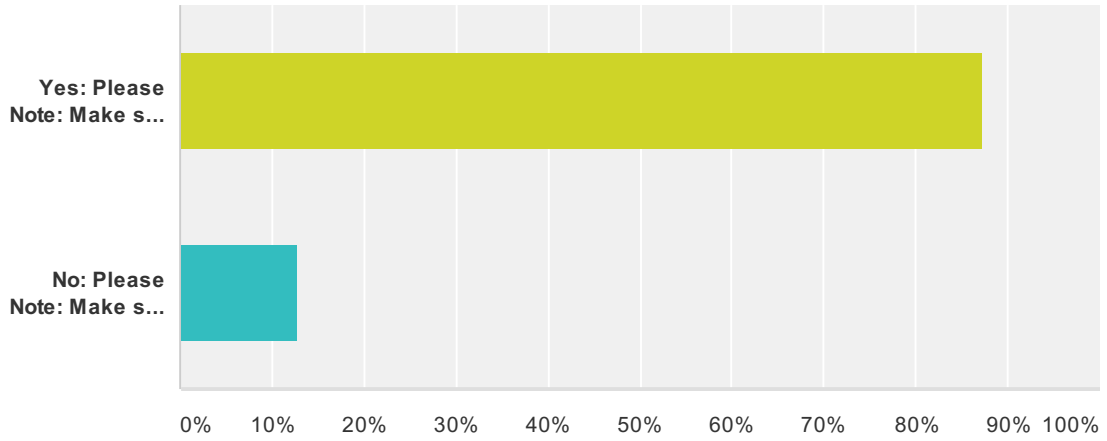
Answered: 165 Skipped: 10



Answer Choices	Responses	
Yes	32.12%	53
No	67.88%	112
Total		165

Q29 I would like to be entered in the drawing for the \$100.00 gift card drawing.

Answered: 156 Skipped: 19



Answer Choices	Responses	
Yes: Please Note: Make sure you have printed this page before clicking the done button	87.18%	136
No: Please Note: Make sure you have printed this page before clicking the done button	12.82%	20
Total		156