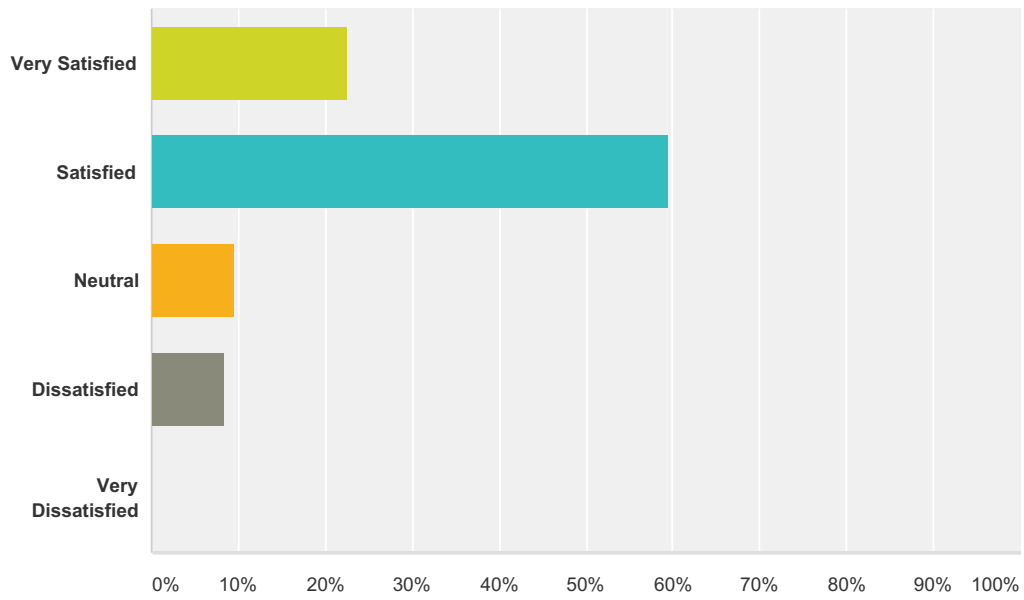


Q1 How satisfied are you with the physical appearance of JSCC grounds?

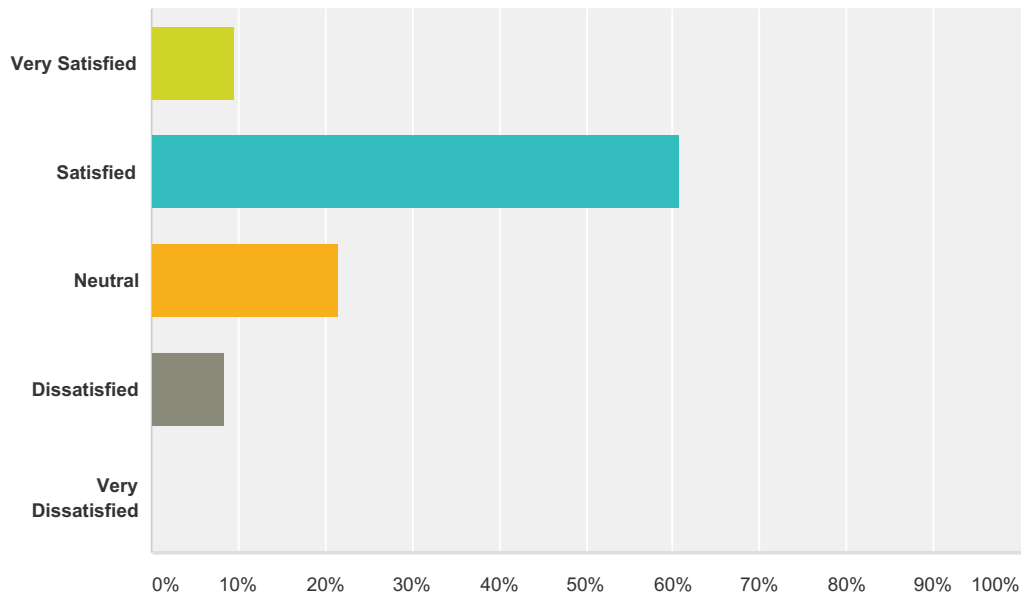
Answered: 84 Skipped: 0



Answer Choices	Responses	Count
Very Satisfied	22.62%	19
Satisfied	59.52%	50
Neutral	9.52%	8
Dissatisfied	8.33%	7
Very Dissatisfied	0.00%	0
Total		84

Q2 How satisfied are you with the physical appearance of JSCC facilities?

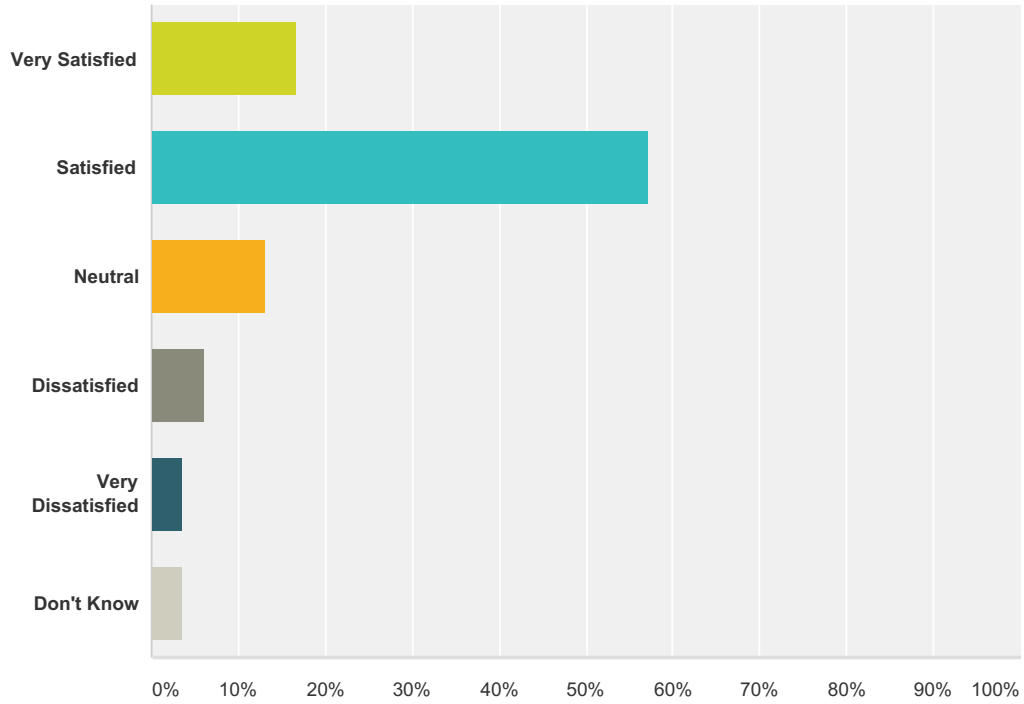
Answered: 84 Skipped: 0



Answer Choices	Responses	Count
Very Satisfied	9.52%	8
Satisfied	60.71%	51
Neutral	21.43%	18
Dissatisfied	8.33%	7
Very Dissatisfied	0.00%	0
Total		84

Q3 How satisfied are you with the timeliness in which a maintenance request is addressed?

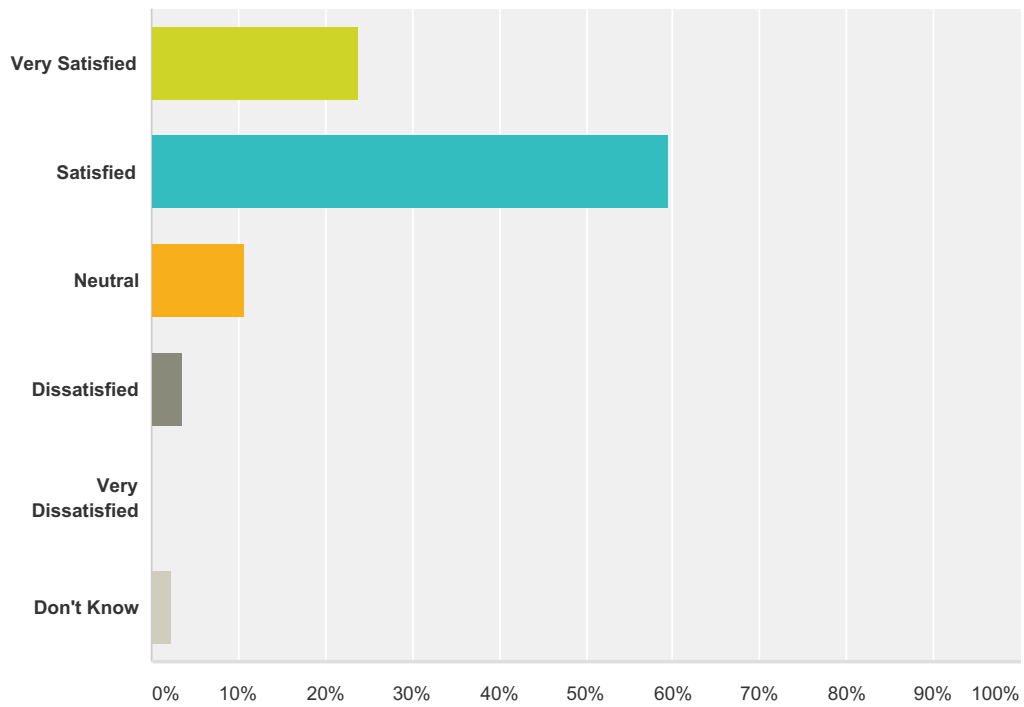
Answered: 84 Skipped: 0



Answer Choices	Responses	
Very Satisfied	16.67%	14
Satisfied	57.14%	48
Neutral	13.10%	11
Dissatisfied	5.95%	5
Very Dissatisfied	3.57%	3
Don't Know	3.57%	3
Total		84

Q4 How would you rate the maintenance department's customer service ?

Answered: 84 Skipped: 0



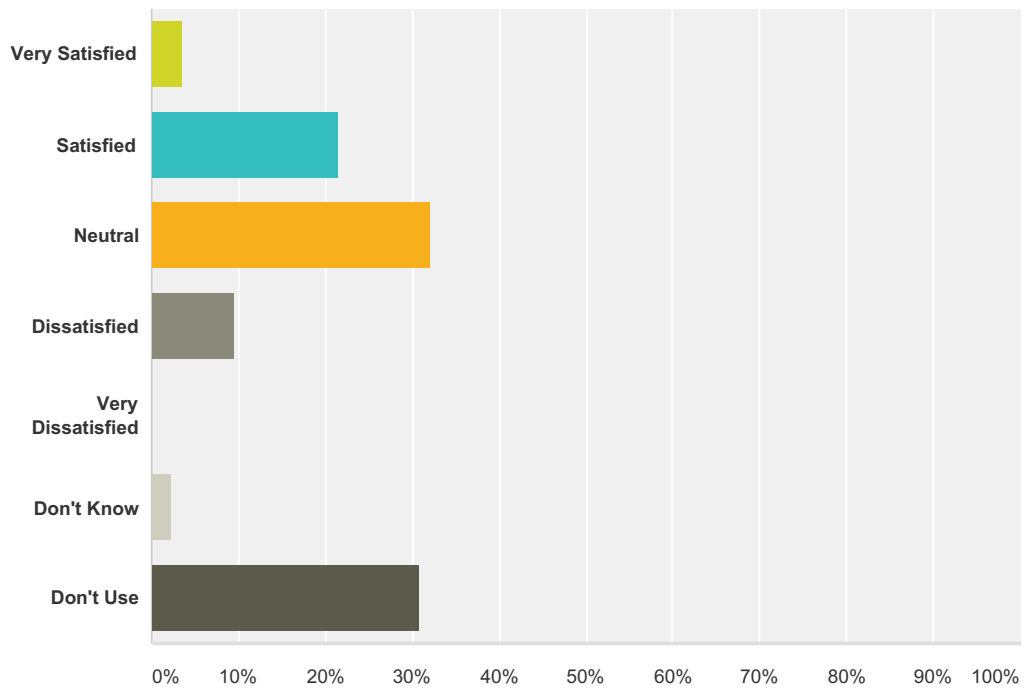
Answer Choices	Responses	
Very Satisfied	23.81%	20
Satisfied	59.52%	50
Neutral	10.71%	9
Dissatisfied	3.57%	3
Very Dissatisfied	0.00%	0
Don't Know	2.38%	2
Total		84

Q5 What suggestions do you have to improve maintenance services?

Answered: 31 Skipped: 53

Q6 To what extent are you satisfied with the pricing of items in the cafeteria?

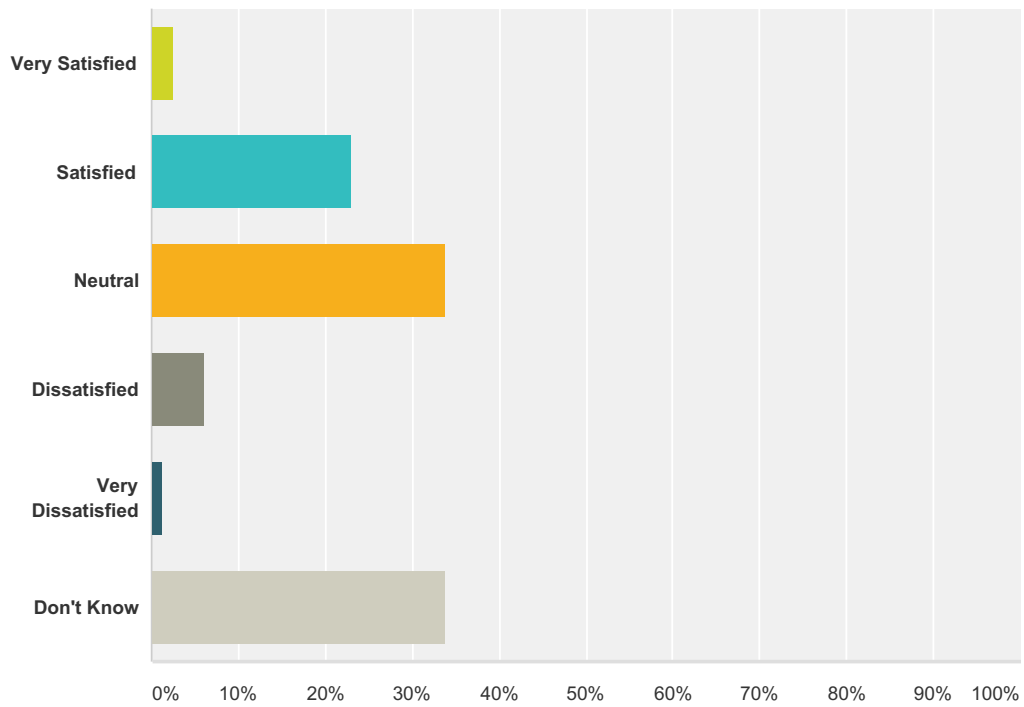
Answered: 84 Skipped: 0



Answer Choices	Responses
Very Satisfied	3.57% 3
Satisfied	21.43% 18
Neutral	32.14% 27
Dissatisfied	9.52% 8
Very Dissatisfied	0.00% 0
Don't Know	2.38% 2
Don't Use	30.95% 26
Total	84

Q7 To what extent are you satisfied with the quality of items served in the cafeteria?

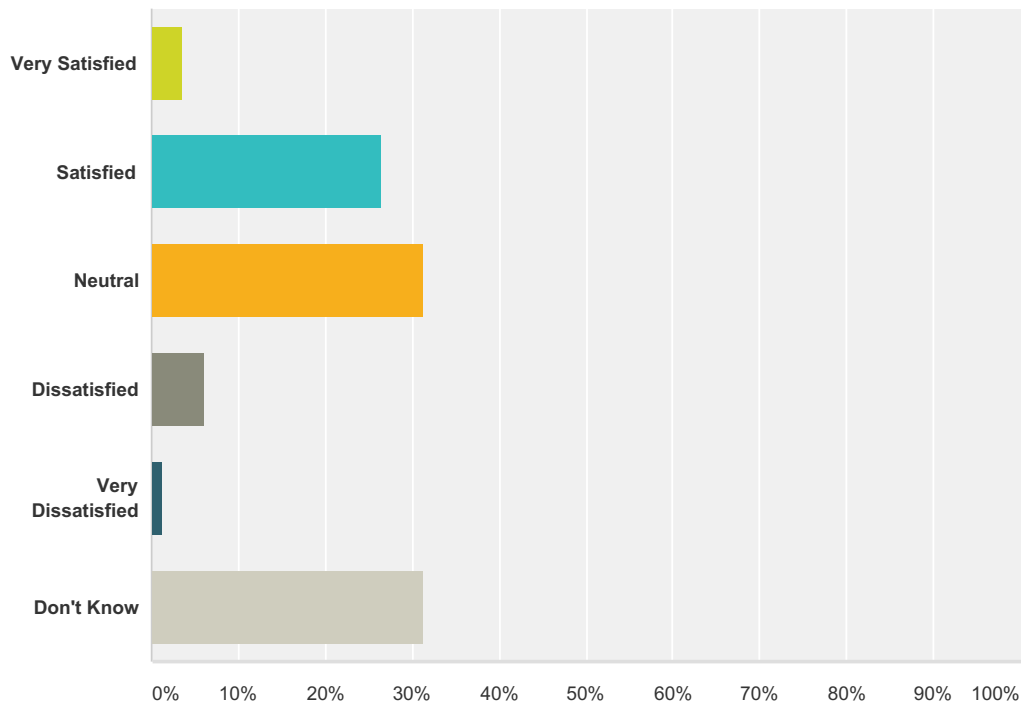
Answered: 83 Skipped: 1



Answer Choices	Responses
Very Satisfied	2.41% 2
Satisfied	22.89% 19
Neutral	33.73% 28
Dissatisfied	6.02% 5
Very Dissatisfied	1.20% 1
Don't Know	33.73% 28
Total	83

Q8 To what extent are you satisfied with the overall quality of the cafeteria?

Answered: 83 Skipped: 1



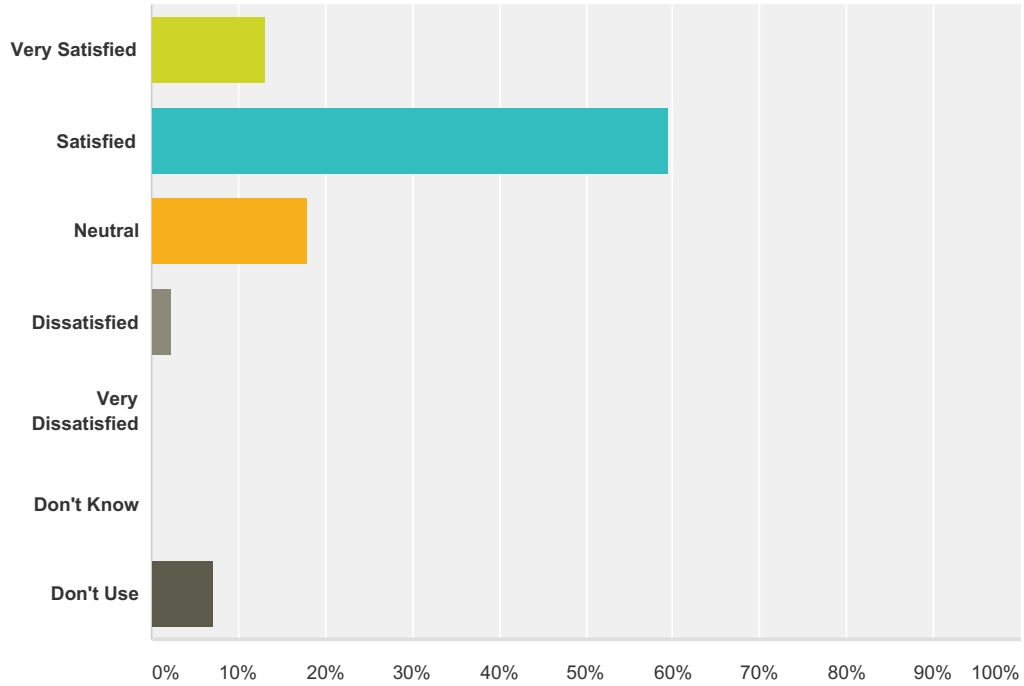
Answer Choices	Responses	
Very Satisfied	3.61%	3
Satisfied	26.51%	22
Neutral	31.33%	26
Dissatisfied	6.02%	5
Very Dissatisfied	1.20%	1
Don't Know	31.33%	26
Total		83

Q9 If you have any additional comments or concerns, please respond below.

Answered: 22 Skipped: 62

Q10 To what extent are you satisfied with the availability of items in the JSCC bookstore?

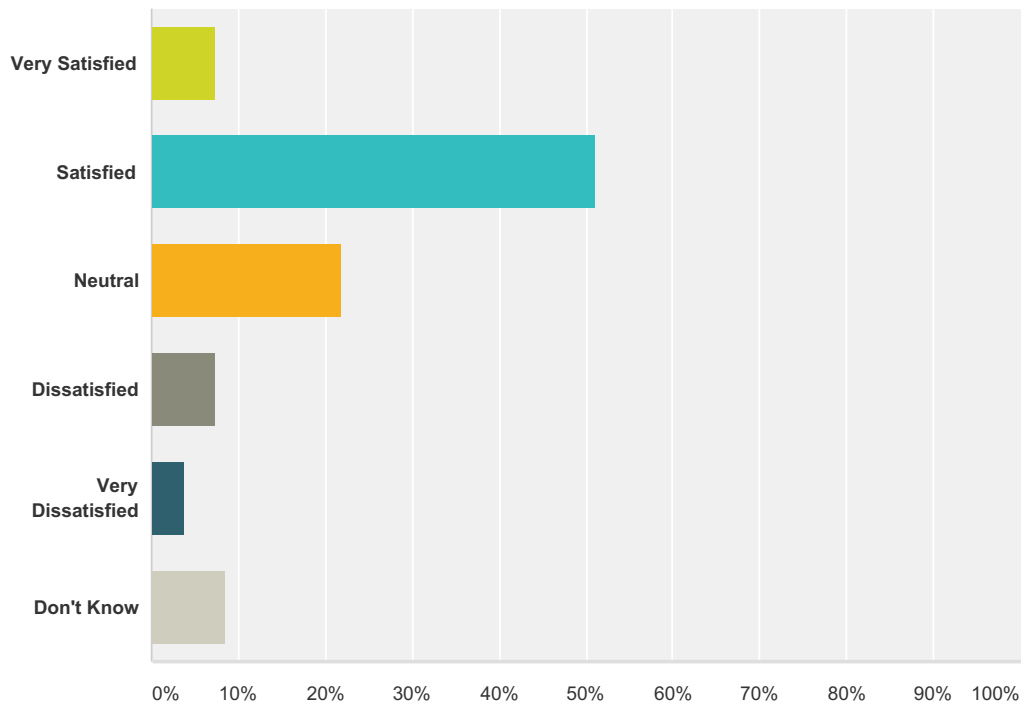
Answered: 84 Skipped: 0



Answer Choices	Responses	
Very Satisfied	13.10%	11
Satisfied	59.52%	50
Neutral	17.86%	15
Dissatisfied	2.38%	2
Very Dissatisfied	0.00%	0
Don't Know	0.00%	0
Don't Use	7.14%	6
Total		84

Q11 To what extent are you satisfied with the pricing of items in the JSCC bookstore?

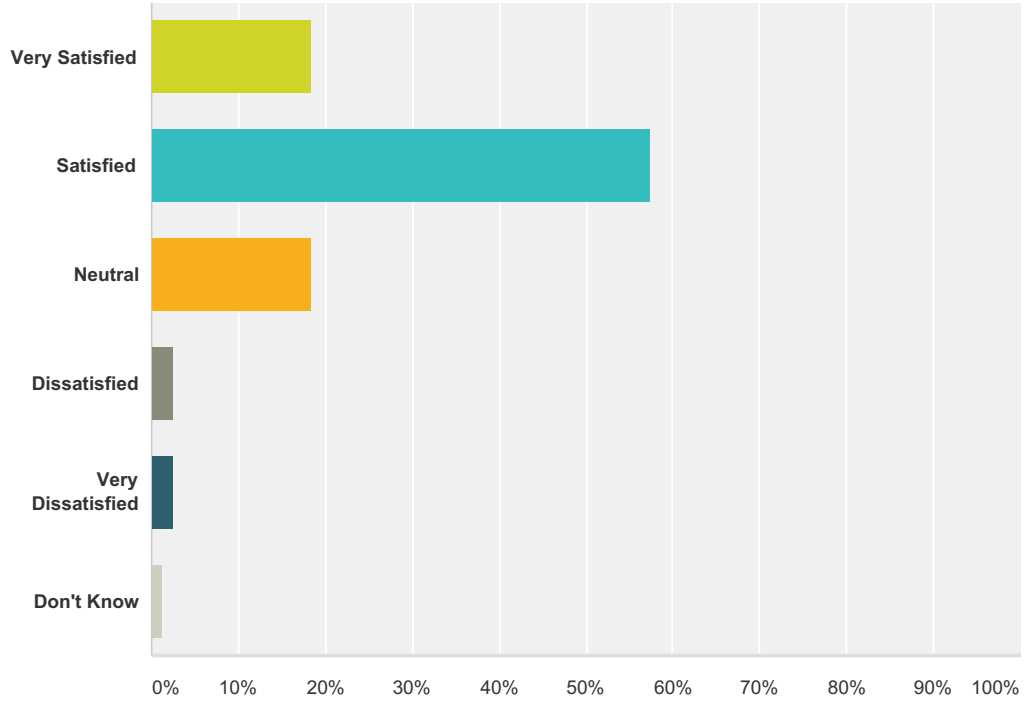
Answered: 82 Skipped: 2



Answer Choices	Responses	
Very Satisfied	7.32%	6
Satisfied	51.22%	42
Neutral	21.95%	18
Dissatisfied	7.32%	6
Very Dissatisfied	3.66%	3
Don't Know	8.54%	7
Total		82

Q12 To what extent are you satisfied with the availability of office supplies in central supply (located in the JSCC Bookstore)?

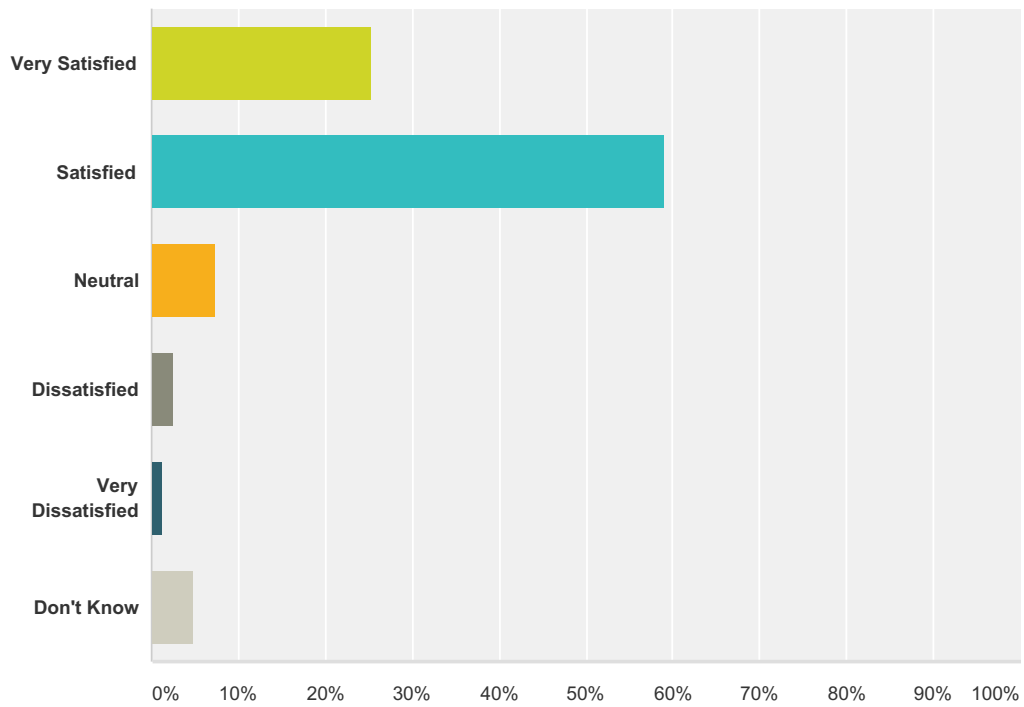
Answered: 82 Skipped: 2



Answer Choices	Responses
Very Satisfied	18.29% 15
Satisfied	57.32% 47
Neutral	18.29% 15
Dissatisfied	2.44% 2
Very Dissatisfied	2.44% 2
Don't Know	1.22% 1
Total	82

Q13 To what extent are you satisfied with the customer service in the bookstore?

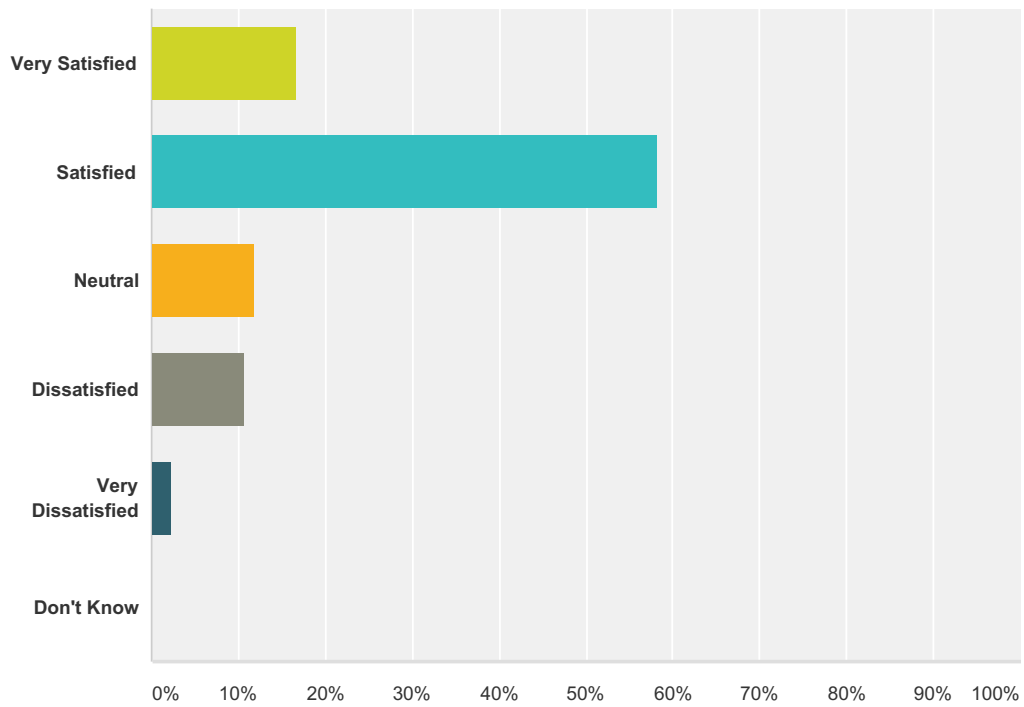
Answered: 83 Skipped: 1



Answer Choices	Responses	
Very Satisfied	25.30%	21
Satisfied	59.04%	49
Neutral	7.23%	6
Dissatisfied	2.41%	2
Very Dissatisfied	1.20%	1
Don't Know	4.82%	4
Total		83

Q14 To what extent are you satisfied with JSCC email?

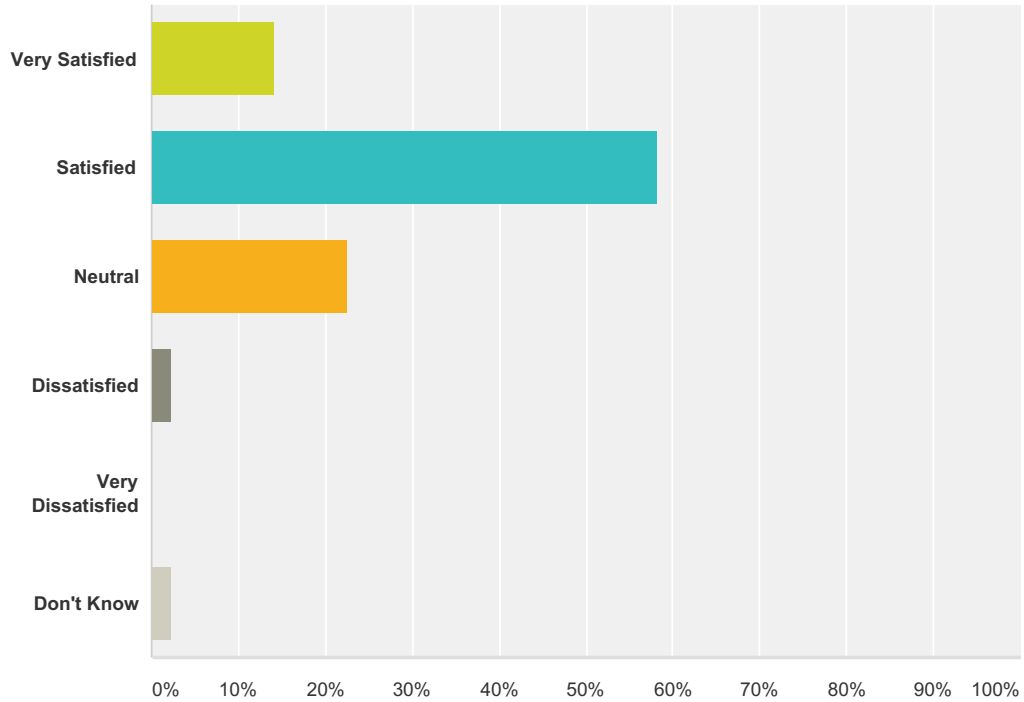
Answered: 84 Skipped: 0



Answer Choices	Responses	
Very Satisfied	16.67%	14
Satisfied	58.33%	49
Neutral	11.90%	10
Dissatisfied	10.71%	9
Very Dissatisfied	2.38%	2
Don't Know	0.00%	0
Total		84

Q15 To what extent are you satisfied with JSCC inter-campus mail? (Mail between departments)

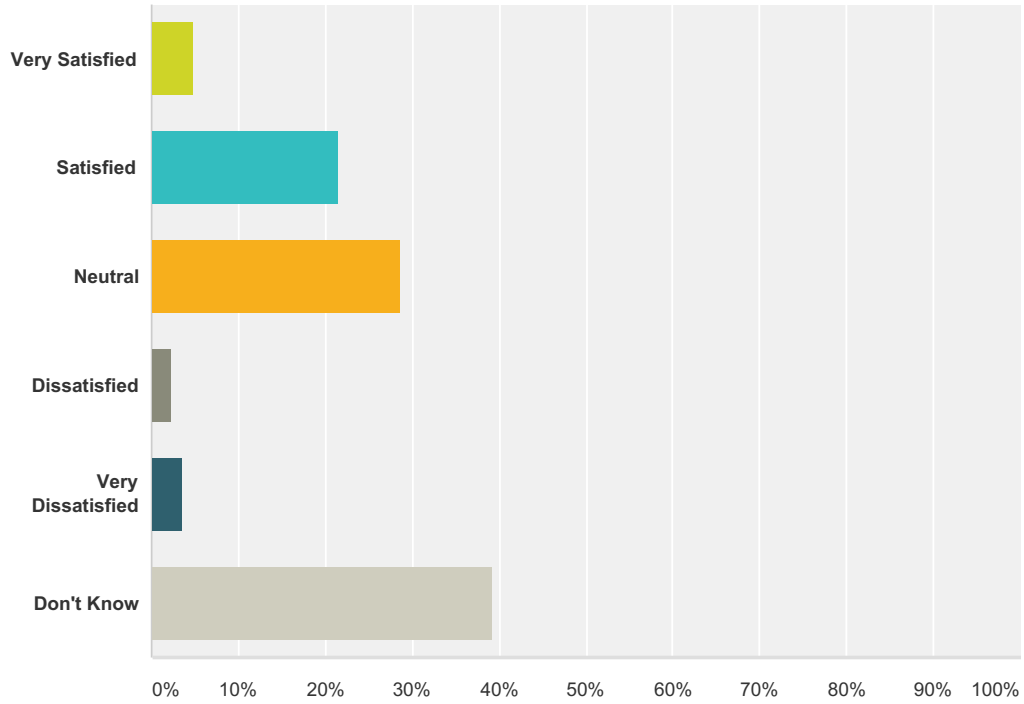
Answered: 84 Skipped: 0



Answer Choices	Responses	
Very Satisfied	14.29%	12
Satisfied	58.33%	49
Neutral	22.62%	19
Dissatisfied	2.38%	2
Very Dissatisfied	0.00%	0
Don't Know	2.38%	2
Total		84

Q16 To what extent are you satisfied with JSCC Internal Communications radio communication?

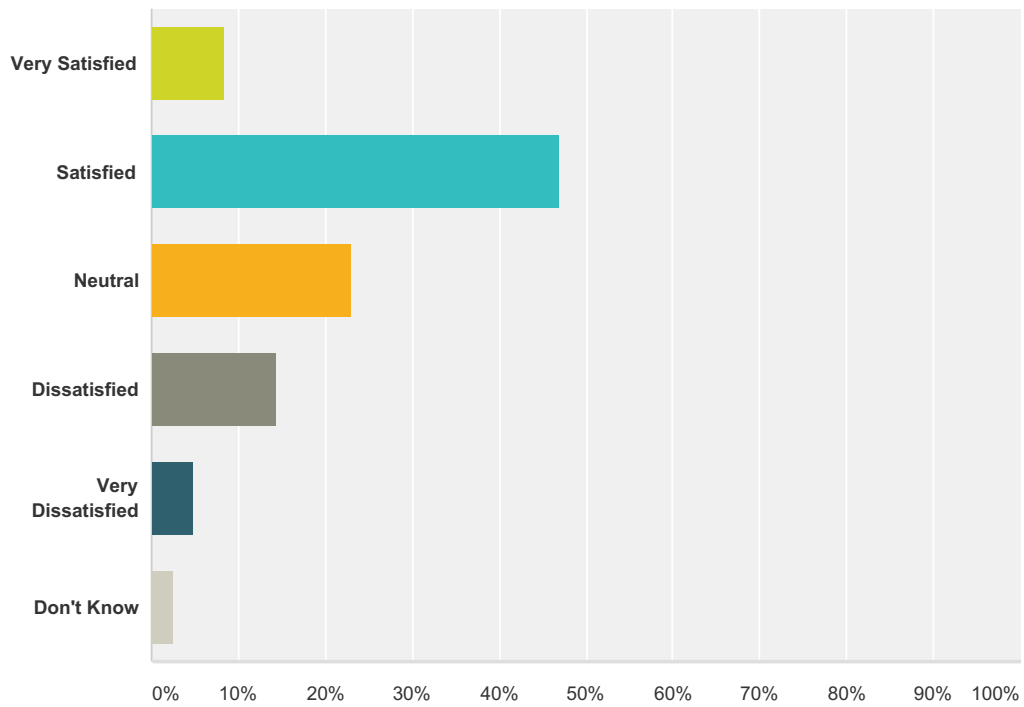
Answered: 84 Skipped: 0



Answer Choices	Responses
Very Satisfied	4.76% 4
Satisfied	21.43% 18
Neutral	28.57% 24
Dissatisfied	2.38% 2
Very Dissatisfied	3.57% 3
Don't Know	39.29% 33
Total	84

Q17 To what extent are you satisfied with the JSCC phone system?

Answered: 83 Skipped: 1



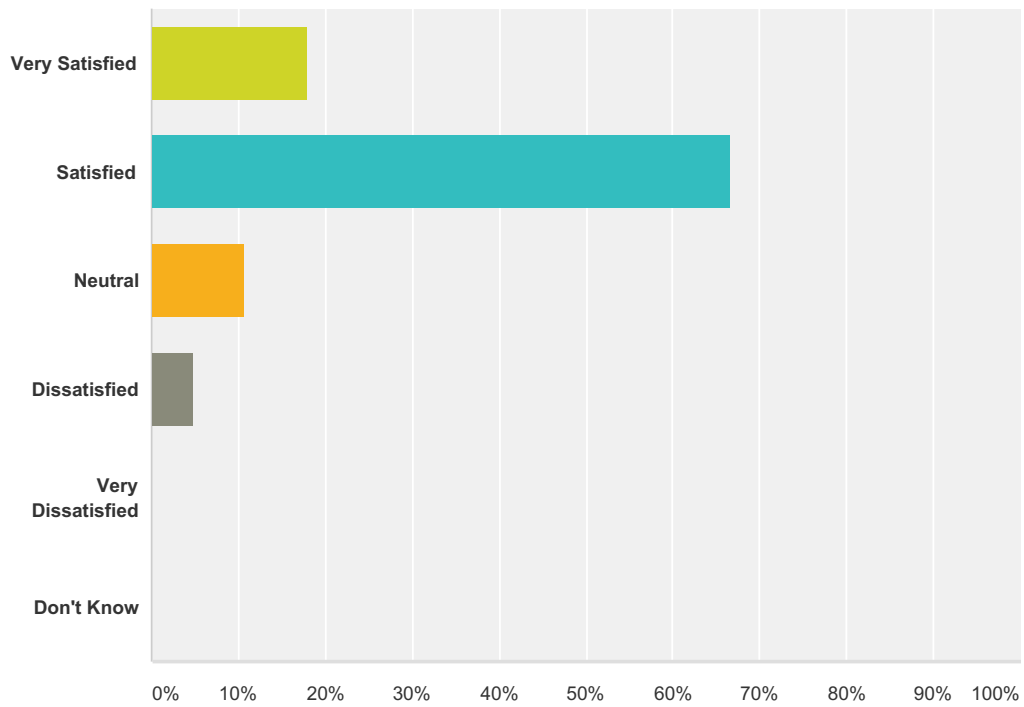
Answer Choices	Responses
Very Satisfied	8.43% 7
Satisfied	46.99% 39
Neutral	22.89% 19
Dissatisfied	14.46% 12
Very Dissatisfied	4.82% 4
Don't Know	2.41% 2
Total	83

Q18 What additional actions could be made to improve internal communications?

Answered: 30 Skipped: 54

Q19 To what extent are you satisfied with the copiers on campus?

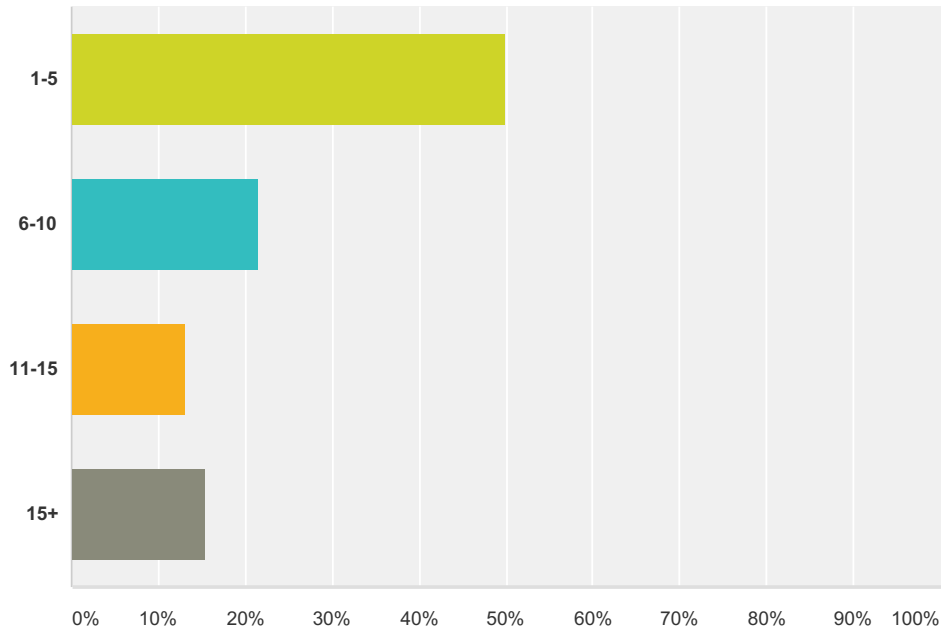
Answered: 84 Skipped: 0



Answer Choices	Responses	
Very Satisfied	17.86%	15
Satisfied	66.67%	56
Neutral	10.71%	9
Dissatisfied	4.76%	4
Very Dissatisfied	0.00%	0
Don't Know	0.00%	0
Total		84

Q20 How many times do you use copiers in a week?

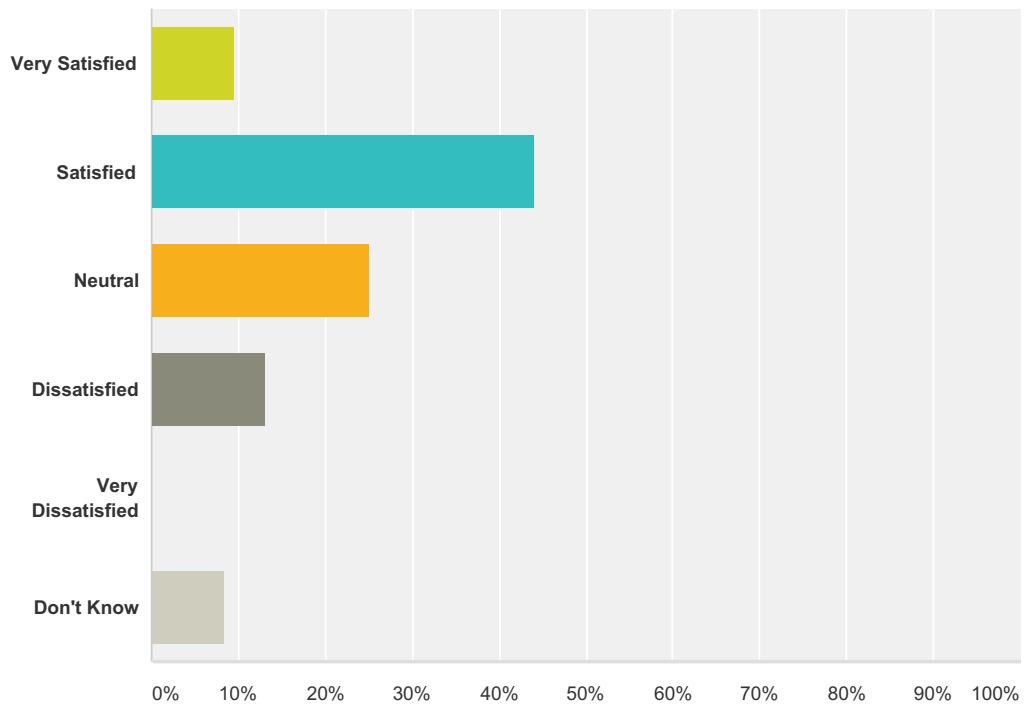
Answered: 84 Skipped: 0



Answer Choices	Responses	
1-5	50.00%	42
6-10	21.43%	18
11-15	13.10%	11
15+	15.48%	13
Total		84

Q21 To what extent are you satisfied with college construction and facility repairs?

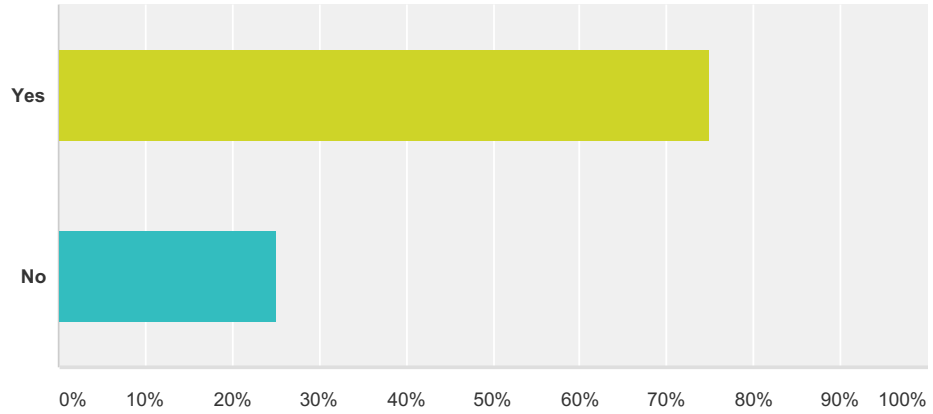
Answered: 84 Skipped: 0



Answer Choices	Responses
Very Satisfied	9.52% 8
Satisfied	44.05% 37
Neutral	25.00% 21
Dissatisfied	13.10% 11
Very Dissatisfied	0.00% 0
Don't Know	8.33% 7
Total	84

Q22 If asked, could you find your Division's, Department's and/or Program's Long Range Plan(s)?

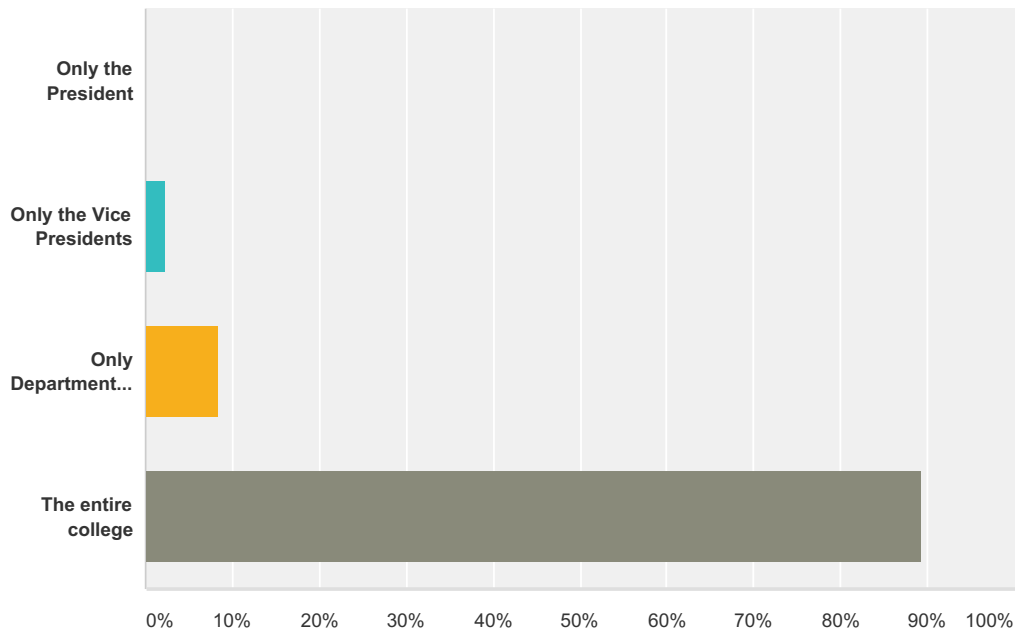
Answered: 84 Skipped: 0



Answer Choices	Responses	
Yes	75.00%	63
No	25.00%	21
Total		84

Q23 Who is involved in the JSCC Long Range Planning process?

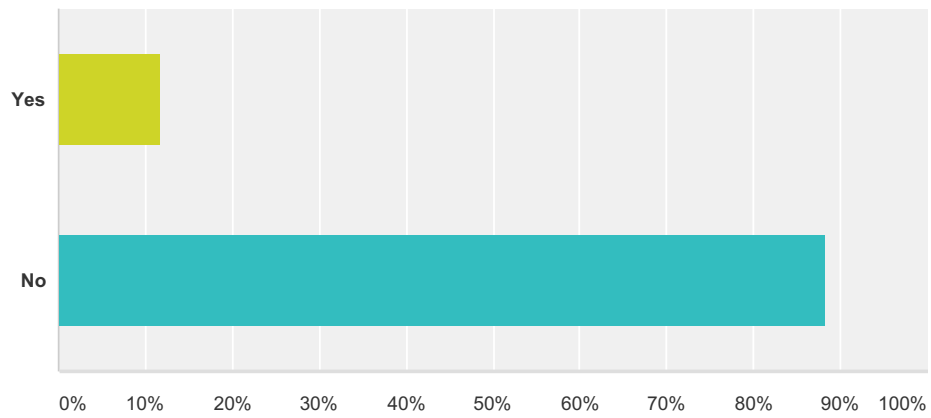
Answered: 84 Skipped: 0



Answer Choices	Responses
Only the President	0.00% 0
Only the Vice Presidents	2.38% 2
Only Department Heads	8.33% 7
The entire college	89.29% 75
Total	84

Q24 Are you teaching a distance learning course(s) this semester?

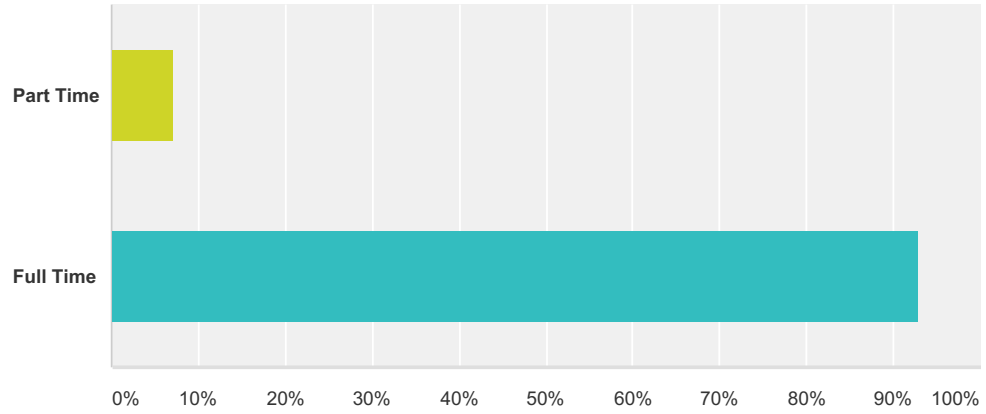
Answered: 69 Skipped: 15



Answer Choices	Responses
Yes	11.59% 8
No	88.41% 61
Total	69

Q25 If you are teaching a distance learning course are you a part time or full time instructor?

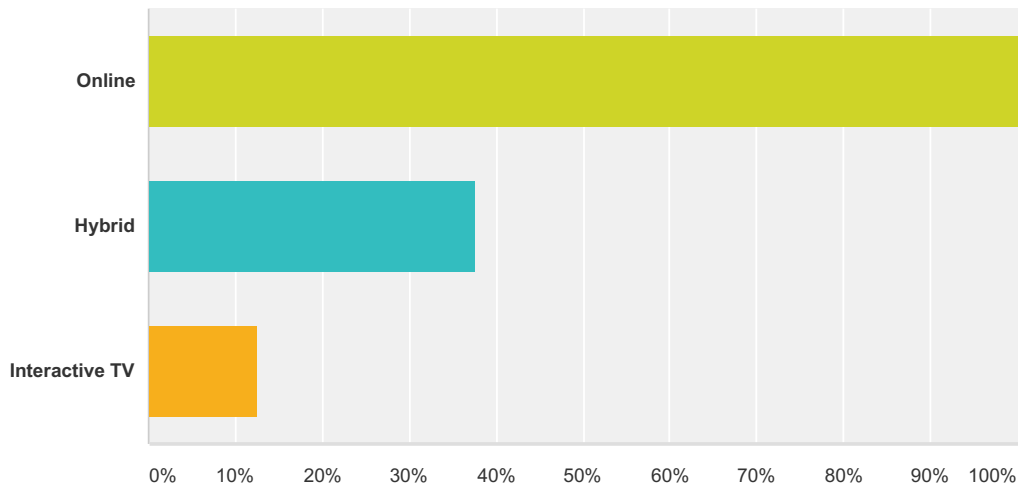
Answered: 14 Skipped: 70



Answer Choices	Responses	
Part Time	7.14%	1
Full Time	92.86%	13
Total		14

Q26 What type of distance learning courses do you teach?

Answered: 8 Skipped: 76



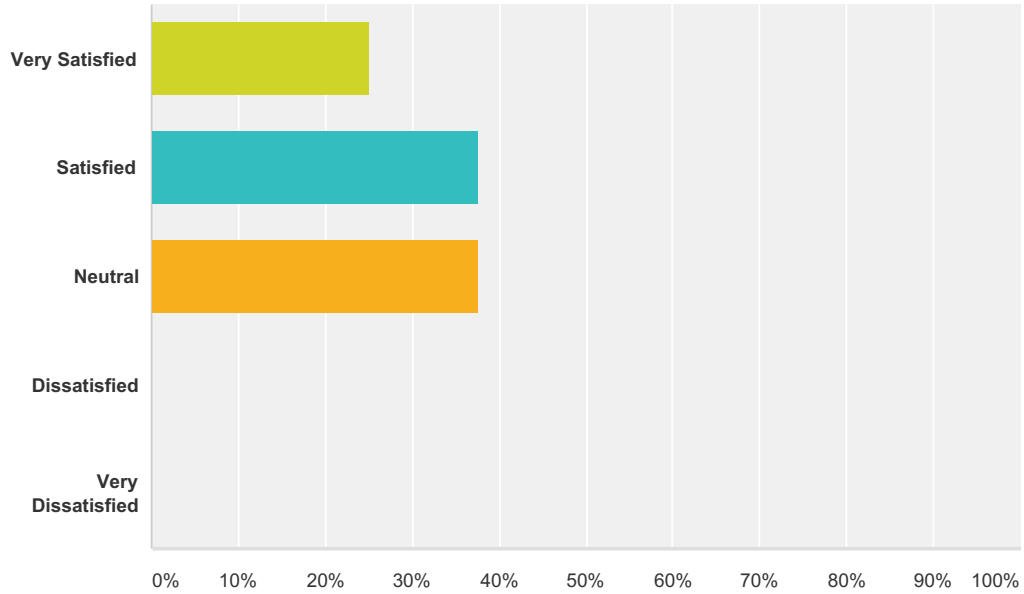
Answer Choices	Responses
Online	100.00% 8
Hybrid	37.50% 3
Interactive TV	12.50% 1
Total Respondents: 8	

Q27 Did you participate in training through the JSCC distance learning department? If yes, please list:

Answered: 6 Skipped: 78

Q28 To what extent are you satisfied with faculty training for distance learning courses?

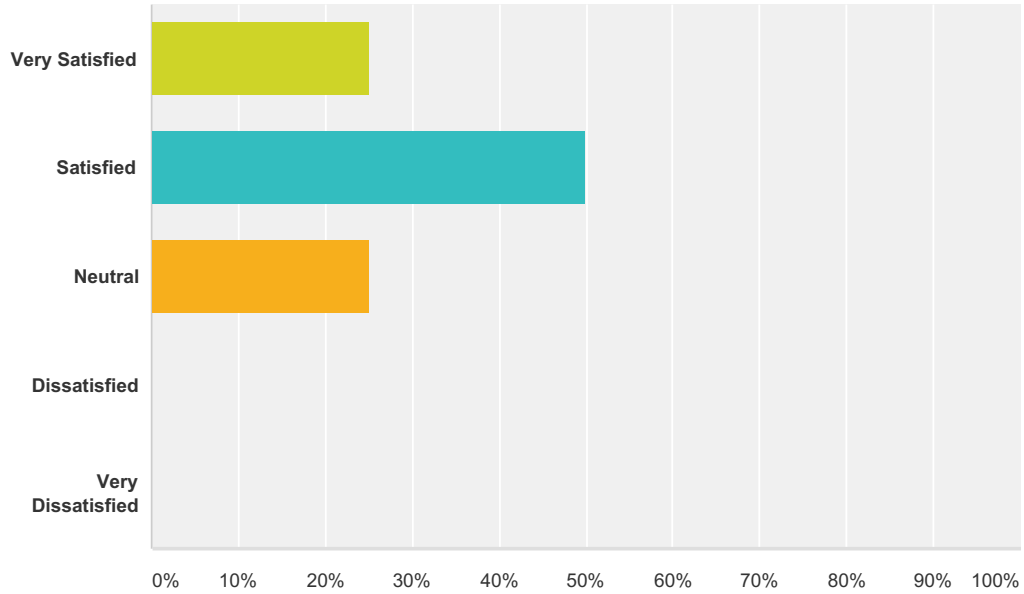
Answered: 8 Skipped: 76



Answer Choices	Responses
Very Satisfied	25.00% 2
Satisfied	37.50% 3
Neutral	37.50% 3
Dissatisfied	0.00% 0
Very Dissatisfied	0.00% 0
Total	8

Q29 To what extent are you satisfied with the availability of training on teaching via distance learning?

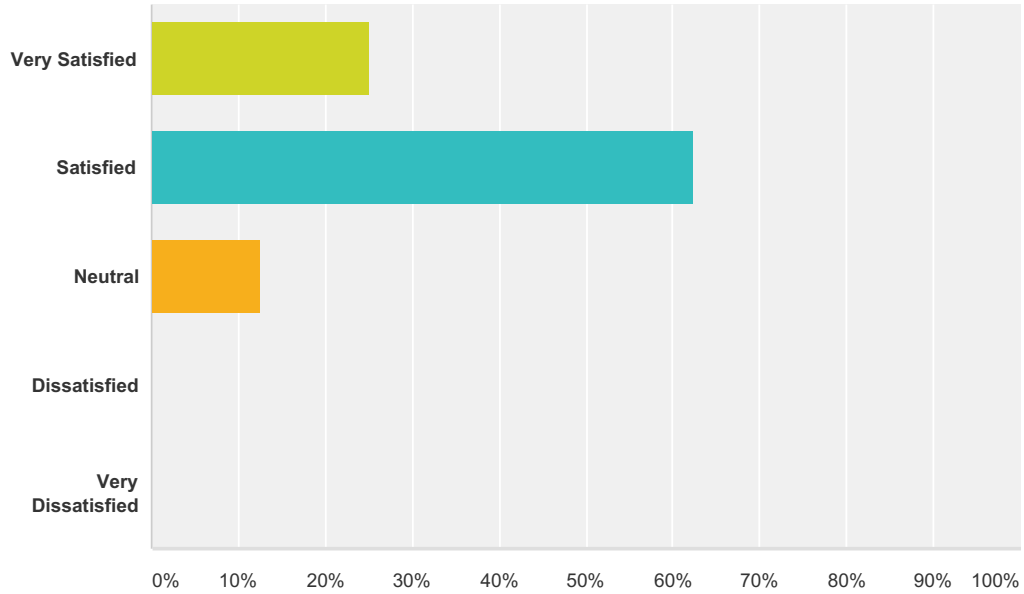
Answered: 8 Skipped: 76



Answer Choices	Responses	Count
Very Satisfied	25.00%	2
Satisfied	50.00%	4
Neutral	25.00%	2
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
Total		8

Q30 To what extent are you satisfied with your ability to design and organize a course in a distance learning format?

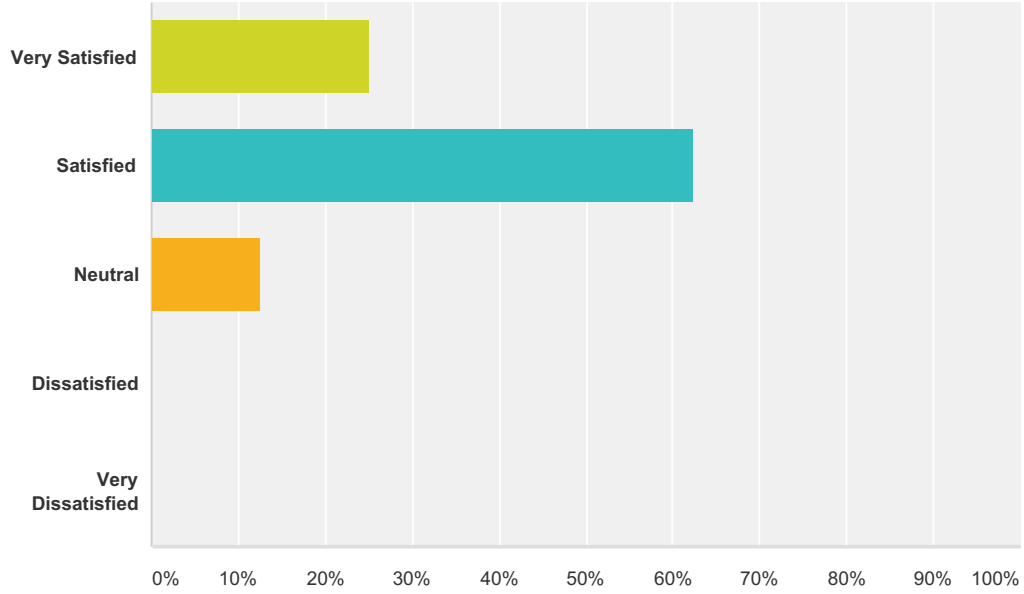
Answered: 8 Skipped: 76



Answer Choices	Responses	
Very Satisfied	25.00%	2
Satisfied	62.50%	5
Neutral	12.50%	1
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
Total		8

Q31 To what extent are you satisfied with your ability to assist students with technical issues resulting from an on-line class?

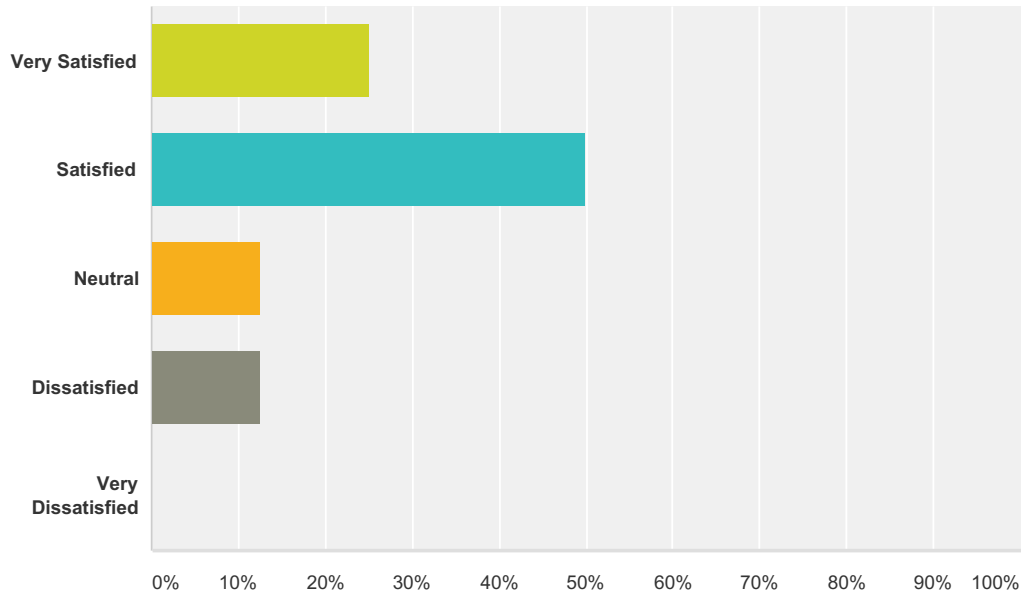
Answered: 8 Skipped: 76



Answer Choices	Responses
Very Satisfied	25.00% 2
Satisfied	62.50% 5
Neutral	12.50% 1
Dissatisfied	0.00% 0
Very Dissatisfied	0.00% 0
Total	8

Q32 To what extent are you satisfied with the availability of equipment, infrastructure, and software needed to teach distance learning courses?

Answered: 8 Skipped: 76



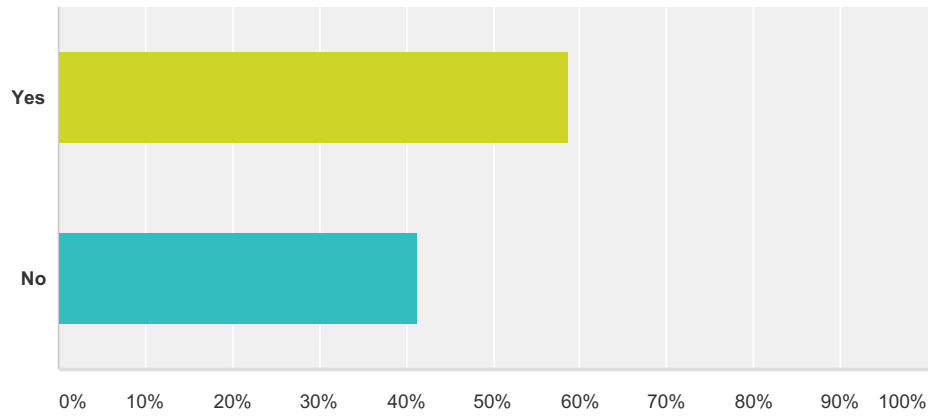
Answer Choices	Responses	Count
Very Satisfied	25.00%	2
Satisfied	50.00%	4
Neutral	12.50%	1
Dissatisfied	12.50%	1
Very Dissatisfied	0.00%	0
Total		8

Q33 Please provide other comments or suggestions that would assist the Distance Learning department to help you better perform your duties?

Answered: 2 Skipped: 82

Q34 Do you use the JSCC library?

Answered: 80 Skipped: 4



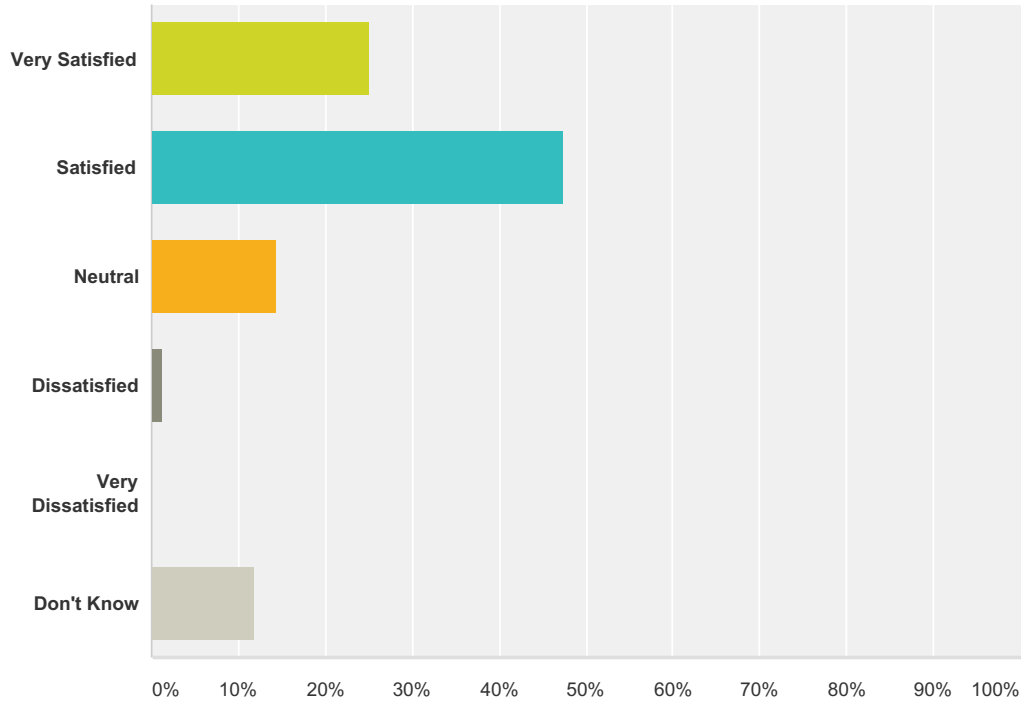
Answer Choices	Responses
Yes	58.75% 47
No	41.25% 33
Total	80

Q35 If you don't use the library, why not?

Answered: 19 Skipped: 65

Q36 Are you satisfied with JSCC's library services (availability and helpfulness of staff)?

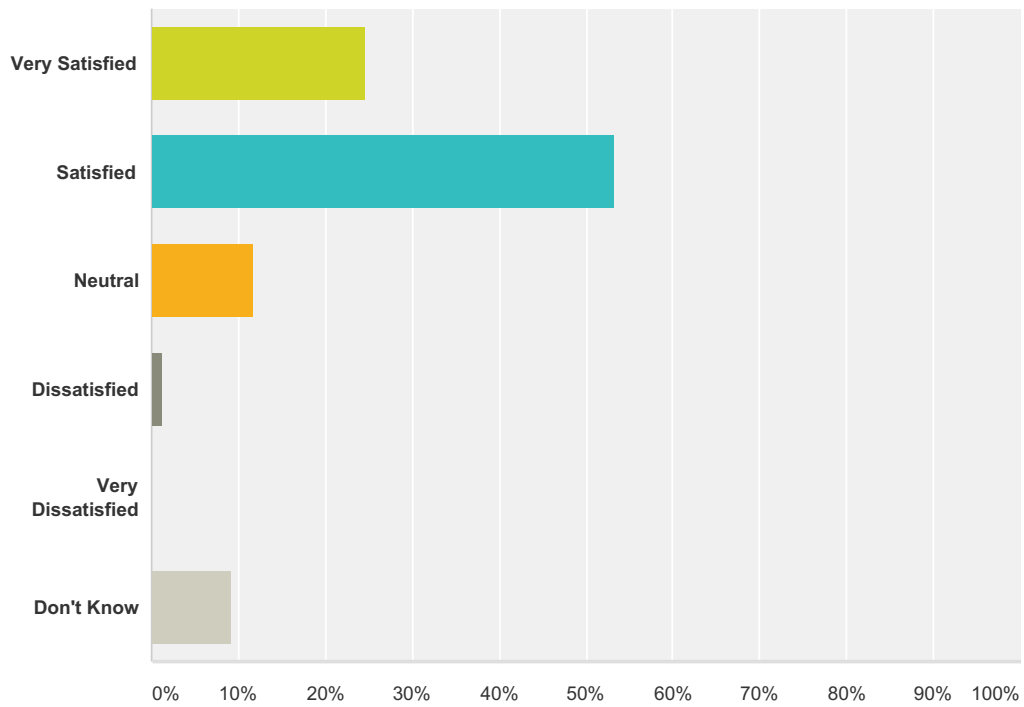
Answered: 76 Skipped: 8



Answer Choices	Responses	
Very Satisfied	25.00%	19
Satisfied	47.37%	36
Neutral	14.47%	11
Dissatisfied	1.32%	1
Very Dissatisfied	0.00%	0
Don't Know	11.84%	9
Total		76

Q37 Are you satisfied with JSCC's library facility?

Answered: 77 Skipped: 7



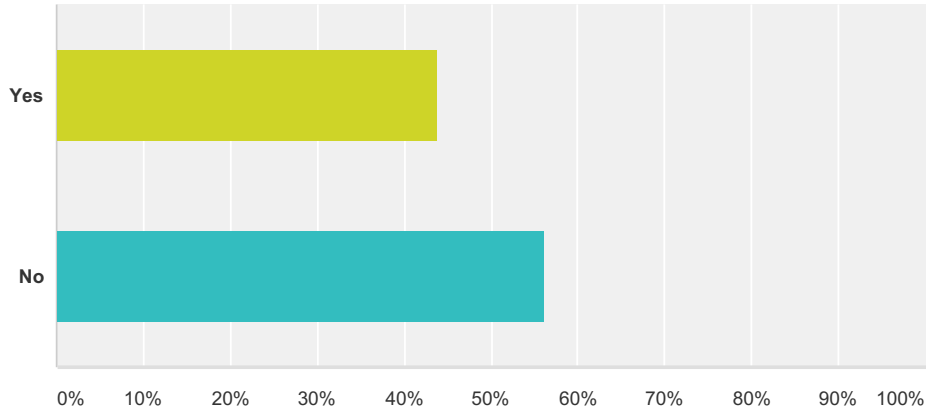
Answer Choices	Responses	
Very Satisfied	24.68%	19
Satisfied	53.25%	41
Neutral	11.69%	9
Dissatisfied	1.30%	1
Very Dissatisfied	0.00%	0
Don't Know	9.09%	7
Total		77

Q38 Do you have any suggestions to improve the library's service, materials, or facility?

Answered: 3 Skipped: 81

Q39 Have you included instruction by a librarian in any of your classes, or recommended library workshops to your students? (Faculty only)

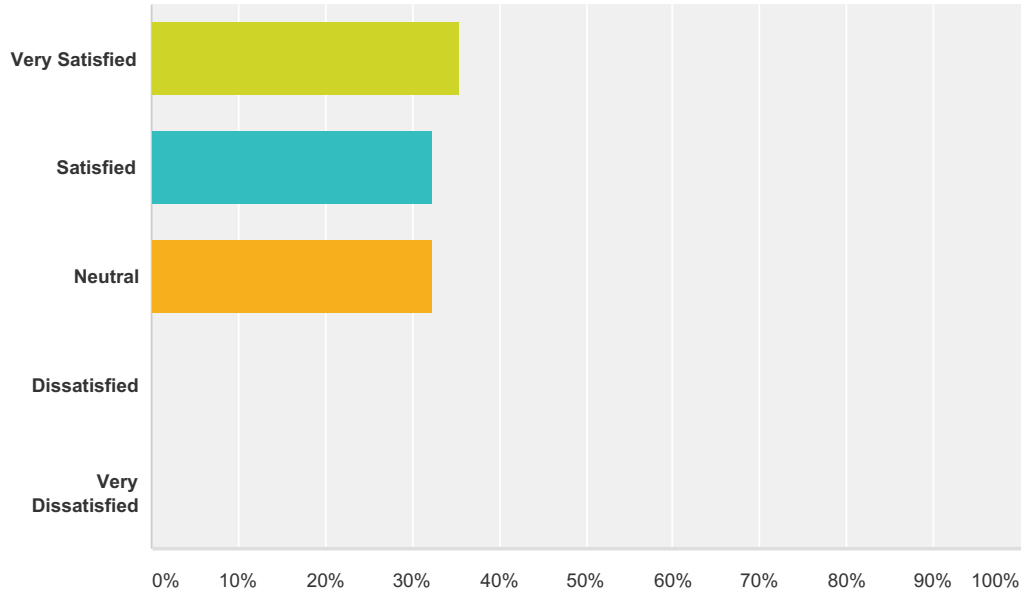
Answered: 48 Skipped: 36



Answer Choices	Responses
Yes	43.75% 21
No	56.25% 27
Total	48

**Q40 If yes, how satisfied were you with instruction provided by the library staff?
(Faculty only)**

Answered: 31 Skipped: 53



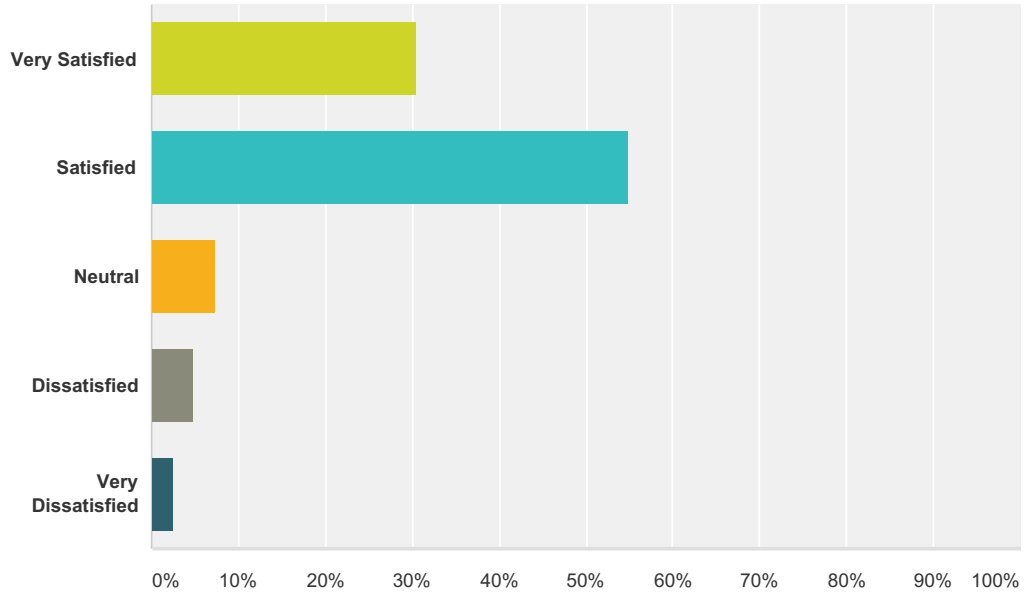
Answer Choices	Responses	
Very Satisfied	35.48%	11
Satisfied	32.26%	10
Neutral	32.26%	10
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
Total		31

Q41 If no (you have not used library instruction services), why not? (Faculty only)

Answered: 7 Skipped: 77

Q42 To what extent are you satisfied with the support from your supervisor to improve your work?

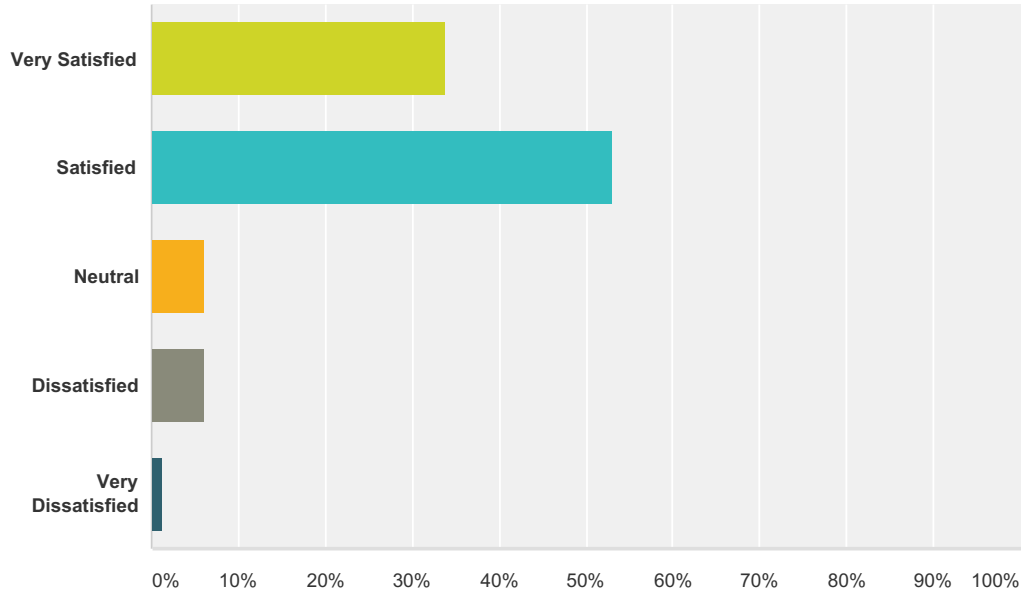
Answered: 82 Skipped: 2



Answer Choices	Responses	
Very Satisfied	30.49%	25
Satisfied	54.88%	45
Neutral	7.32%	6
Dissatisfied	4.88%	4
Very Dissatisfied	2.44%	2
Total		82

Q43 To what extent are you satisfied with the positive work expectations from your supervisor?

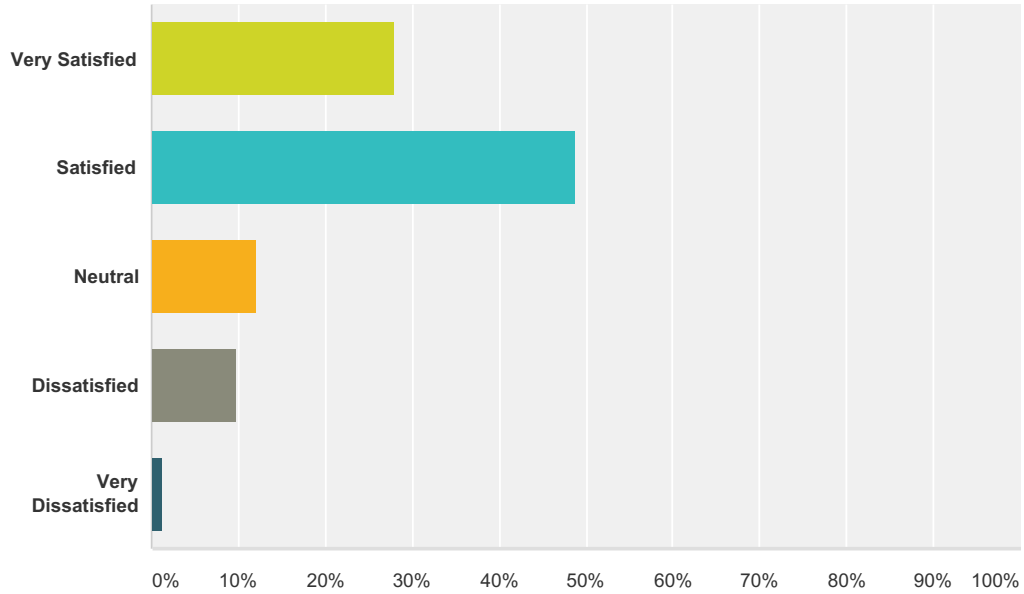
Answered: 83 Skipped: 1



Answer Choices	Responses	
Very Satisfied	33.73%	28
Satisfied	53.01%	44
Neutral	6.02%	5
Dissatisfied	6.02%	5
Very Dissatisfied	1.20%	1
Total		83

Q44 To what extent are you satisfied with the amount of appropriate feedback for your work?

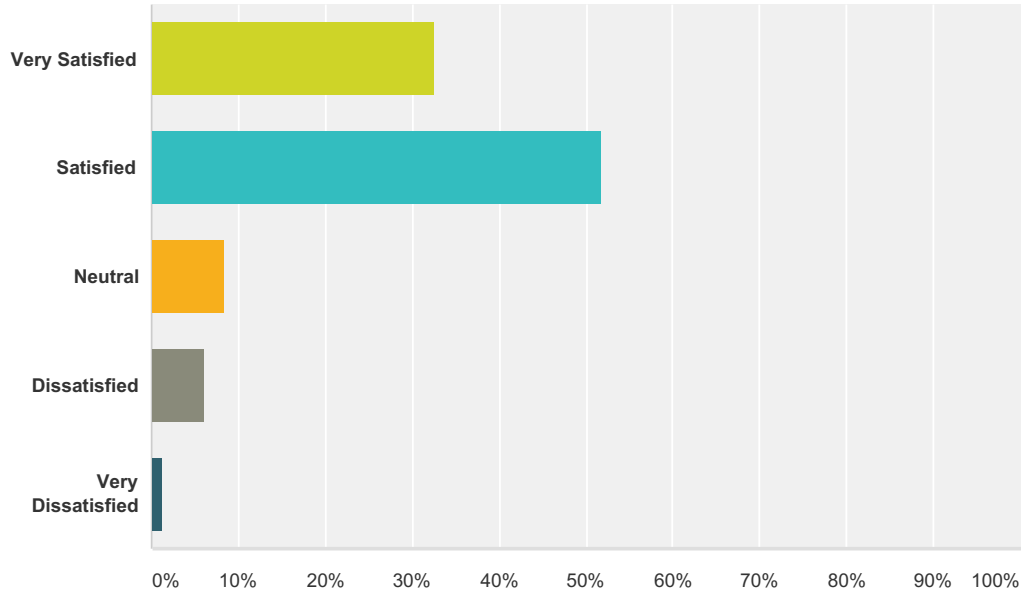
Answered: 82 Skipped: 2



Answer Choices	Responses	
Very Satisfied	28.05%	23
Satisfied	48.78%	40
Neutral	12.20%	10
Dissatisfied	9.76%	8
Very Dissatisfied	1.22%	1
Total		82

Q45 To what extent are you satisfied with your supervisor's serious consideration of your ideas?

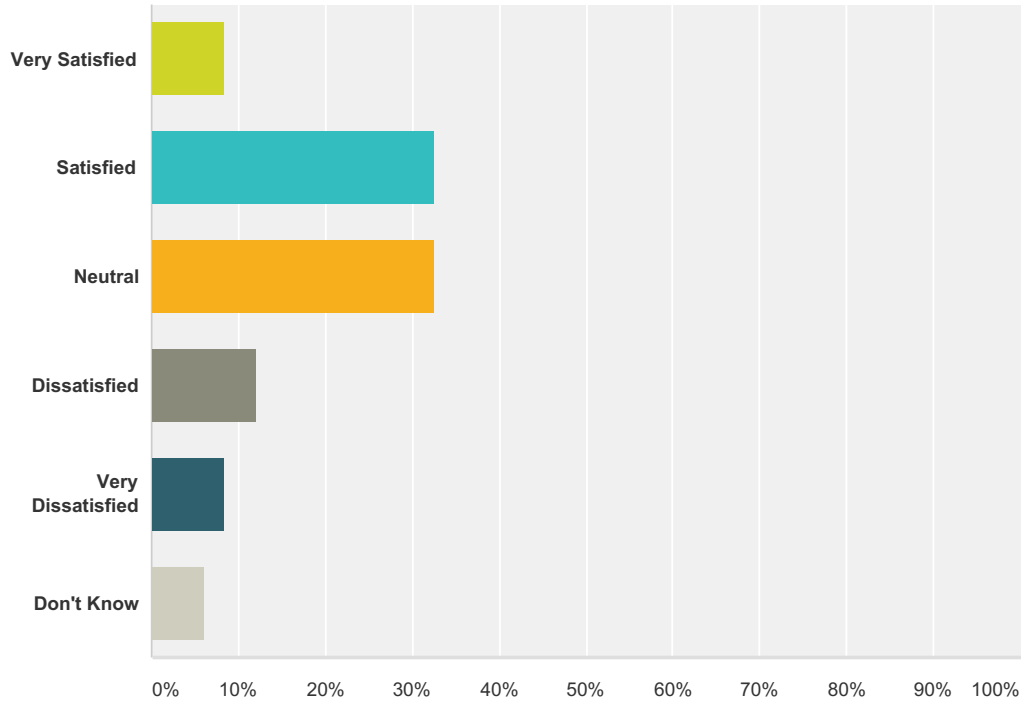
Answered: 83 Skipped: 1



Answer Choices	Responses	
Very Satisfied	32.53%	27
Satisfied	51.81%	43
Neutral	8.43%	7
Dissatisfied	6.02%	5
Very Dissatisfied	1.20%	1
Total		83

Q46 To what extent are you satisfied with the current JSCC personnel evaluation process?

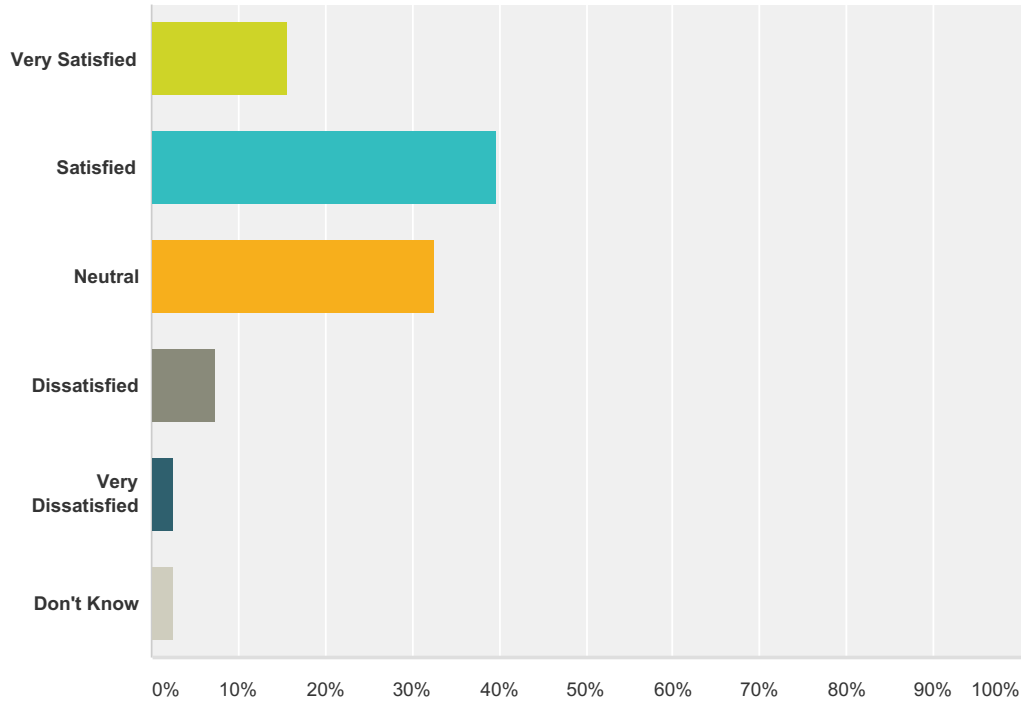
Answered: 83 Skipped: 1



Answer Choices	Responses
Very Satisfied	8.43% 7
Satisfied	32.53% 27
Neutral	32.53% 27
Dissatisfied	12.05% 10
Very Dissatisfied	8.43% 7
Don't Know	6.02% 5
Total	83

Q47 To what extent are you satisfied with the customer service provided by human resources?

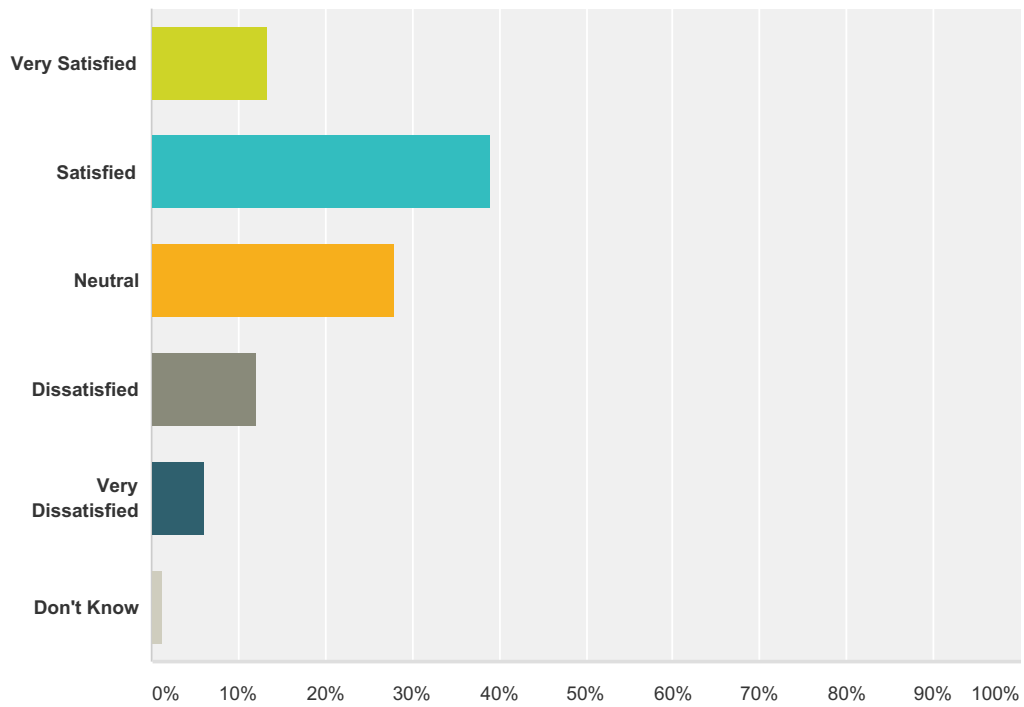
Answered: 83 Skipped: 1



Answer Choices	Responses	
Very Satisfied	15.66%	13
Satisfied	39.76%	33
Neutral	32.53%	27
Dissatisfied	7.23%	6
Very Dissatisfied	2.41%	2
Don't Know	2.41%	2
Total		83

Q48 To what extent are you satisfied with the marketing and promotion of JSCC?

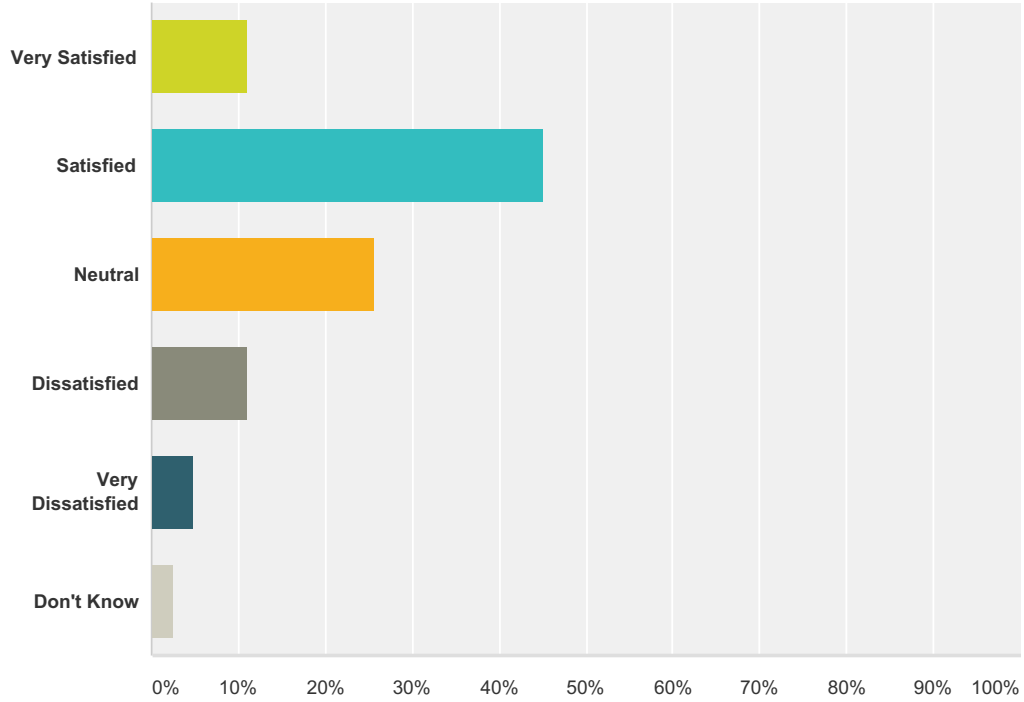
Answered: 82 Skipped: 2



Answer Choices	Responses	
Very Satisfied	13.41%	11
Satisfied	39.02%	32
Neutral	28.05%	23
Dissatisfied	12.20%	10
Very Dissatisfied	6.10%	5
Don't Know	1.22%	1
Total		82

Q49 To what extent are you satisfied with the advertising/marketing image of JSCC in the community?

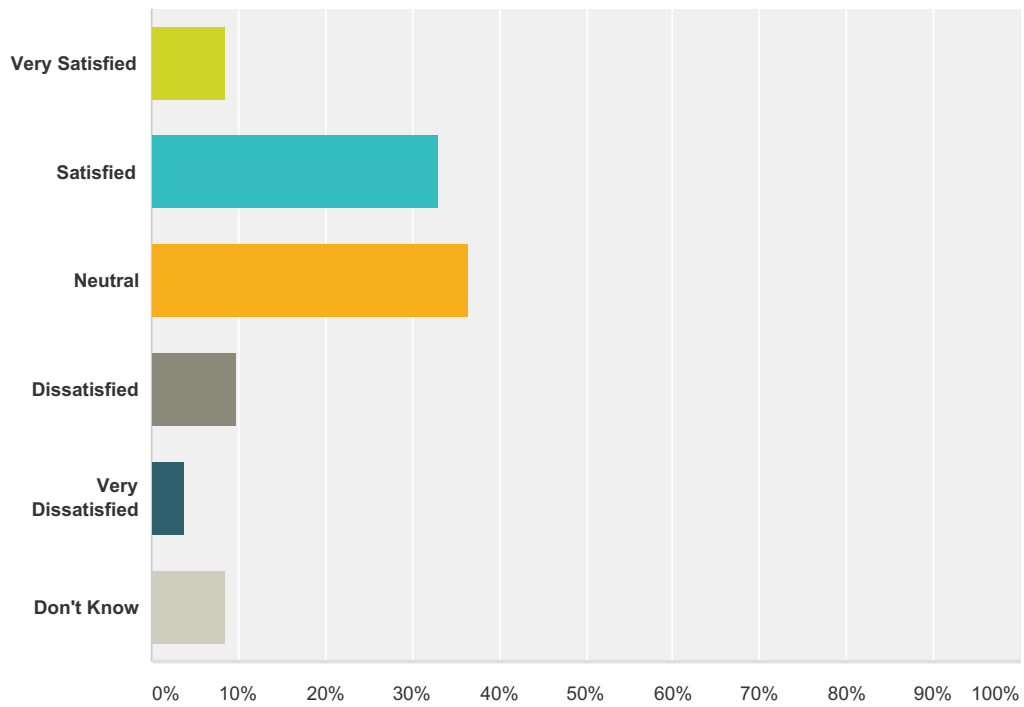
Answered: 82 Skipped: 2



Answer Choices	Responses	
Very Satisfied	10.98%	9
Satisfied	45.12%	37
Neutral	25.61%	21
Dissatisfied	10.98%	9
Very Dissatisfied	4.88%	4
Don't Know	2.44%	2
Total		82

Q50 To what extent are you satisfied with the curriculum recruitment efforts?

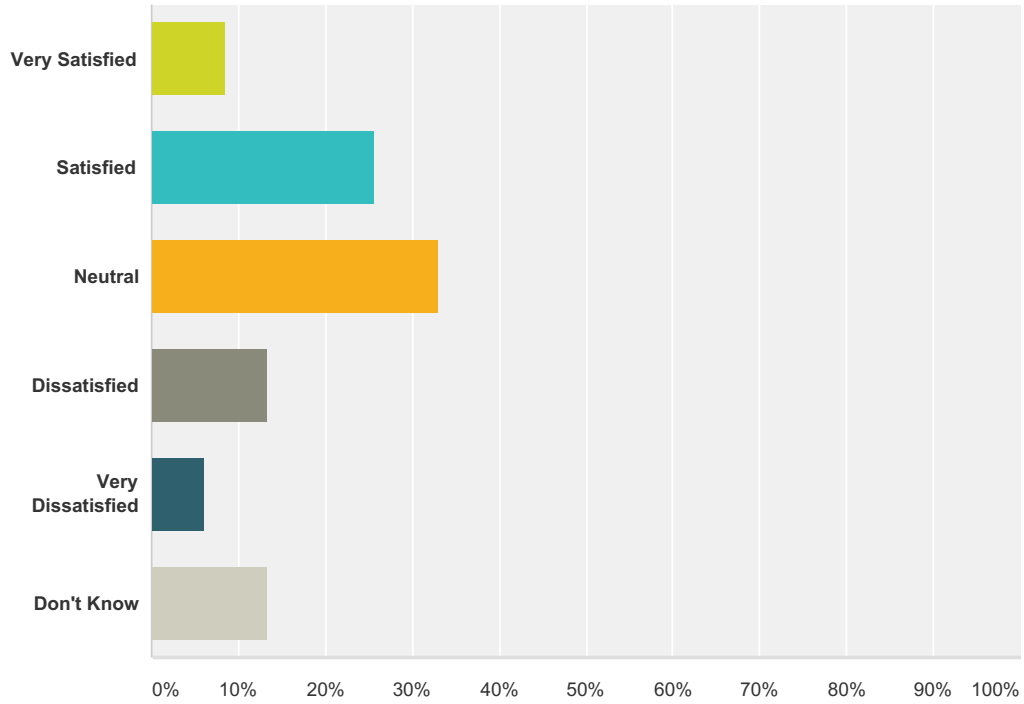
Answered: 82 Skipped: 2



Answer Choices	Responses
Very Satisfied	8.54% 7
Satisfied	32.93% 27
Neutral	36.59% 30
Dissatisfied	9.76% 8
Very Dissatisfied	3.66% 3
Don't Know	8.54% 7
Total	82

Q51 To what extent are you satisfied with the Continuing Education recruitment efforts?

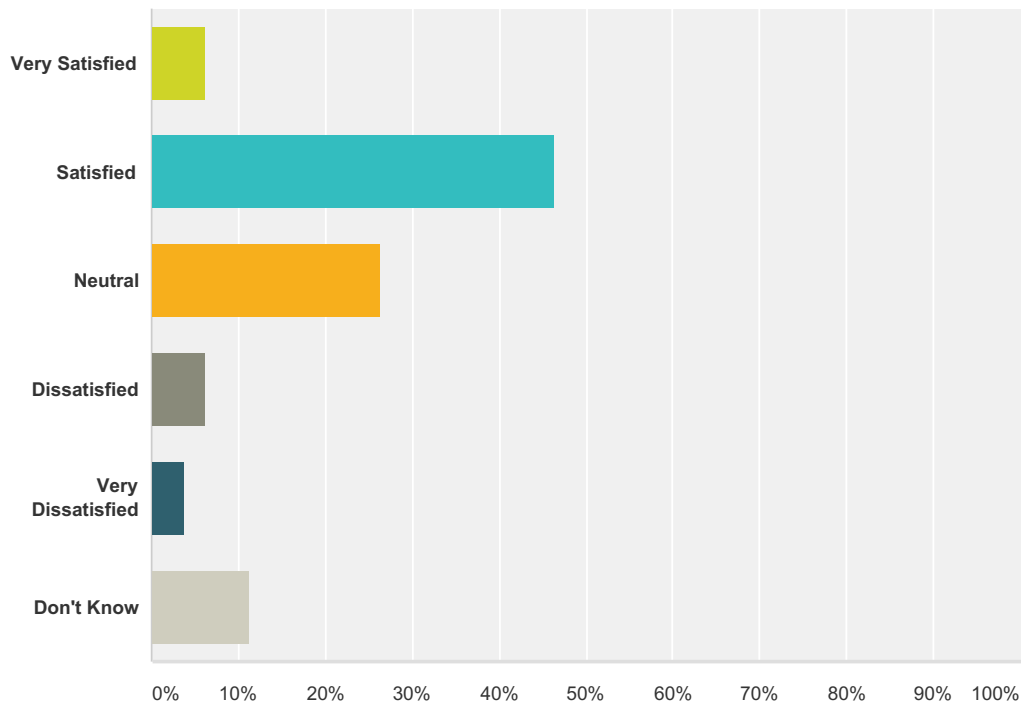
Answered: 82 Skipped: 2



Answer Choices	Responses
Very Satisfied	8.54% 7
Satisfied	25.61% 21
Neutral	32.93% 27
Dissatisfied	13.41% 11
Very Dissatisfied	6.10% 5
Don't Know	13.41% 11
Total	82

Q52 To what extent are you satisfied with the Campus Technology Plan?

Answered: 80 Skipped: 4



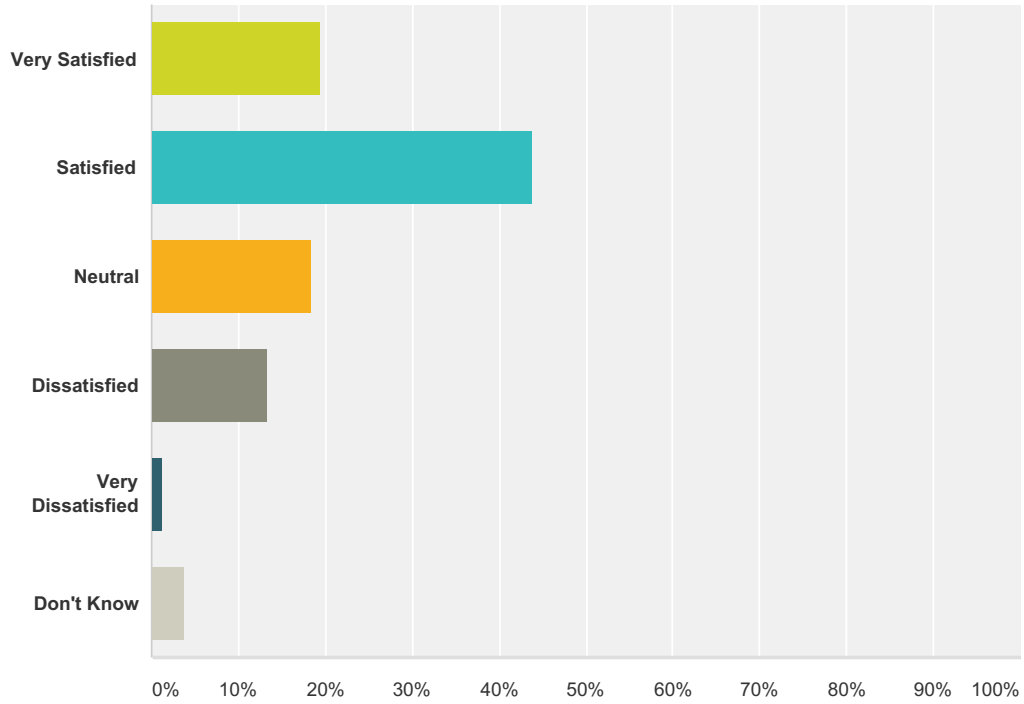
Answer Choices	Responses
Very Satisfied	6.25% 5
Satisfied	46.25% 37
Neutral	26.25% 21
Dissatisfied	6.25% 5
Very Dissatisfied	3.75% 3
Don't Know	11.25% 9
Total	80

Q53 What additional technology resources/services would you like to have available to accomplish your job requirements and goals?What additional technology resources/services would you like to have available to accomplish your job requirements and goals?

Answered: 21 Skipped: 63

Q54 The extent to which you are satisfied with the timeliness of response to your MIS work order?

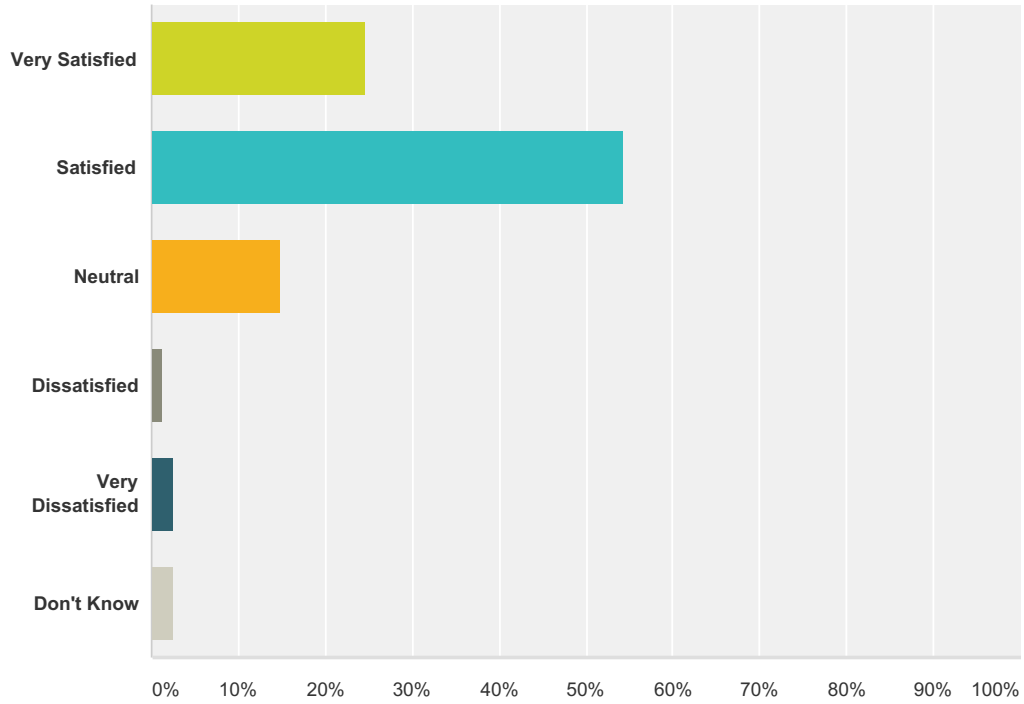
Answered: 82 Skipped: 2



Answer Choices	Responses	
Very Satisfied	19.51%	16
Satisfied	43.90%	36
Neutral	18.29%	15
Dissatisfied	13.41%	11
Very Dissatisfied	1.22%	1
Don't Know	3.66%	3
Total		82

Q55 The extent to which you are satisfied with the customer service of the MIS department?

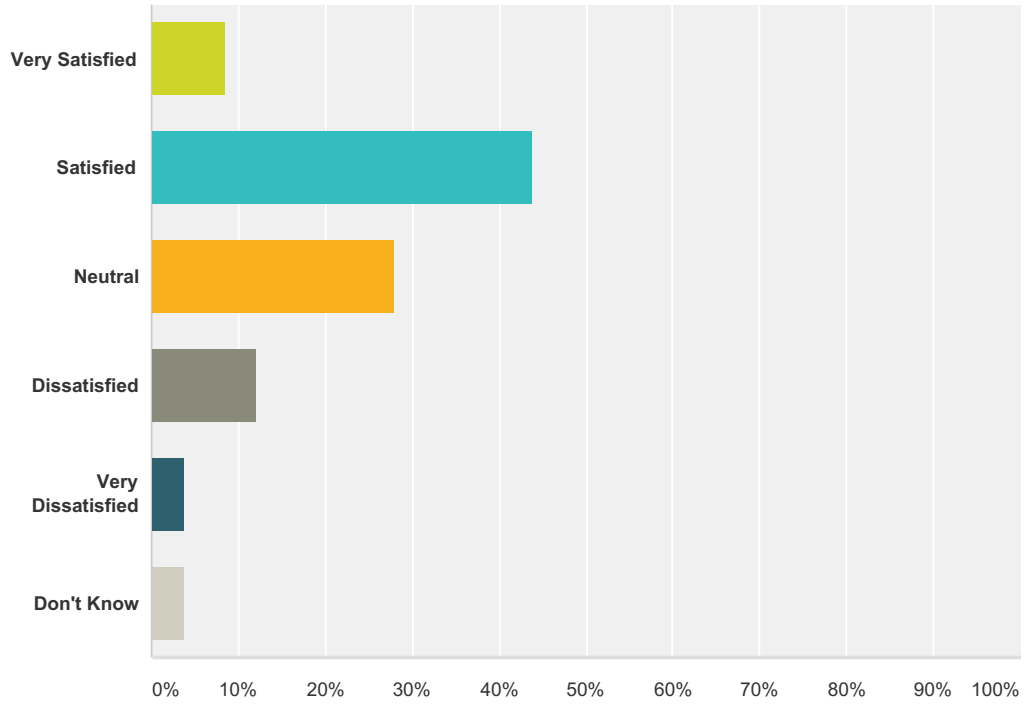
Answered: 81 Skipped: 3



Answer Choices	Responses	
Very Satisfied	24.69%	20
Satisfied	54.32%	44
Neutral	14.81%	12
Dissatisfied	1.23%	1
Very Dissatisfied	2.47%	2
Don't Know	2.47%	2
Total		81

Q56 To what extent are you satisfied with the number of curriculum courses offered each semester?

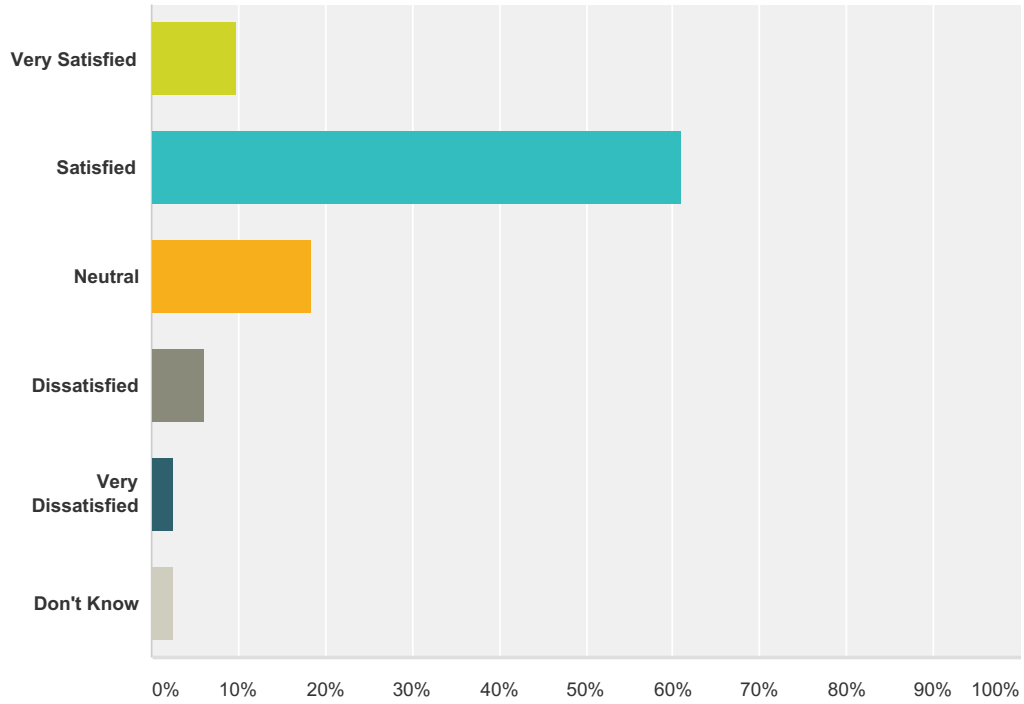
Answered: 82 Skipped: 2



Answer Choices	Responses
Very Satisfied	8.54% 7
Satisfied	43.90% 36
Neutral	28.05% 23
Dissatisfied	12.20% 10
Very Dissatisfied	3.66% 3
Don't Know	3.66% 3
Total	82

Q57 To what extent are you satisfied with the timeliness of the availability of the curriculum schedule this semester?

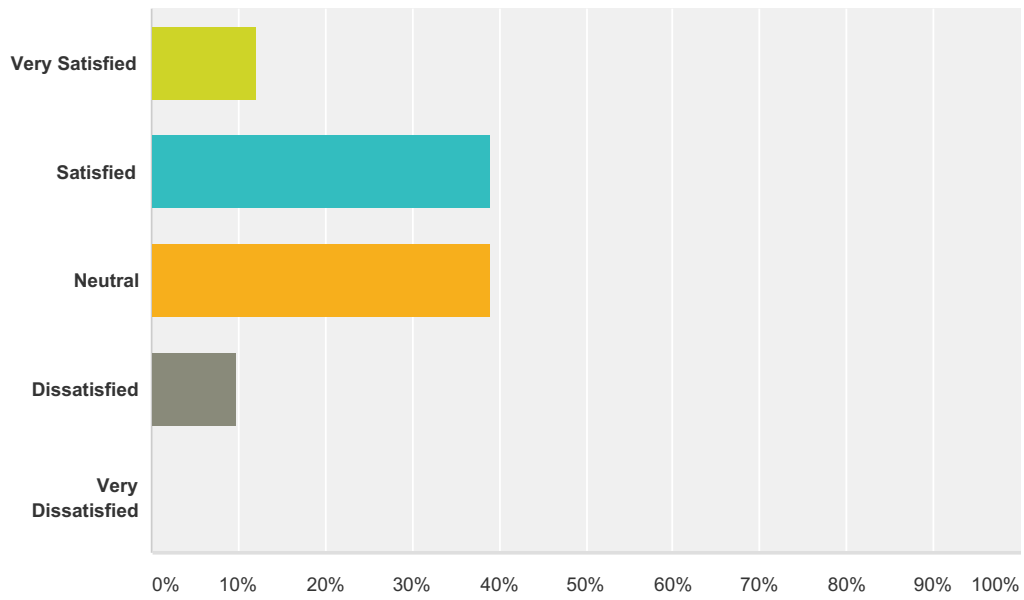
Answered: 82 Skipped: 2



Answer Choices	Responses
Very Satisfied	9.76% 8
Satisfied	60.98% 50
Neutral	18.29% 15
Dissatisfied	6.10% 5
Very Dissatisfied	2.44% 2
Don't Know	2.44% 2
Total	82

Q58 I am satisfied with the level of orientation received as new faculty.

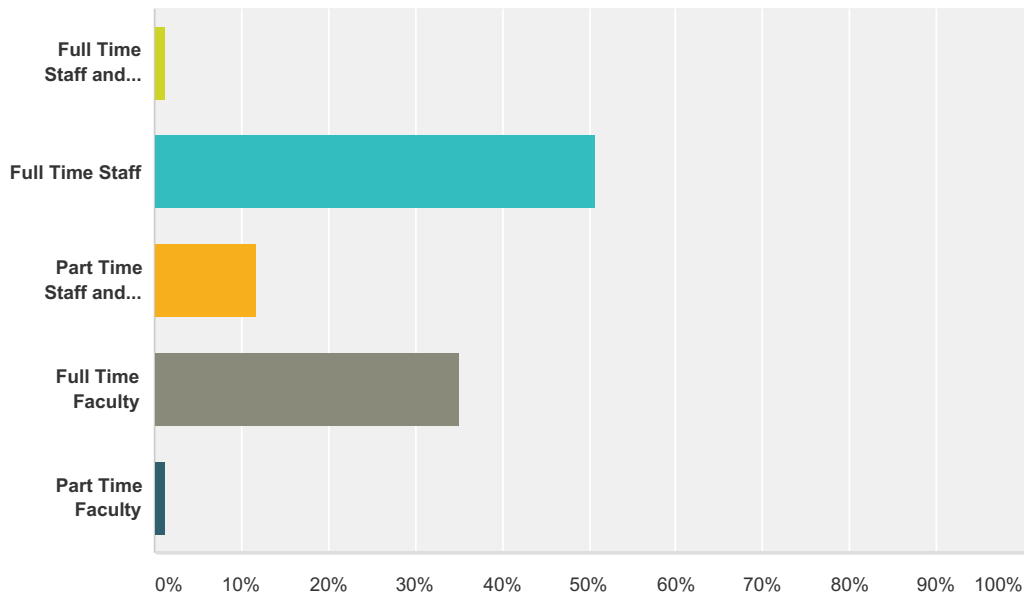
Answered: 41 Skipped: 43



Answer Choices	Responses
Very Satisfied	12.20% 5
Satisfied	39.02% 16
Neutral	39.02% 16
Dissatisfied	9.76% 4
Very Dissatisfied	0.00% 0
Total	41

Q59 Please provide your employment status at JSCC

Answered: 77 Skipped: 7



Answer Choices	Responses	Count
Full Time Staff and Adjunct Faculty	1.30%	1
Full Time Staff	50.65%	39
Part Time Staff and Adjunct Faculty	11.69%	9
Full Time Faculty	35.06%	27
Part Time Faculty	1.30%	1
Total		77