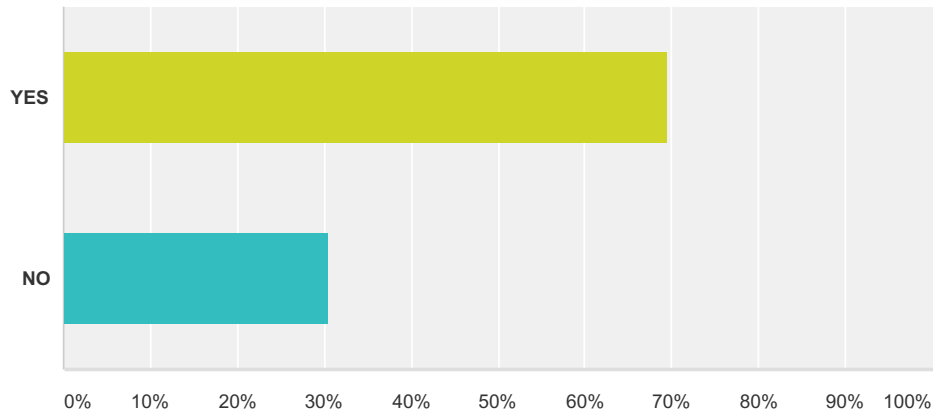


Q1 Do you use the JSCC library?

Answered: 167 Skipped: 0



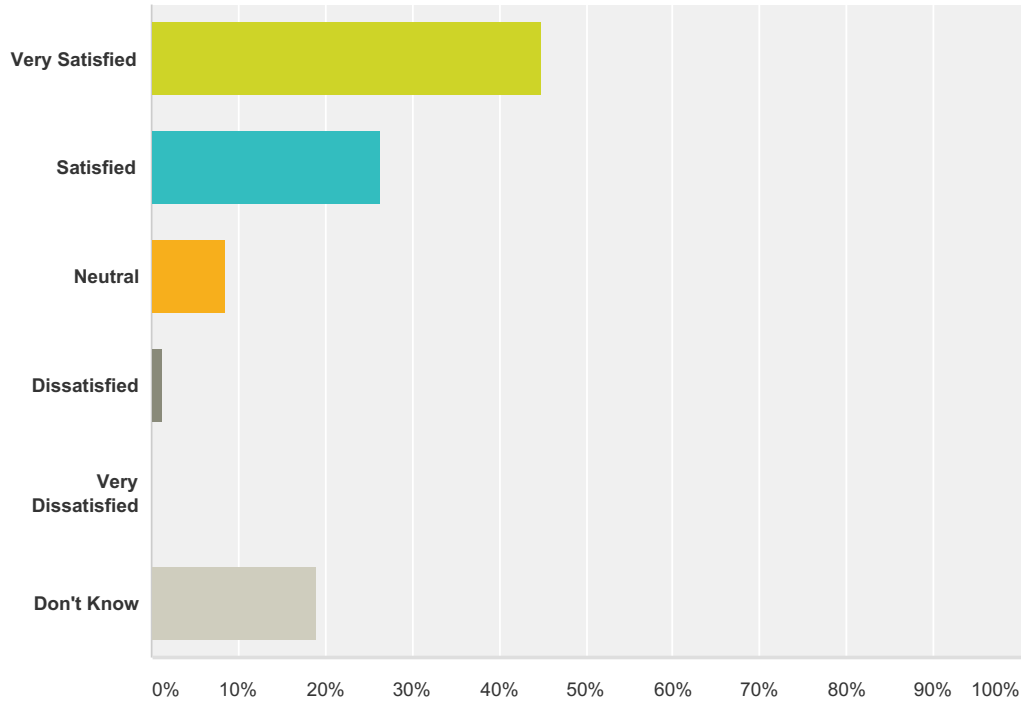
Answer Choices	Responses	
YES	69.46%	116
NO	30.54%	51
Total		167

Q2 If you don't use the library why not?

Answered: 50 Skipped: 117

Q3 Are you satisfied with JSCC's library services (availability and helpfulness of staff)?

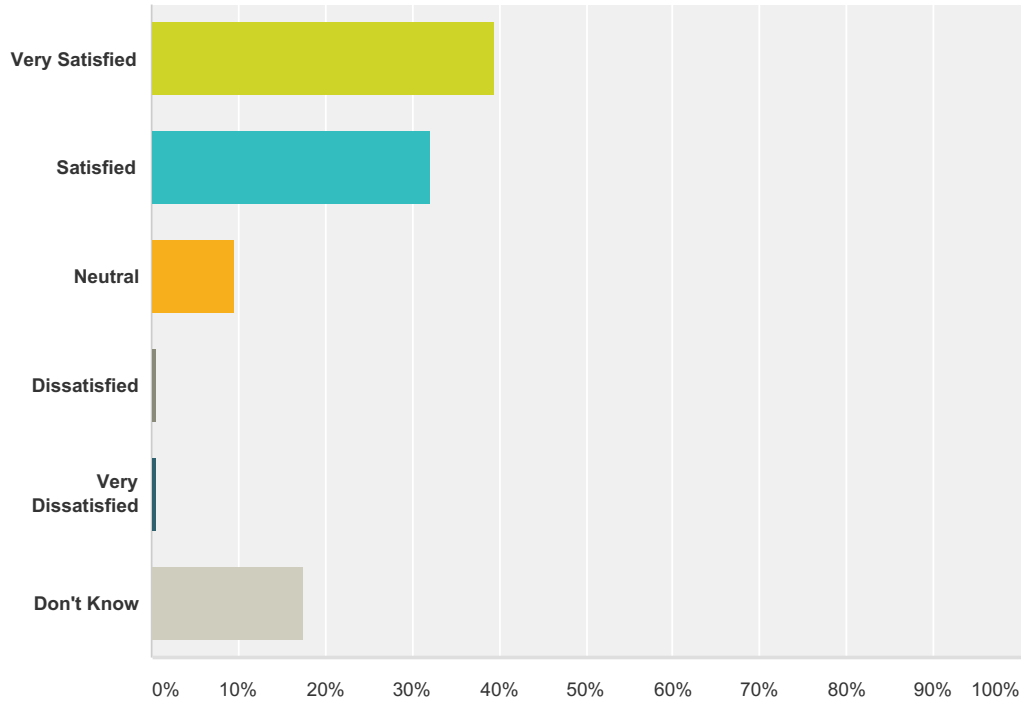
Answered: 163 Skipped: 4



Answer Choices	Responses
Very Satisfied	44.79% 73
Satisfied	26.38% 43
Neutral	8.59% 14
Dissatisfied	1.23% 2
Very Dissatisfied	0.00% 0
Don't Know	19.02% 31
Total	163

Q4 Are you satisfied with JSCC's library materials (books, audiovisual items, and online resources available)?

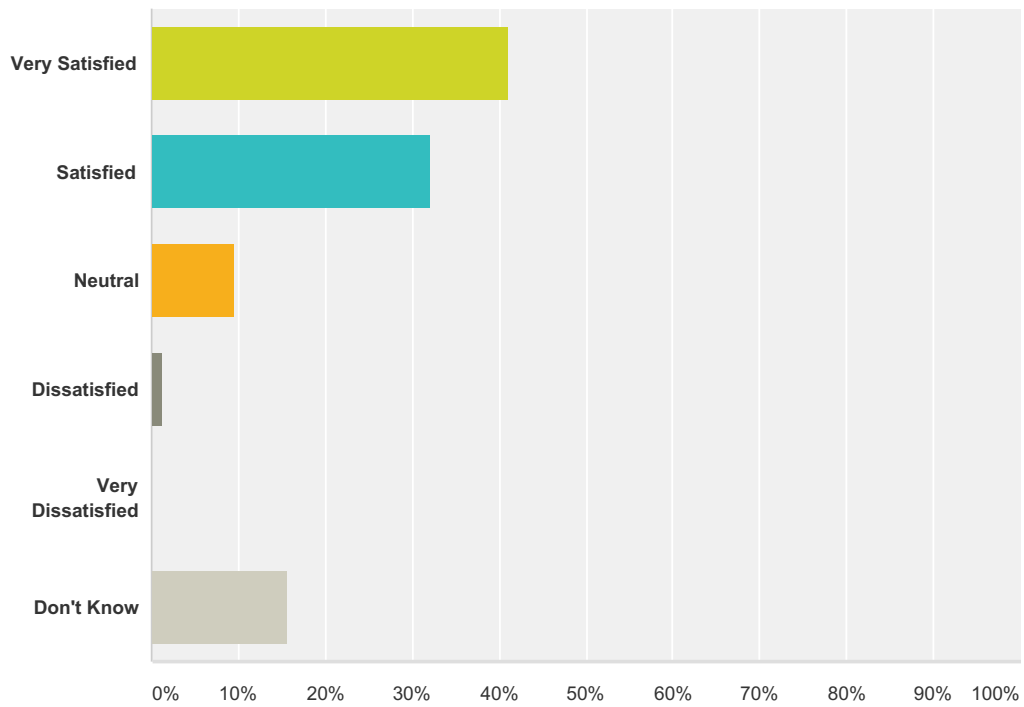
Answered: 165 Skipped: 2



Answer Choices	Responses
Very Satisfied	39.39% 65
Satisfied	32.12% 53
Neutral	9.70% 16
Dissatisfied	0.61% 1
Very Dissatisfied	0.61% 1
Don't Know	17.58% 29
Total	165

Q5 Are you satisfied with JSCC's library facilities?

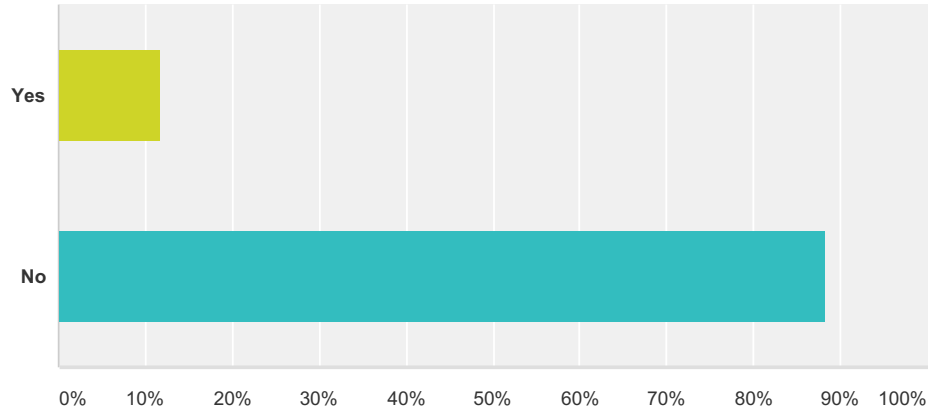
Answered: 165 Skipped: 2



Answer Choices	Responses	Count
Very Satisfied	41.21%	68
Satisfied	32.12%	53
Neutral	9.70%	16
Dissatisfied	1.21%	2
Very Dissatisfied	0.00%	0
Don't Know	15.76%	26
Total		165

Q6 Do you have any suggestions to improve the library services, materials, or facilities?

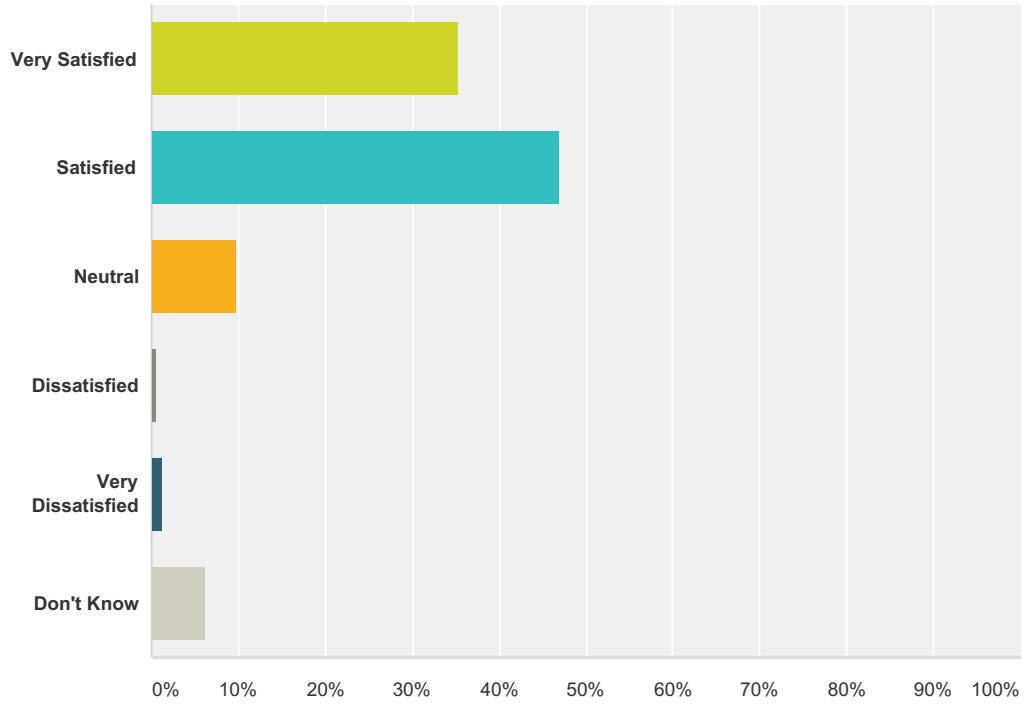
Answered: 162 Skipped: 5



Answer Choices	Responses	
Yes	11.73%	19
No	88.27%	143
Total		162

Q7 To what extent are you satisfied with the overall functionality of the JSCC Bookstore?

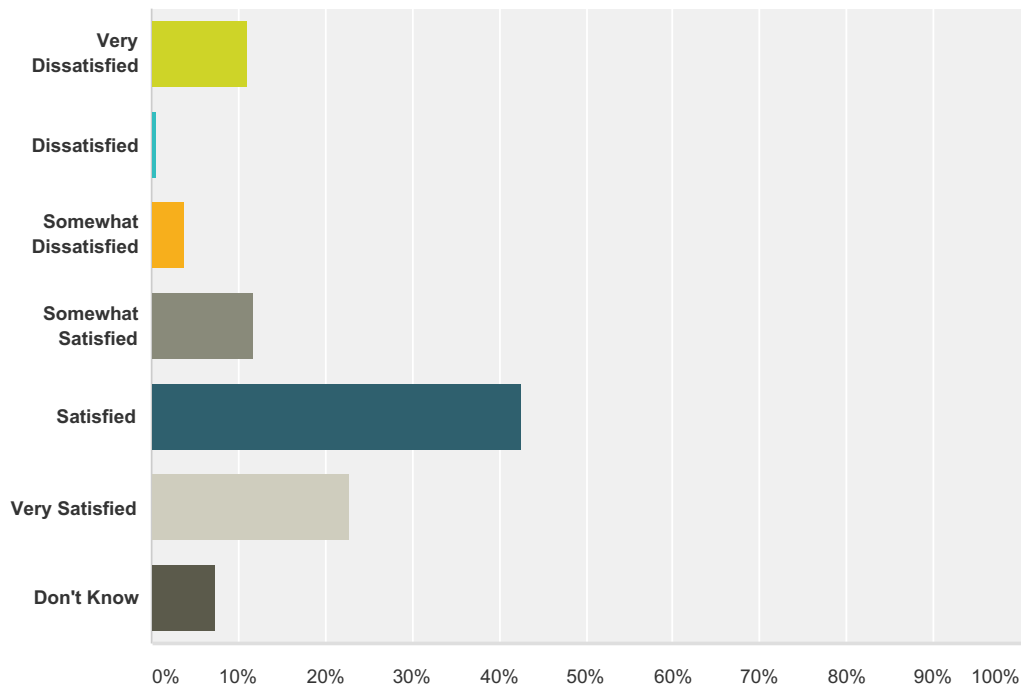
Answered: 162 Skipped: 5



Answer Choices	Responses	Count
Very Satisfied	35.19%	57
Satisfied	46.91%	76
Neutral	9.88%	16
Dissatisfied	0.62%	1
Very Dissatisfied	1.23%	2
Don't Know	6.17%	10
Total		162

Q8 To what extent are you satisfied with the products available in the JSCC bookstore?

Answered: 162 Skipped: 5



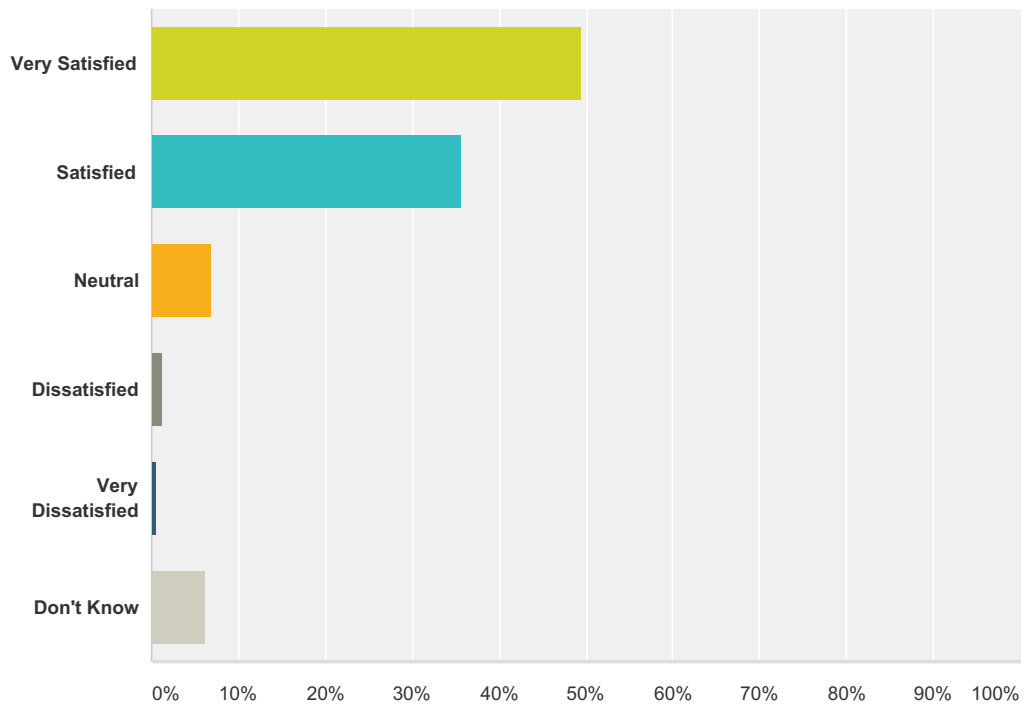
Answer Choices	Responses
Very Dissatisfied	11.11% 18
Dissatisfied	0.62% 1
Somewhat Dissatisfied	3.70% 6
Somewhat Satisfied	11.73% 19
Satisfied	42.59% 69
Very Satisfied	22.84% 37
Don't Know	7.41% 12
Total	162

Q9 What additional items would you like to see in the JSCC bookstore?

Answered: 56 Skipped: 111

Q10 To what extent are you satisfied with the customer service from the bookstore?

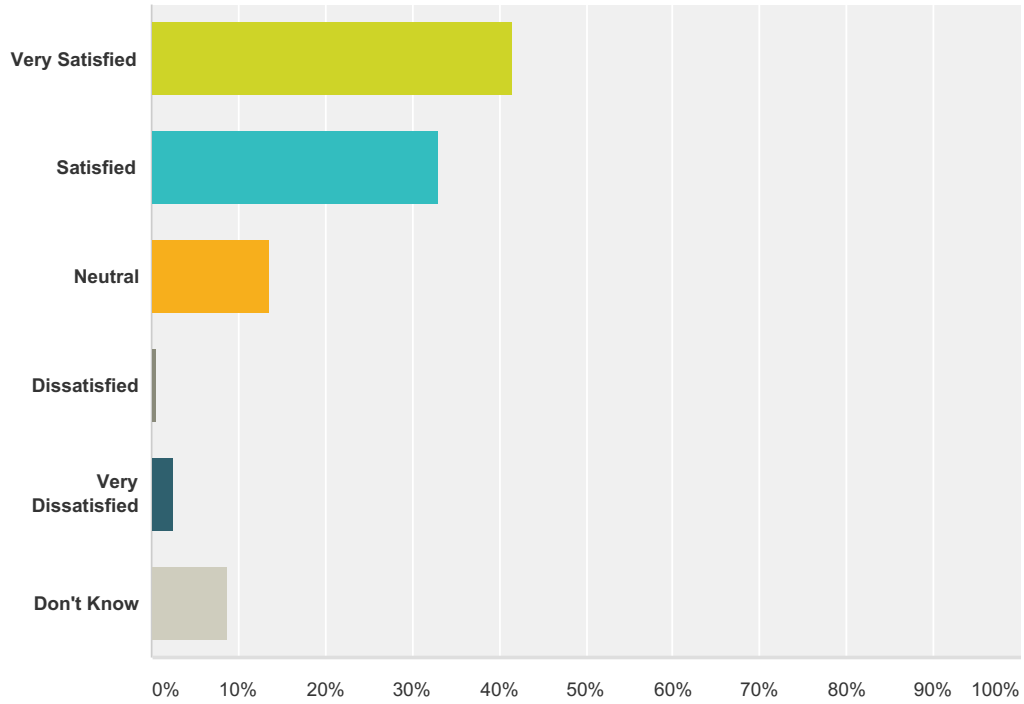
Answered: 162 Skipped: 5



Answer Choices	Responses	Count
Very Satisfied	49.38%	80
Satisfied	35.80%	58
Neutral	6.79%	11
Dissatisfied	1.23%	2
Very Dissatisfied	0.62%	1
Don't Know	6.17%	10
Total		162

Q11 To what extent are you satisfied with the services in the Student Success Center (Hoffler Building)?

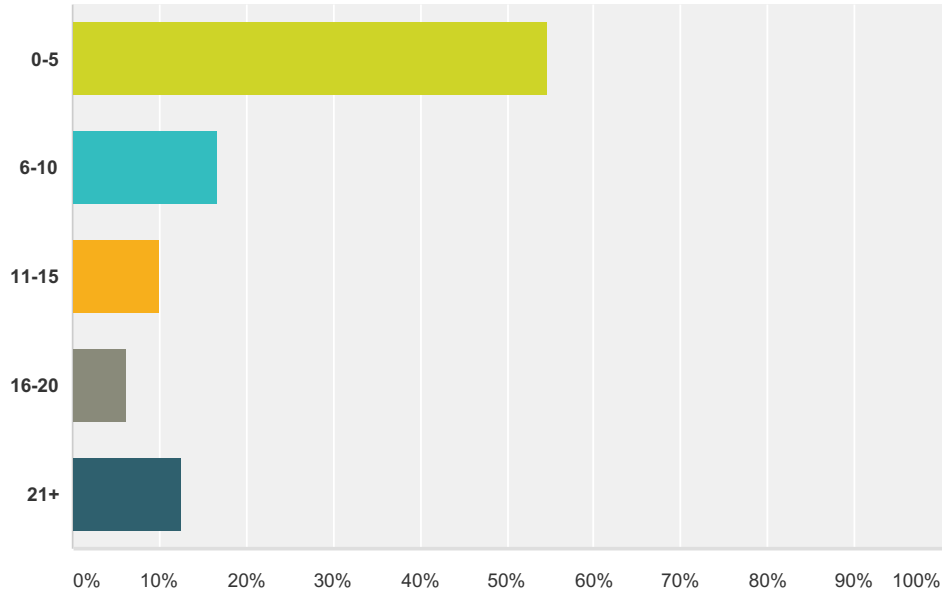
Answered: 161 Skipped: 6



Answer Choices	Responses
Very Satisfied	41.61% 67
Satisfied	32.92% 53
Neutral	13.66% 22
Dissatisfied	0.62% 1
Very Dissatisfied	2.48% 4
Don't Know	8.70% 14
Total	161

Q12 On average, how many times a semester do you use the services in the Student Success Center?

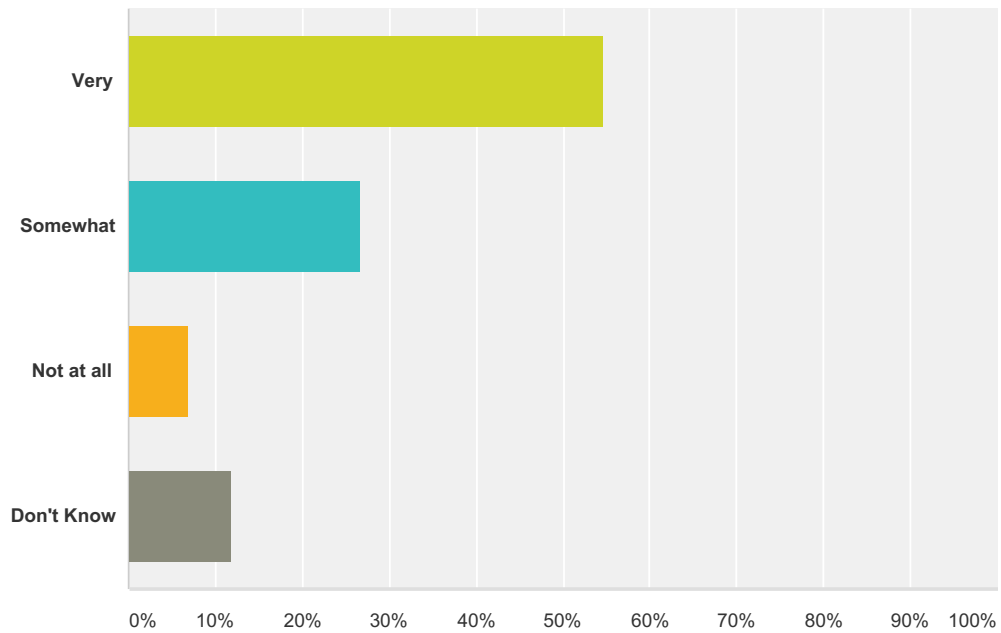
Answered: 161 Skipped: 6



Answer Choices	Responses	
0-5	54.66%	88
6-10	16.77%	27
11-15	9.94%	16
16-20	6.21%	10
21+	12.42%	20
Total		161

Q13 How important is the Student Success Center to you?

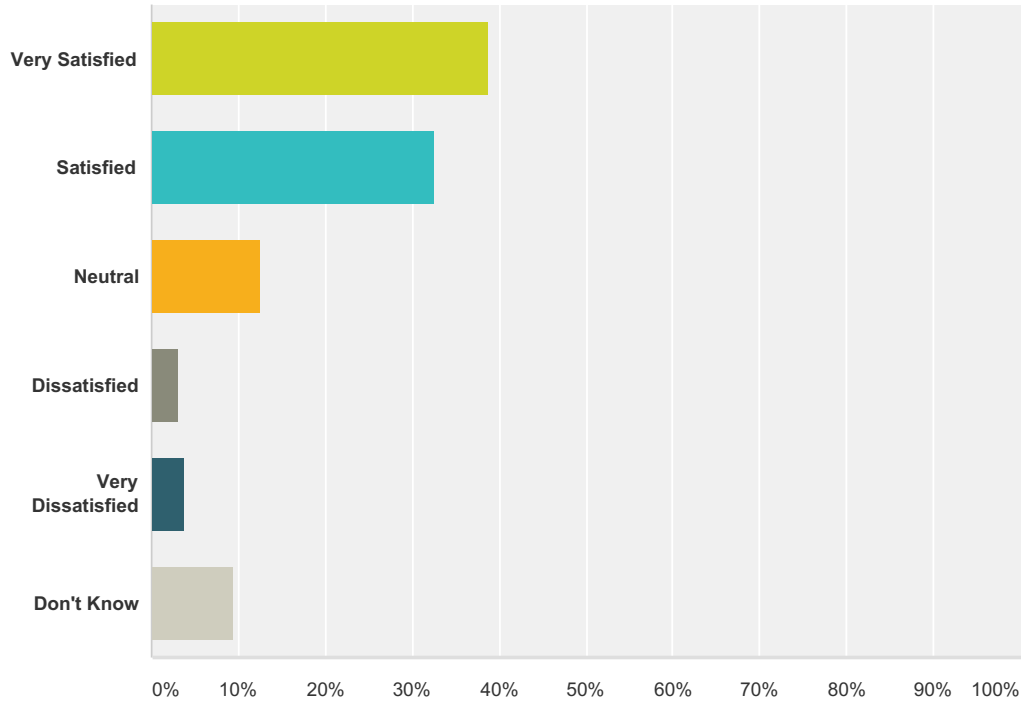
Answered: 161 Skipped: 6



Answer Choices	Responses
Very	54.66% 88
Somewhat	26.71% 43
Not at all	6.83% 11
Don't Know	11.80% 19
Total	161

Q14 To what extent are you satisfied with the customer service from the Student Success Center ?

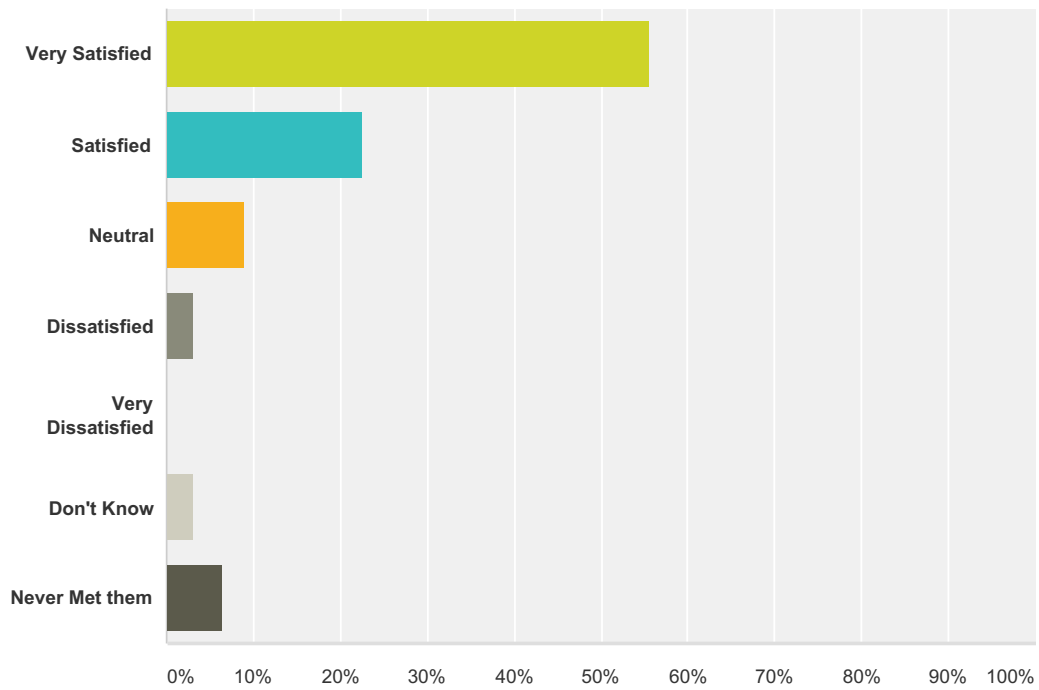
Answered: 160 Skipped: 7



Answer Choices	Responses	Count
Very Satisfied	38.75%	62
Satisfied	32.50%	52
Neutral	12.50%	20
Dissatisfied	3.13%	5
Very Dissatisfied	3.75%	6
Don't Know	9.38%	15
Total		160

Q15 To what extent are you satisfied with your academic advisor?

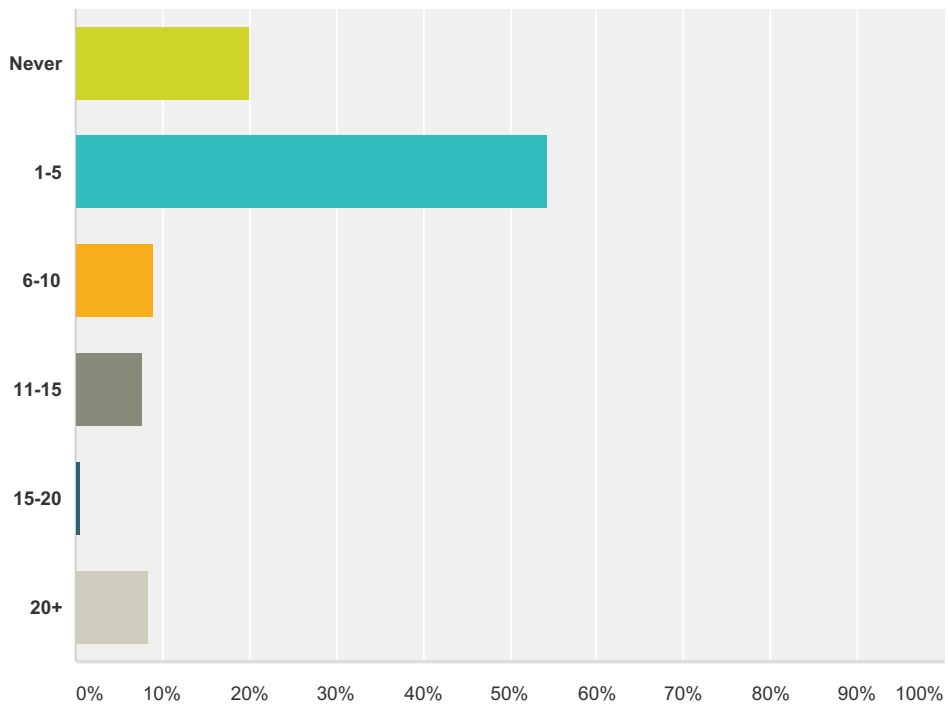
Answered: 155 Skipped: 12



Answer Choices	Responses	Count
Very Satisfied	55.48%	86
Satisfied	22.58%	35
Neutral	9.03%	14
Dissatisfied	3.23%	5
Very Dissatisfied	0.00%	0
Don't Know	3.23%	5
Never Met them	6.45%	10
Total		155

Q16 How many times have you met with your academic advisor this semester?

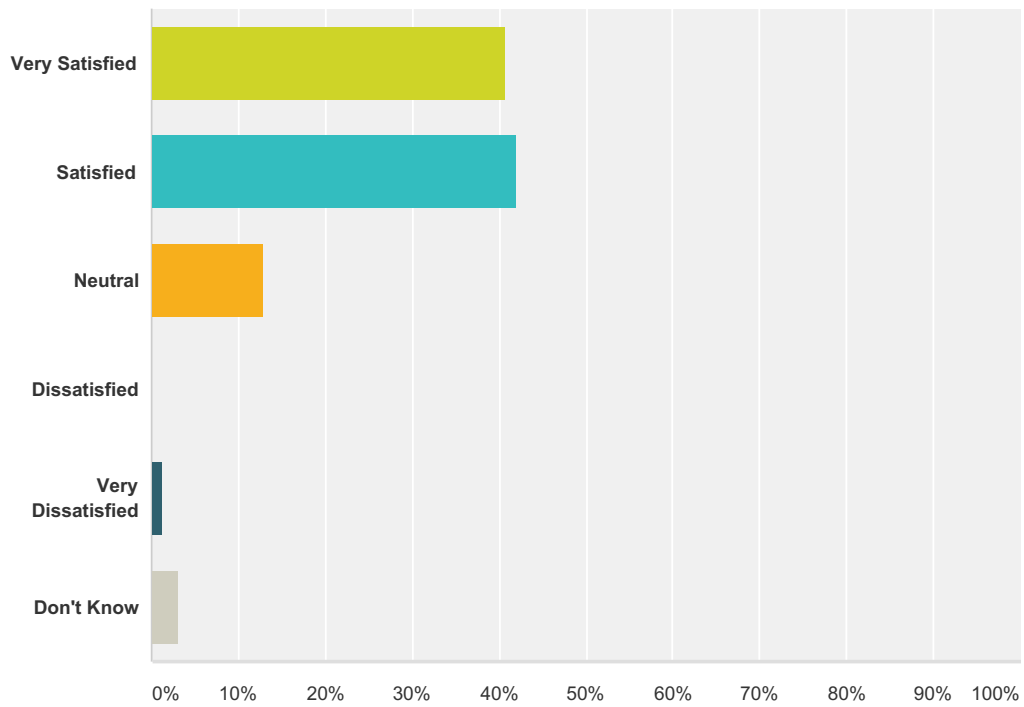
Answered: 155 Skipped: 12



Answer Choices	Responses	
Never	20.00%	31
1-5	54.19%	84
6-10	9.03%	14
11-15	7.74%	12
15-20	0.65%	1
20+	8.39%	13
Total		155

Q17 To what extent are you satisfied with admissions and orientation services?

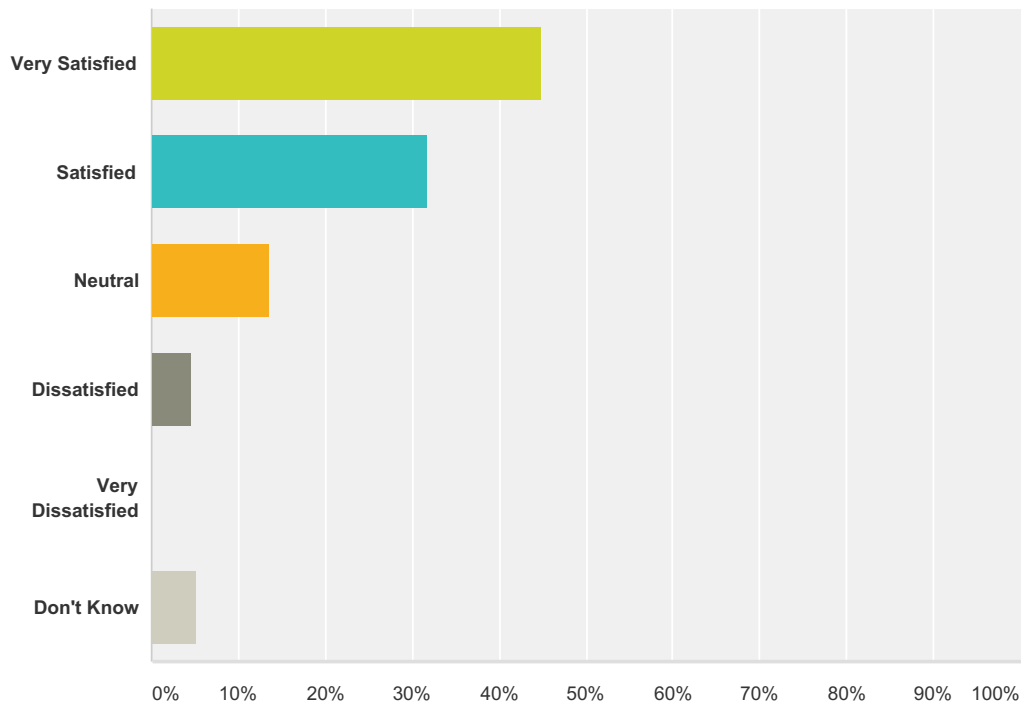
Answered: 155 Skipped: 12



Answer Choices	Responses	
Very Satisfied	40.65%	63
Satisfied	41.94%	65
Neutral	12.90%	20
Dissatisfied	0.00%	0
Very Dissatisfied	1.29%	2
Don't Know	3.23%	5
Total		155

Q18 To what extent are you satisfied with academic advising?

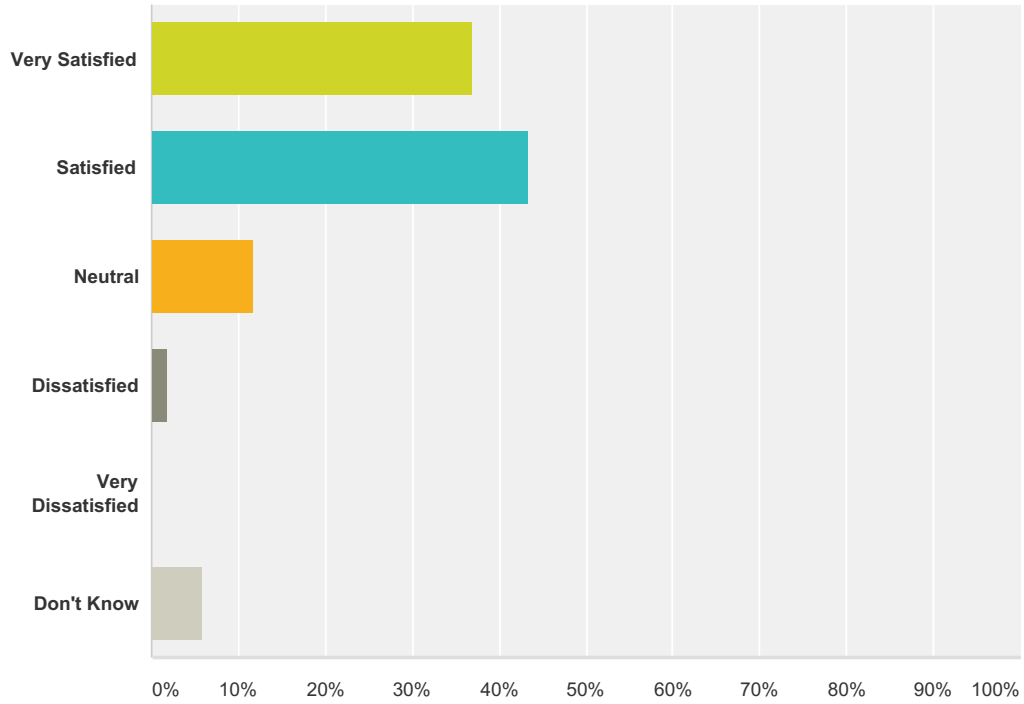
Answered: 154 Skipped: 13



Answer Choices	Responses	
Very Satisfied	44.81%	69
Satisfied	31.82%	49
Neutral	13.64%	21
Dissatisfied	4.55%	7
Very Dissatisfied	0.00%	0
Don't Know	5.19%	8
Total		154

Q19 To what extent are you satisfied with the customer service from academic advising staff?

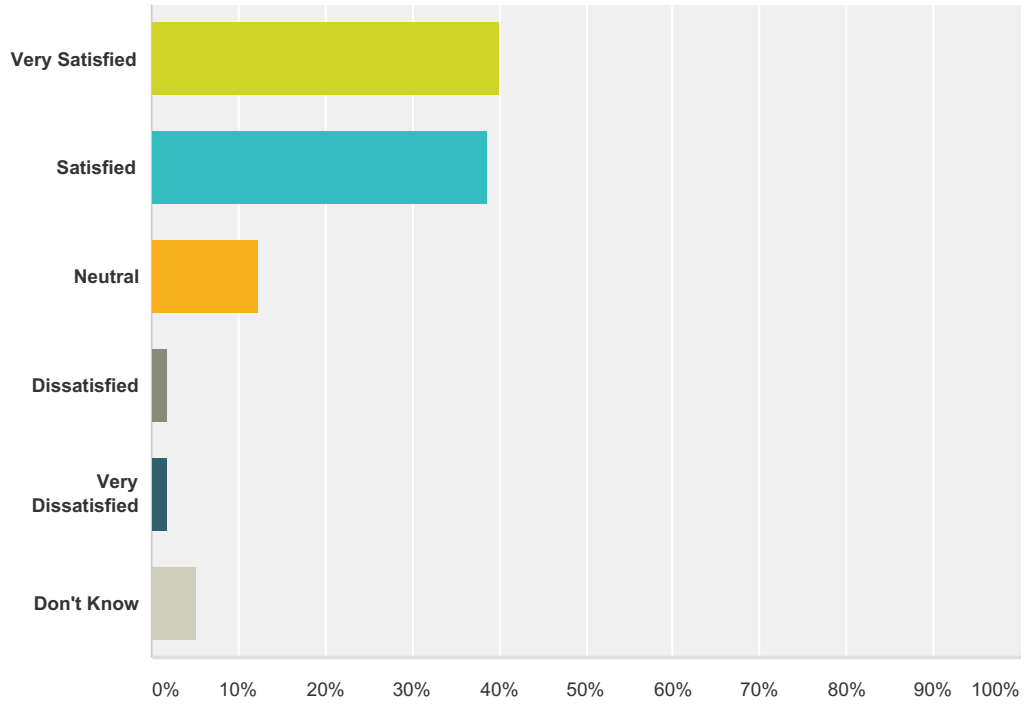
Answered: 154 Skipped: 13



Answer Choices	Responses
Very Satisfied	37.01% 57
Satisfied	43.51% 67
Neutral	11.69% 18
Dissatisfied	1.95% 3
Very Dissatisfied	0.00% 0
Don't Know	5.84% 9
Total	154

Q20 To what extent are you satisfied with the advice you get in making educational decisions at JSCC?

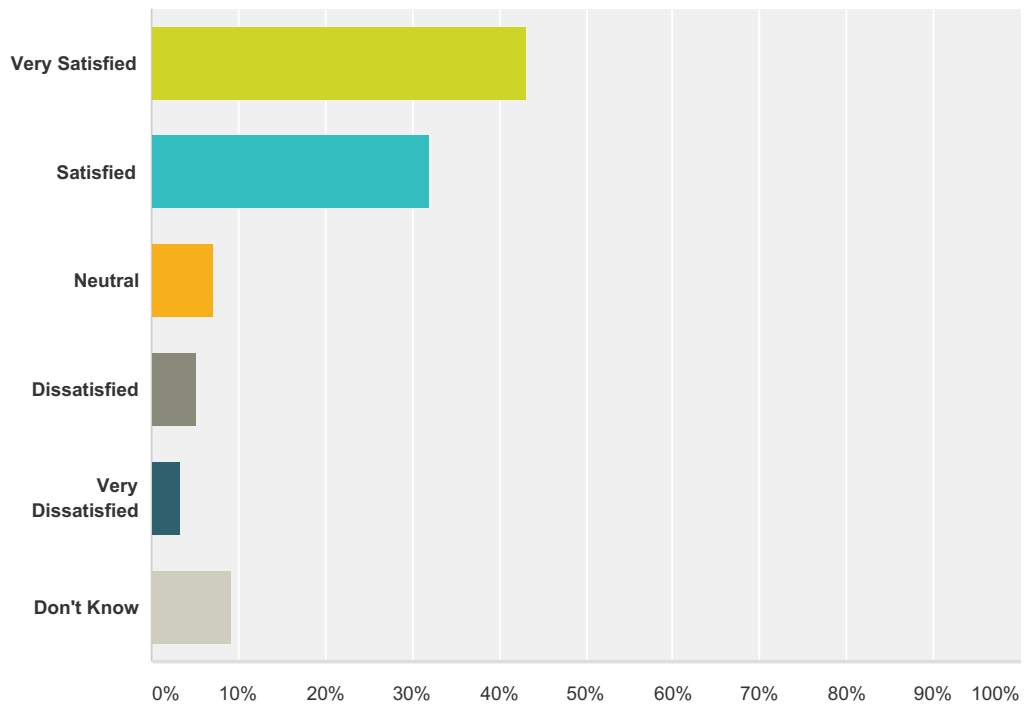
Answered: 155 Skipped: 12



Answer Choices	Responses	Count
Very Satisfied	40.00%	62
Satisfied	38.71%	60
Neutral	12.26%	19
Dissatisfied	1.94%	3
Very Dissatisfied	1.94%	3
Don't Know	5.16%	8
Total		155

Q21 To what extent are you satisfied with financial aid services?

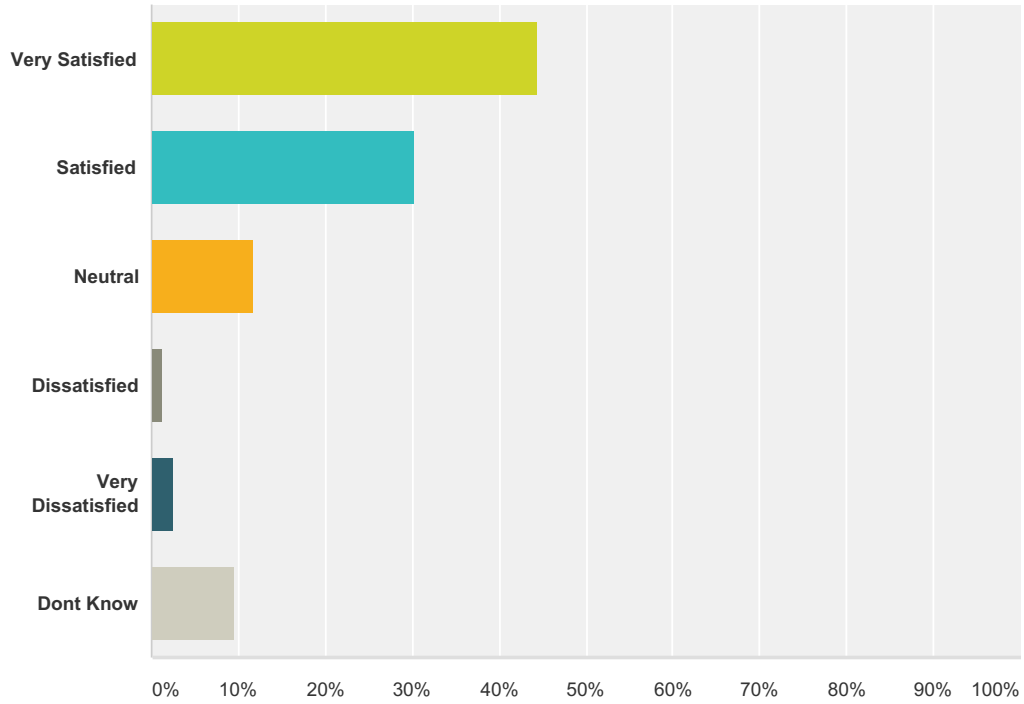
Answered: 153 Skipped: 14



Answer Choices	Responses	
Very Satisfied	43.14%	66
Satisfied	32.03%	49
Neutral	7.19%	11
Dissatisfied	5.23%	8
Very Dissatisfied	3.27%	5
Don't Know	9.15%	14
Total		153

Q22 To what extent are you satisfied with the customer service from the financial aid staff?

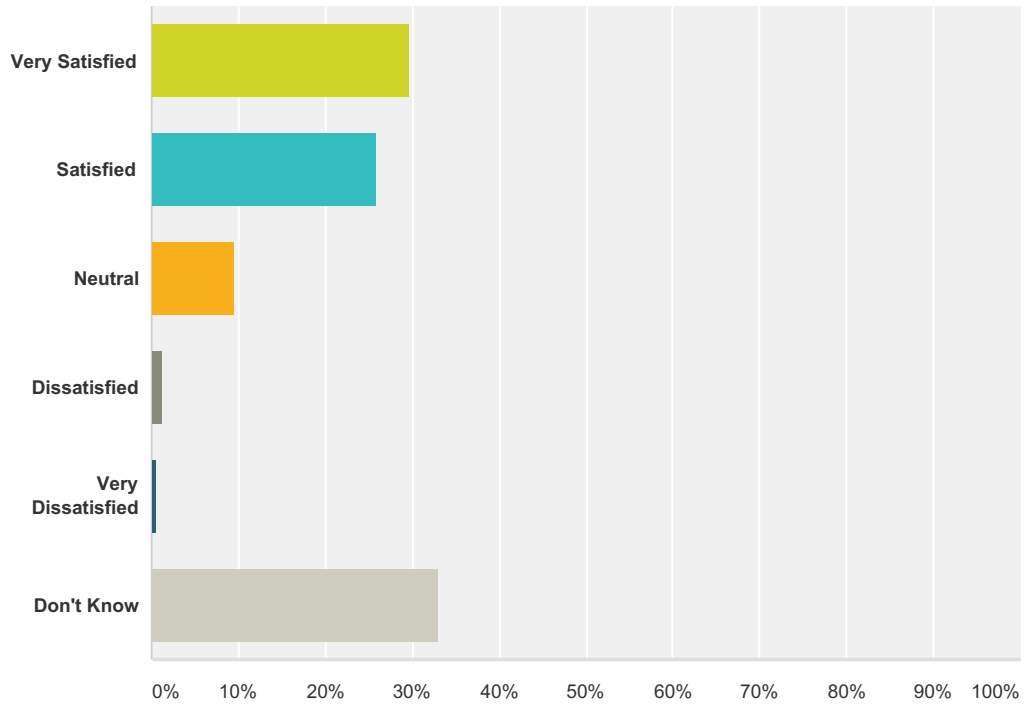
Answered: 155 Skipped: 12



Answer Choices	Responses	Count
Very Satisfied	44.52%	69
Satisfied	30.32%	47
Neutral	11.61%	18
Dissatisfied	1.29%	2
Very Dissatisfied	2.58%	4
Dont Know	9.68%	15
Total		155

Q23 To what extent are you satisfied with career counseling services at JSCC (i.e., assistance with finding employment through the career counseling center)?

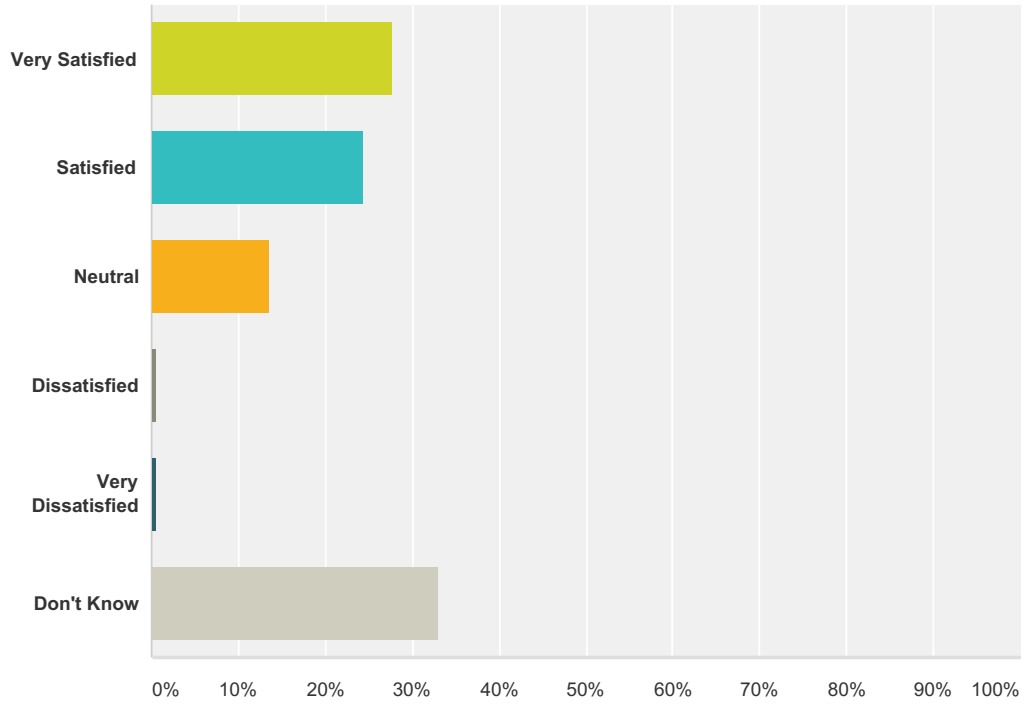
Answered: 155 Skipped: 12



Answer Choices	Responses	
Very Satisfied	29.68%	46
Satisfied	25.81%	40
Neutral	9.68%	15
Dissatisfied	1.29%	2
Very Dissatisfied	0.65%	1
Don't Know	32.90%	51
Total		155

Q24 To what extent are you satisfied with customer service from the career counseling services staff?

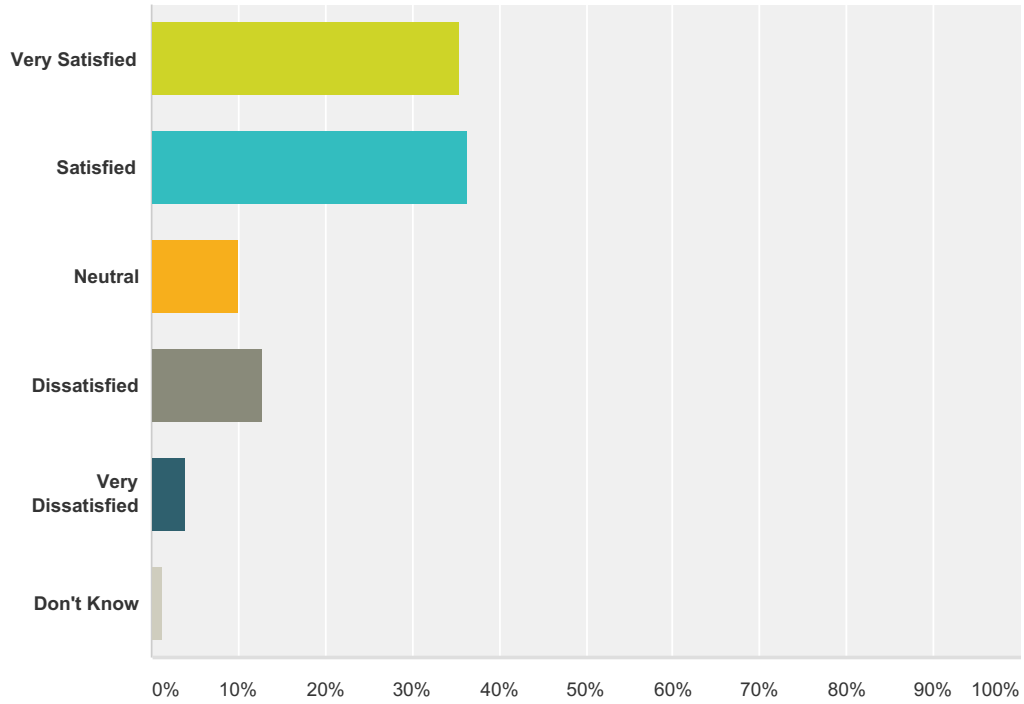
Answered: 155 Skipped: 12



Answer Choices	Responses	
Very Satisfied	27.74%	43
Satisfied	24.52%	38
Neutral	13.55%	21
Dissatisfied	0.65%	1
Very Dissatisfied	0.65%	1
Don't Know	32.90%	51
Total		155

Q25 To what extent are you satisfied with the number of curriculum courses offered each semester?

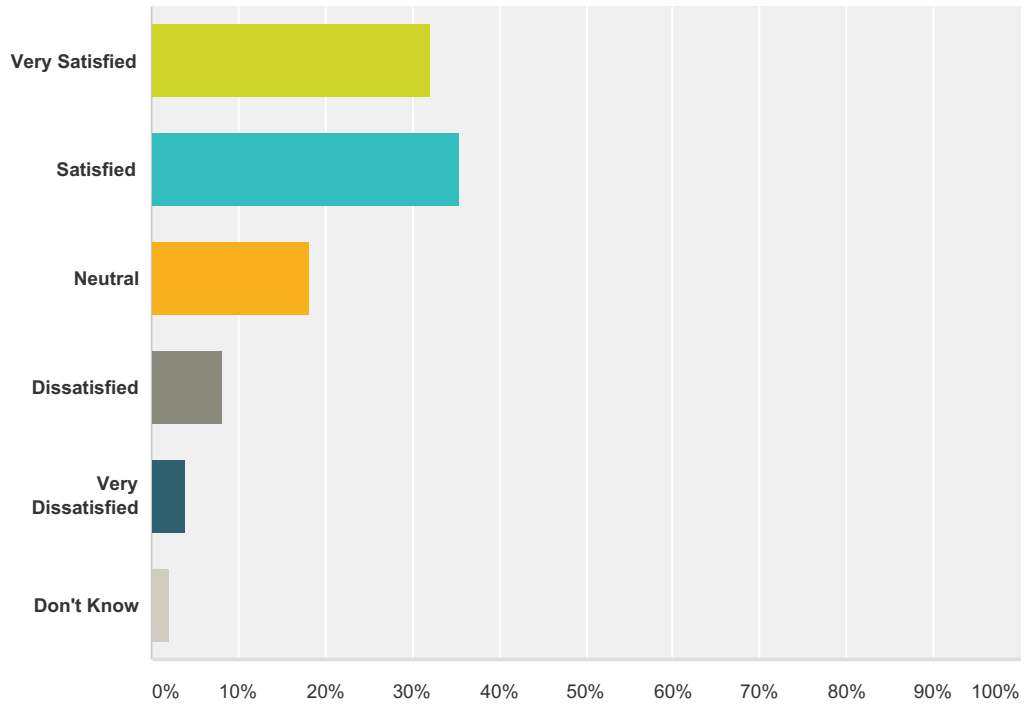
Answered: 149 Skipped: 18



Answer Choices	Responses	Count
Very Satisfied	35.57%	53
Satisfied	36.24%	54
Neutral	10.07%	15
Dissatisfied	12.75%	19
Very Dissatisfied	4.03%	6
Don't Know	1.34%	2
Total		149

Q26 To what extent are you satisfied with the time frame in which the curriculum course schedule is available each semester?

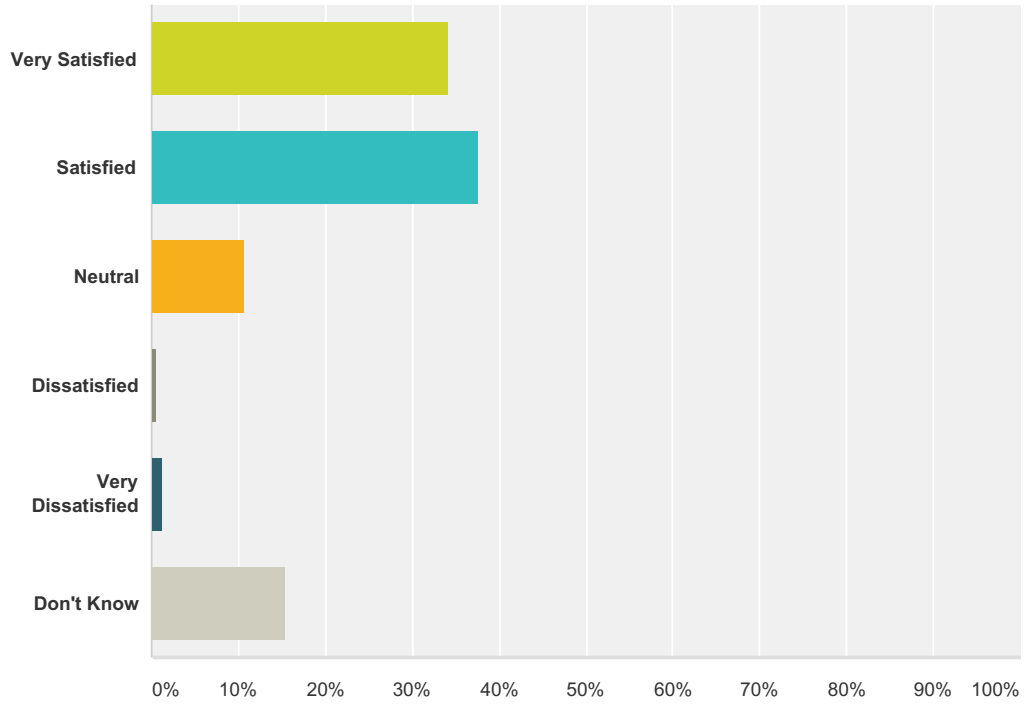
Answered: 149 Skipped: 18



Answer Choices	Responses	Count
Very Satisfied	32.21%	48
Satisfied	35.57%	53
Neutral	18.12%	27
Dissatisfied	8.05%	12
Very Dissatisfied	4.03%	6
Don't Know	2.01%	3
Total		149

Q27 To what extent are you satisfied with the schedule of placement testing opportunities at JSCC?

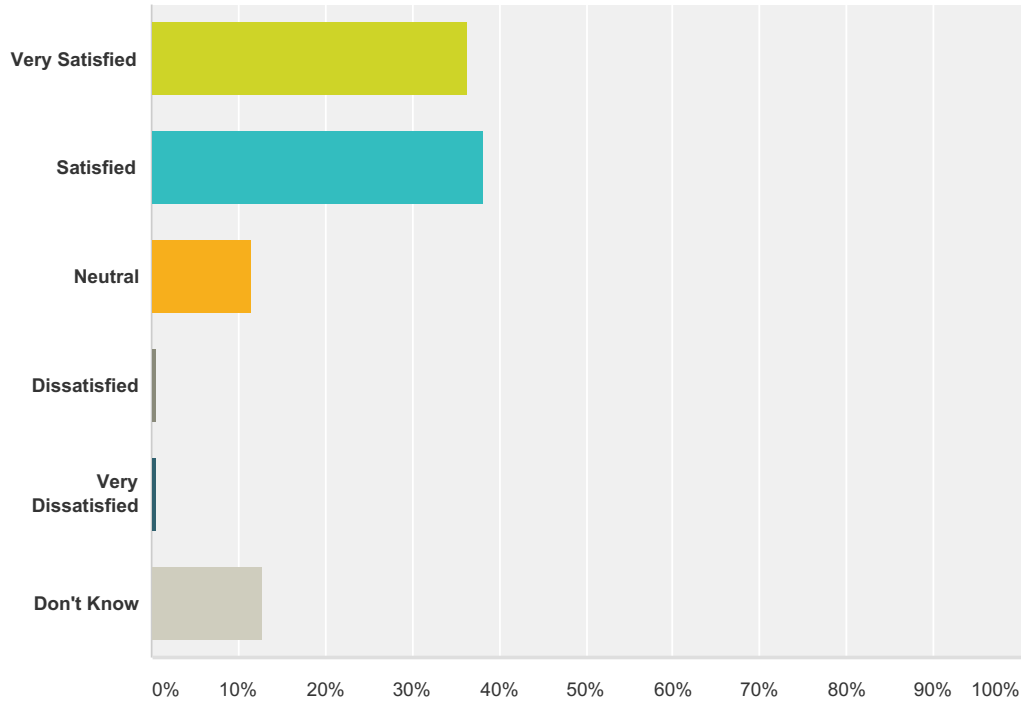
Answered: 149 Skipped: 18



Answer Choices	Responses
Very Satisfied	34.23% 51
Satisfied	37.58% 56
Neutral	10.74% 16
Dissatisfied	0.67% 1
Very Dissatisfied	1.34% 2
Don't Know	15.44% 23
Total	149

Q28 To what extent are you satisfied with the overall testing and placement services available at JSCC?

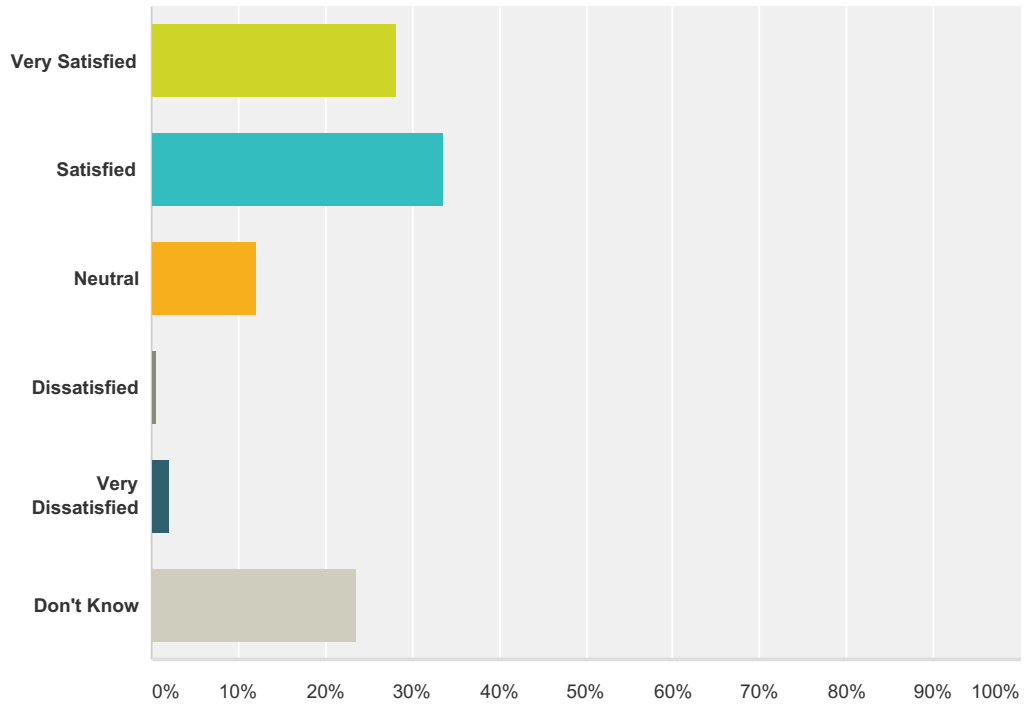
Answered: 149 Skipped: 18



Answer Choices	Responses	
Very Satisfied	36.24%	54
Satisfied	38.26%	57
Neutral	11.41%	17
Dissatisfied	0.67%	1
Very Dissatisfied	0.67%	1
Don't Know	12.75%	19
Total		149

Q29 To what extent are you satisfied with career planning and placement services at JSCC? (i.e., career counseling, job placement, job resources,...etc.)?

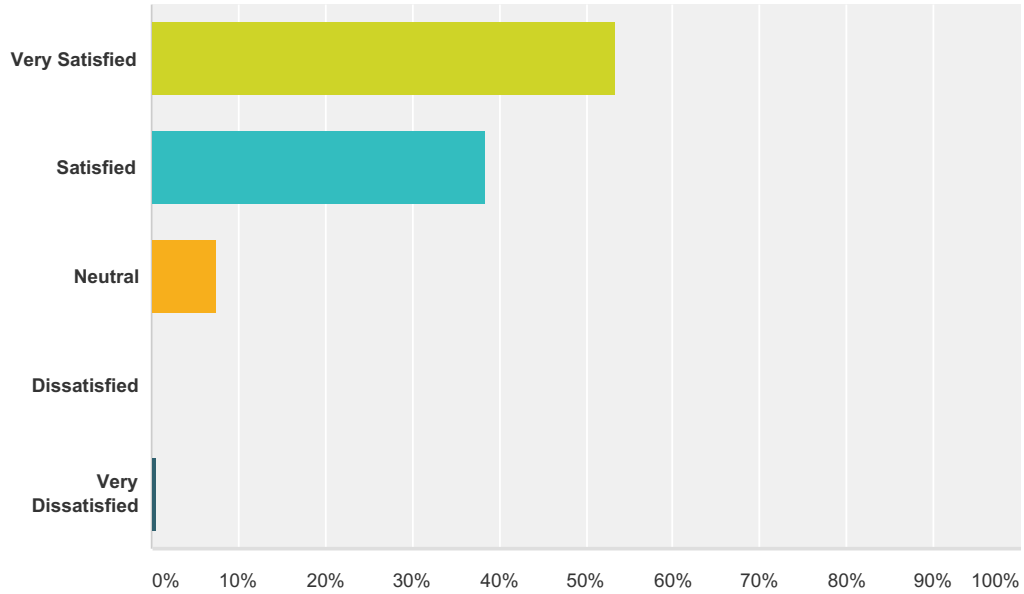
Answered: 149 Skipped: 18



Answer Choices	Responses	
Very Satisfied	28.19%	42
Satisfied	33.56%	50
Neutral	12.08%	18
Dissatisfied	0.67%	1
Very Dissatisfied	2.01%	3
Don't Know	23.49%	35
Total		149

Q30 To what extent are you satisfied with the application process at JSCC (applying to the college)?

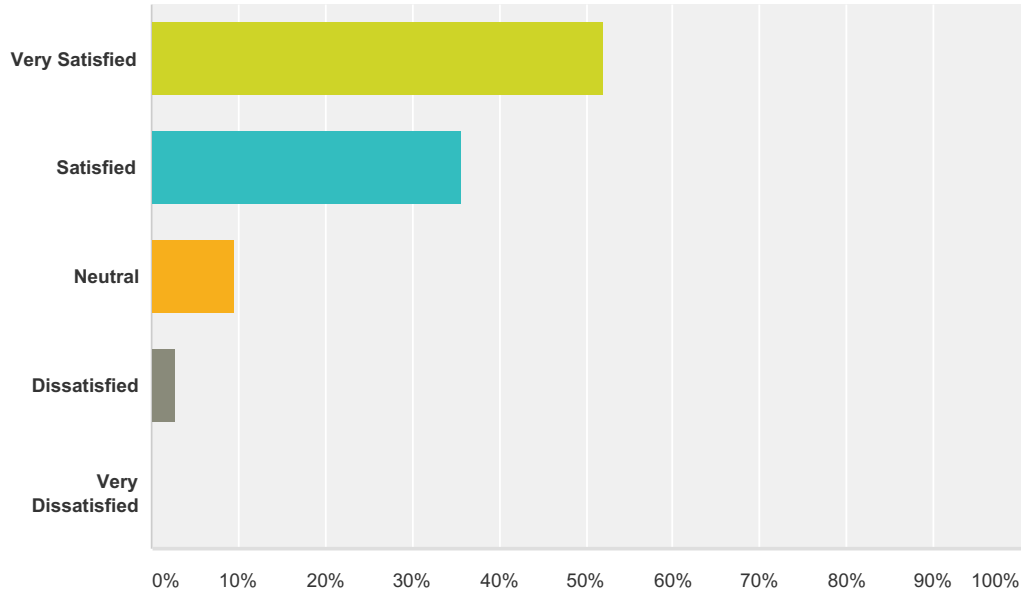
Answered: 146 Skipped: 21



Answer Choices	Responses	
Very Satisfied	53.42%	78
Satisfied	38.36%	56
Neutral	7.53%	11
Dissatisfied	0.00%	0
Very Dissatisfied	0.68%	1
Total		146

Q31 To what extent are you satisfied with the registration process at JSCC (obtaining your classes)?

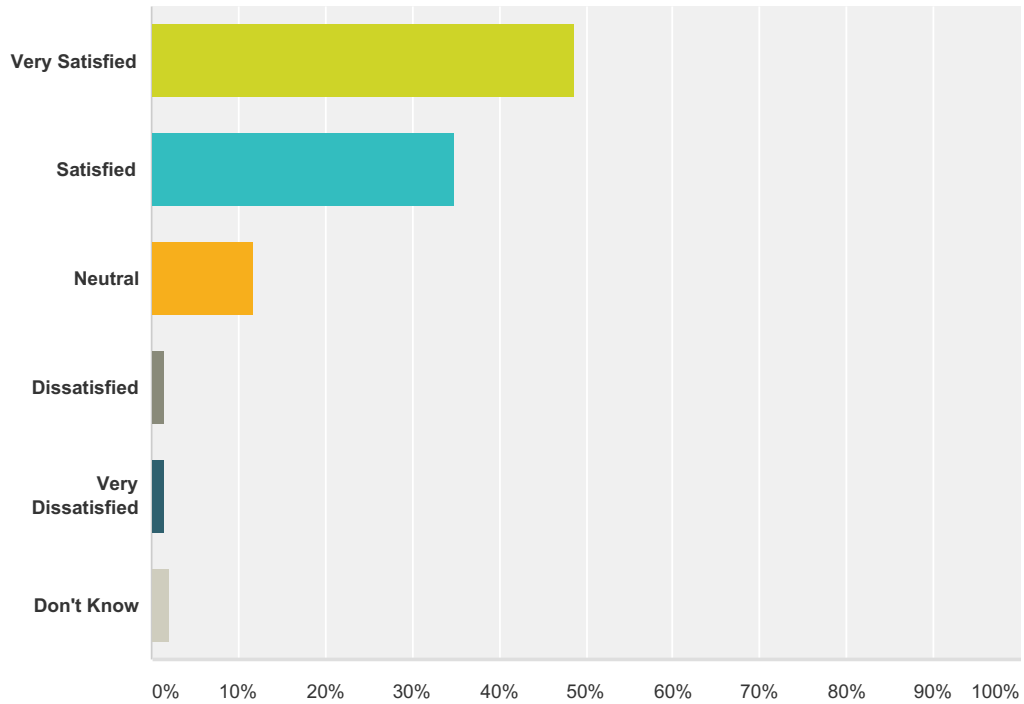
Answered: 146 Skipped: 21



Answer Choices	Responses	
Very Satisfied	52.05%	76
Satisfied	35.62%	52
Neutral	9.59%	14
Dissatisfied	2.74%	4
Very Dissatisfied	0.00%	0
Total		146

Q32 To what extent are you satisfied with the quality of curriculum student records (i.e. transcripts, current course schedule, and/or webadvisor access)?

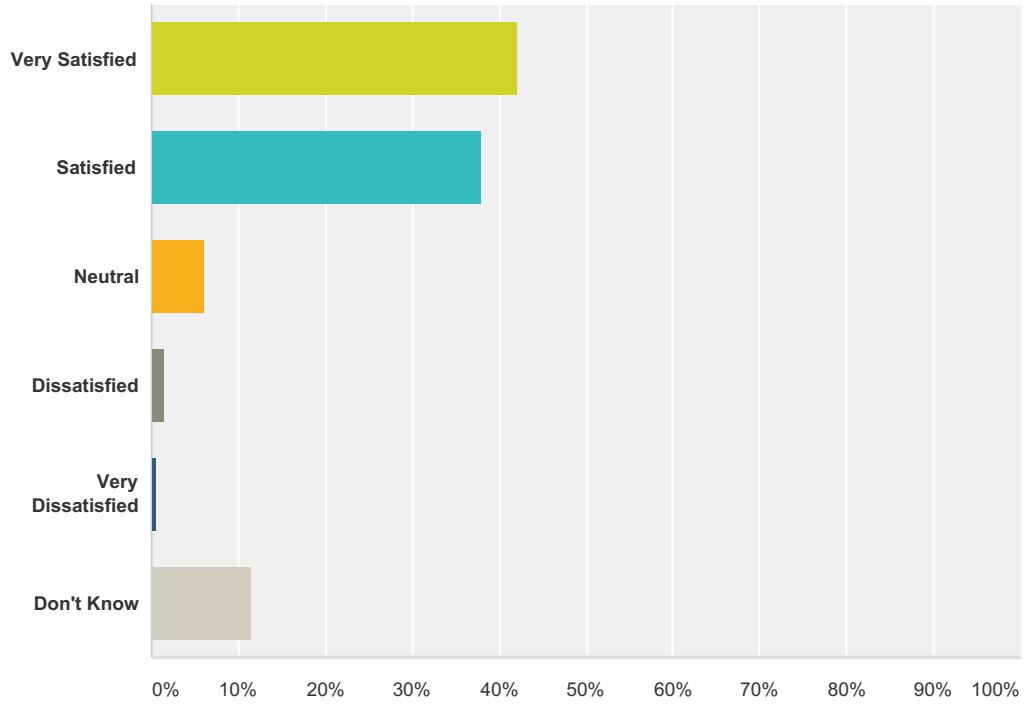
Answered: 146 Skipped: 21



Answer Choices	Responses	
Very Satisfied	48.63%	71
Satisfied	34.93%	51
Neutral	11.64%	17
Dissatisfied	1.37%	2
Very Dissatisfied	1.37%	2
Don't Know	2.05%	3
Total		146

Q33 To what extent are you satisfied with customer service from the Registrar's office staff?

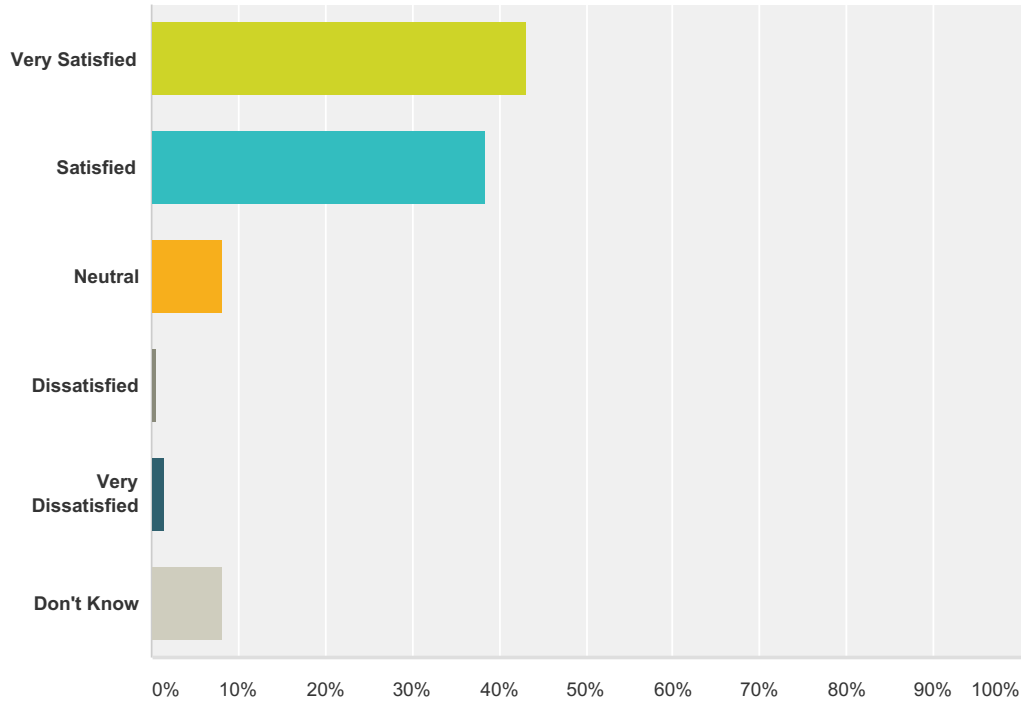
Answered: 147 Skipped: 20



Answer Choices	Responses	Count
Very Satisfied	42.18%	62
Satisfied	38.10%	56
Neutral	6.12%	9
Dissatisfied	1.36%	2
Very Dissatisfied	0.68%	1
Don't Know	11.56%	17
Total		147

Q34 To what extent are you satisfied with customer service from the Admissions office staff?

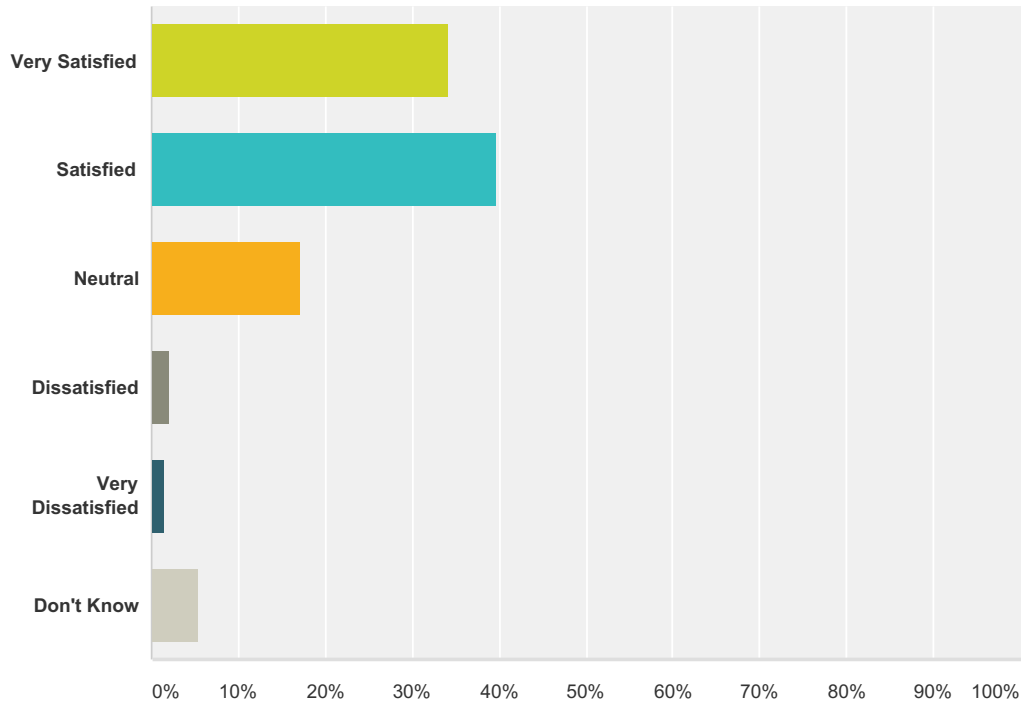
Answered: 146 Skipped: 21



Answer Choices	Responses	Count
Very Satisfied	43.15%	63
Satisfied	38.36%	56
Neutral	8.22%	12
Dissatisfied	0.68%	1
Very Dissatisfied	1.37%	2
Don't Know	8.22%	12
Total		146

Q35 To what extent are you satisfied with opportunities for student involvement in campus activities (e.g., clubs, events, and organizations)?

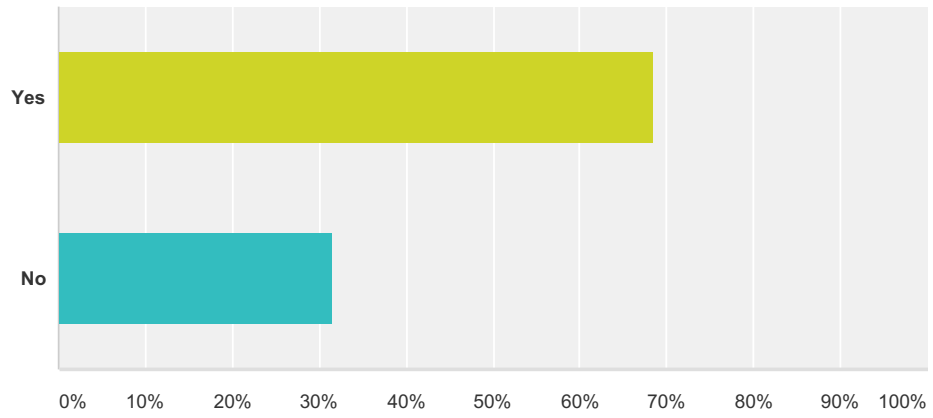
Answered: 146 Skipped: 21



Answer Choices	Responses
Very Satisfied	34.25% 50
Satisfied	39.73% 58
Neutral	17.12% 25
Dissatisfied	2.05% 3
Very Dissatisfied	1.37% 2
Don't Know	5.48% 8
Total	146

Q36 Should JSCC offer any intramural sports programs?

Answered: 143 Skipped: 24



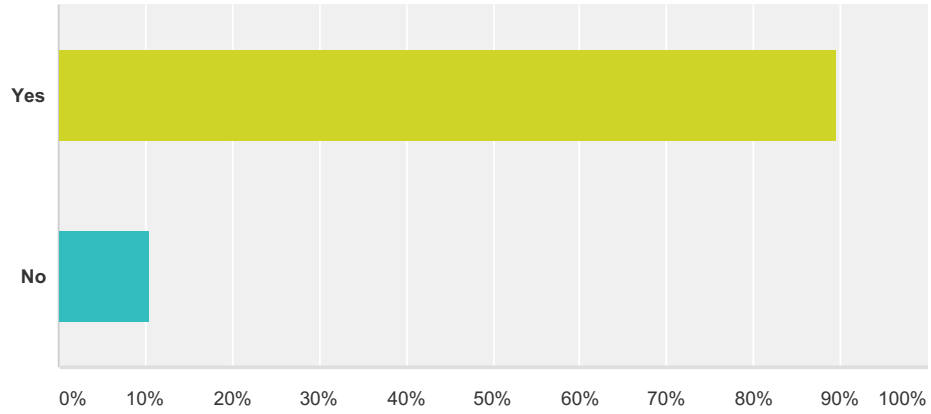
Answer Choices	Responses	
Yes	68.53%	98
No	31.47%	45
Total		143

Q37 What additional activities would you like to see at JSCC?

Answered: 51 Skipped: 116

**Q38 I have seen JSCC
advertising/publications by mail, billboards,
radio, newspaper, and/or television.**

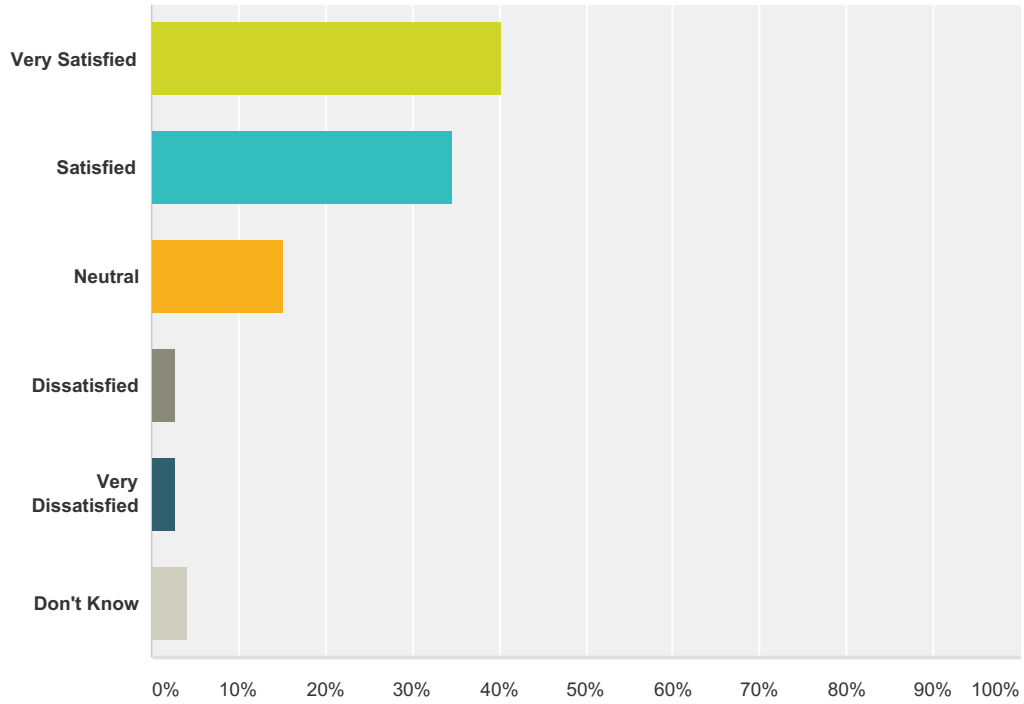
Answered: 143 Skipped: 24



Answer Choices	Responses
Yes	89.51% 128
No	10.49% 15
Total	143

Q39 To what extent are you satisfied with the marketing and promotional activities at JSCC?

Answered: 144 Skipped: 23



Answer Choices	Responses	
Very Satisfied	40.28%	58
Satisfied	34.72%	50
Neutral	15.28%	22
Dissatisfied	2.78%	4
Very Dissatisfied	2.78%	4
Don't Know	4.17%	6
Total		144

Q40 How did you hear about JSCC?

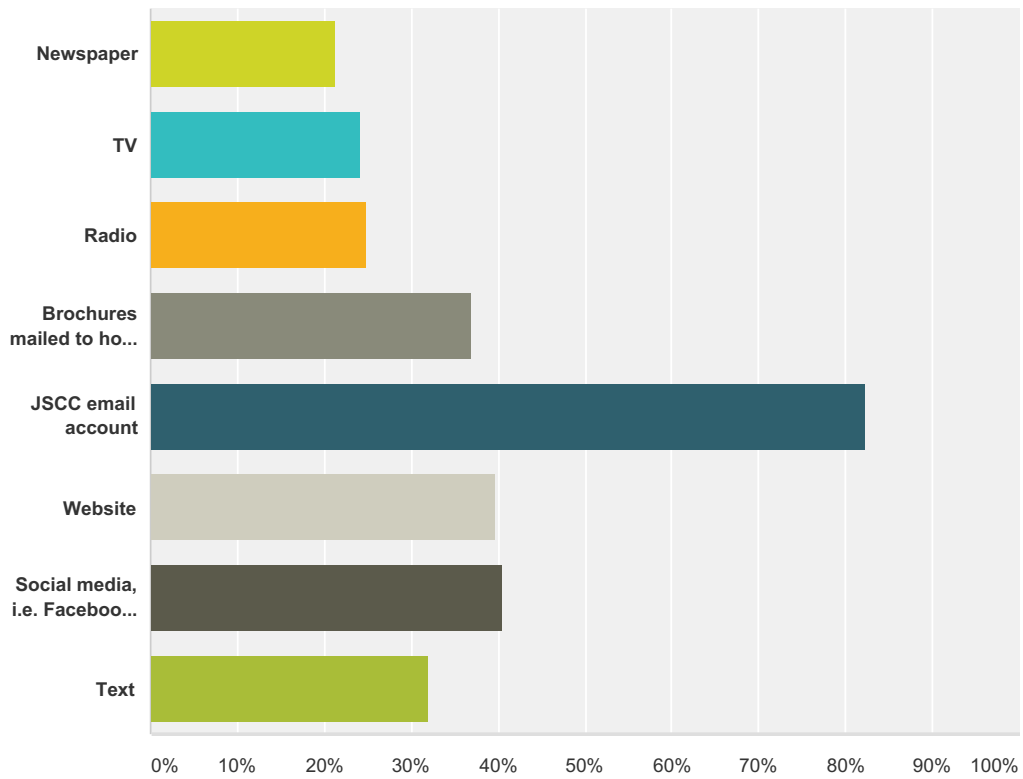
Answered: 124 Skipped: 43

Q41 What influenced you to attend JSCC?

Answered: 124 Skipped: 43

Q42 How would you like to be informed about JSCC activities?

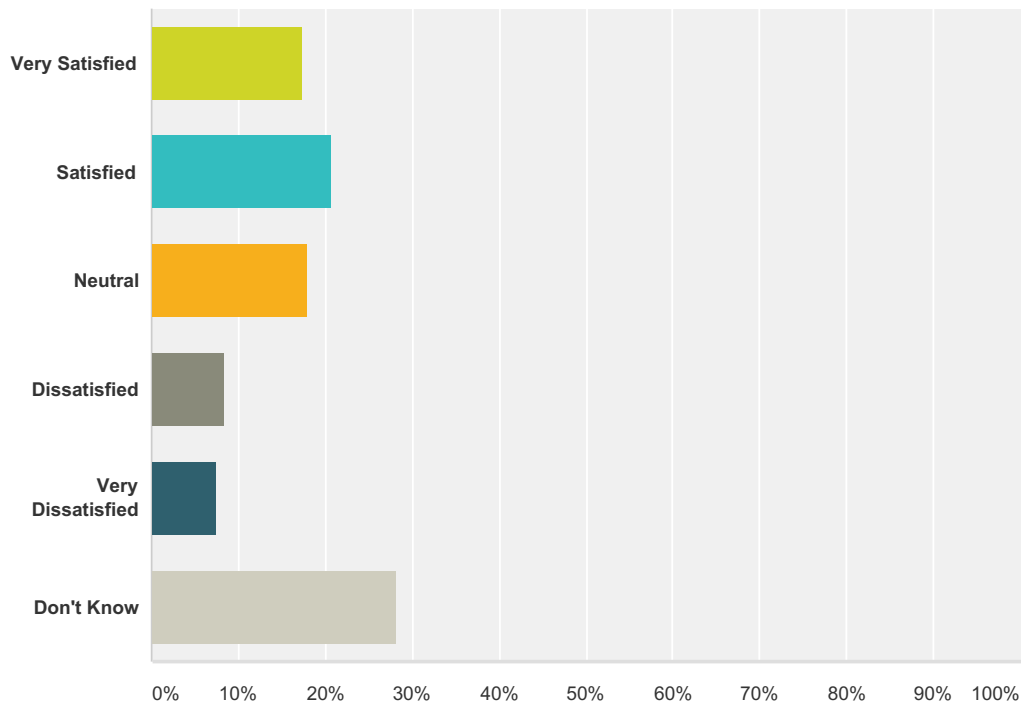
Answered: 141 Skipped: 26



Answer Choices	Responses
Newspaper	21.28% 30
TV	24.11% 34
Radio	24.82% 35
Brochures mailed to homes at Spring and Fall Registration	36.88% 52
JSCC email account	82.27% 116
Website	39.72% 56
Social media, i.e. Facebook, YouTube, Twitter, etc.	40.43% 57
Text	31.91% 45
Total Respondents: 141	

Q43 To what extent are you satisfied with the pricing of items in the cafeteria?

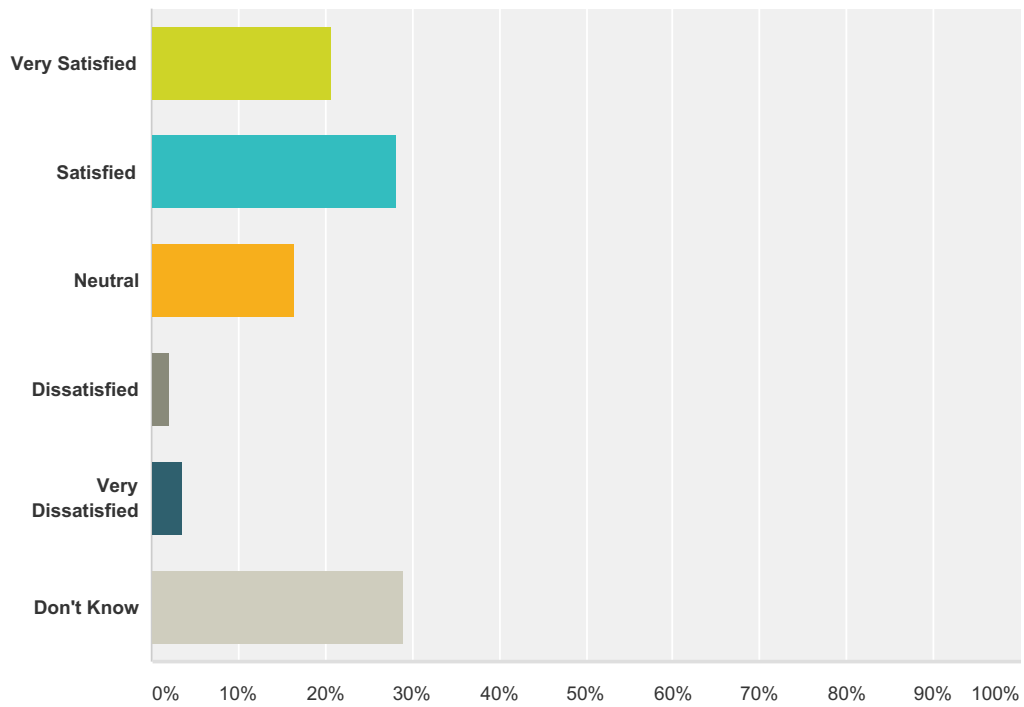
Answered: 145 Skipped: 22



Answer Choices	Responses	
Very Satisfied	17.24%	25
Satisfied	20.69%	30
Neutral	17.93%	26
Dissatisfied	8.28%	12
Very Dissatisfied	7.59%	11
Don't Know	28.28%	41
Total		145

Q44 To what extent are you satisfied with the quality of items served in the cafeteria?

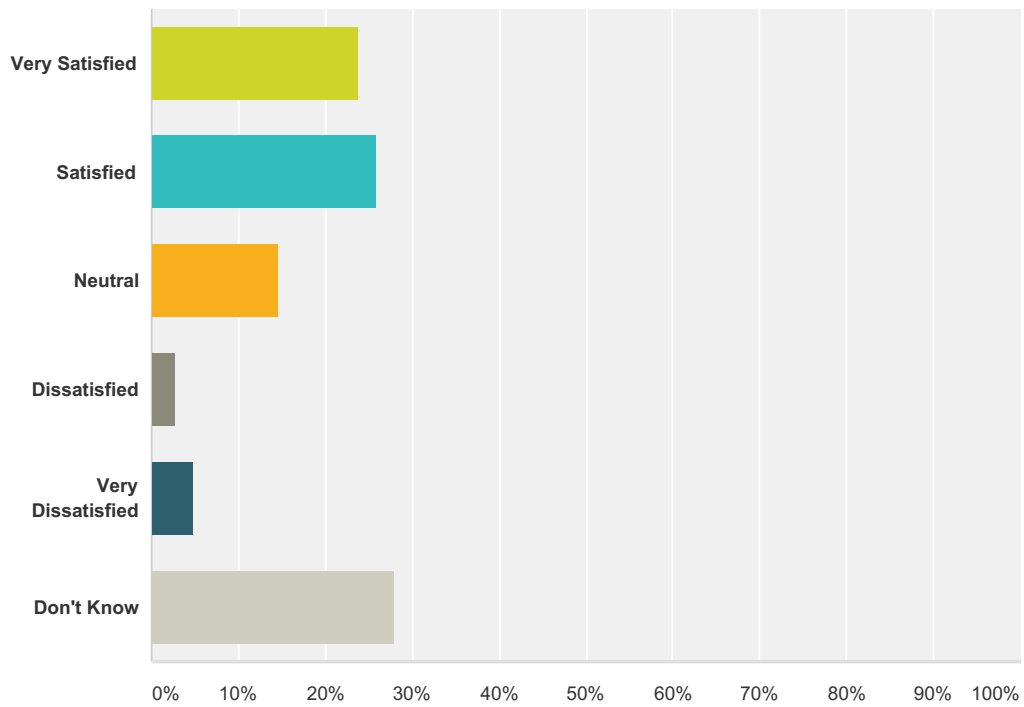
Answered: 145 Skipped: 22



Answer Choices	Responses	
Very Satisfied	20.69%	30
Satisfied	28.28%	41
Neutral	16.55%	24
Dissatisfied	2.07%	3
Very Dissatisfied	3.45%	5
Don't Know	28.97%	42
Total		145

Q45 To what extent are you satisfied with the overall quality of the cafeteria?

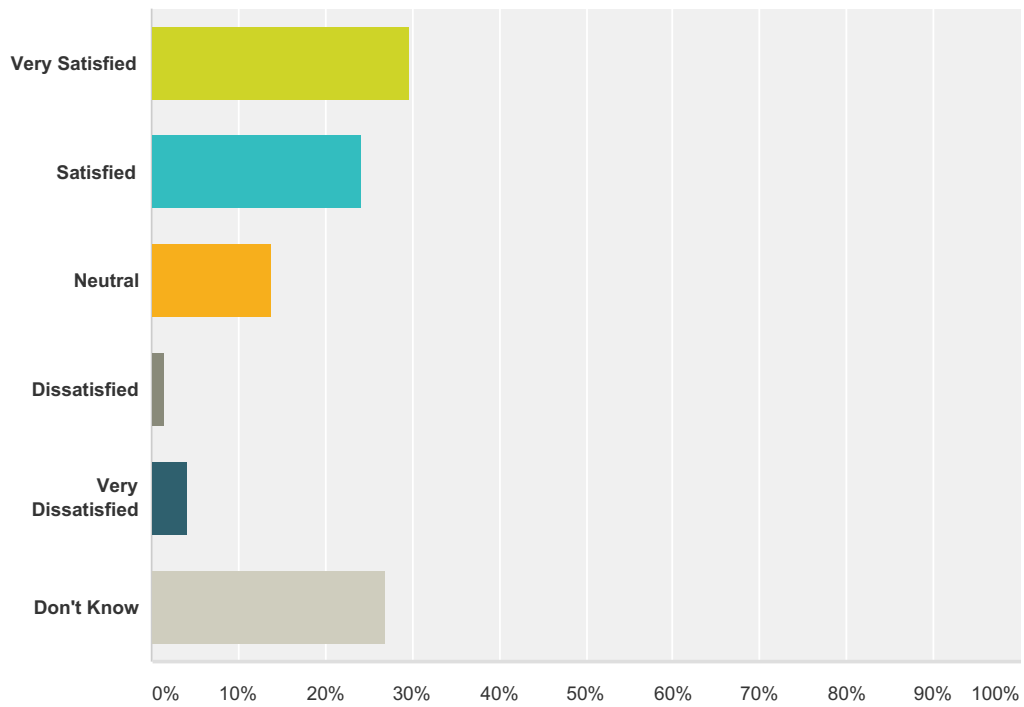
Answered: 143 Skipped: 24



Answer Choices	Responses	
Very Satisfied	23.78%	34
Satisfied	25.87%	37
Neutral	14.69%	21
Dissatisfied	2.80%	4
Very Dissatisfied	4.90%	7
Don't Know	27.97%	40
Total		143

Q46 To what extent are you satisfied with customer service by the cafeteria staff?

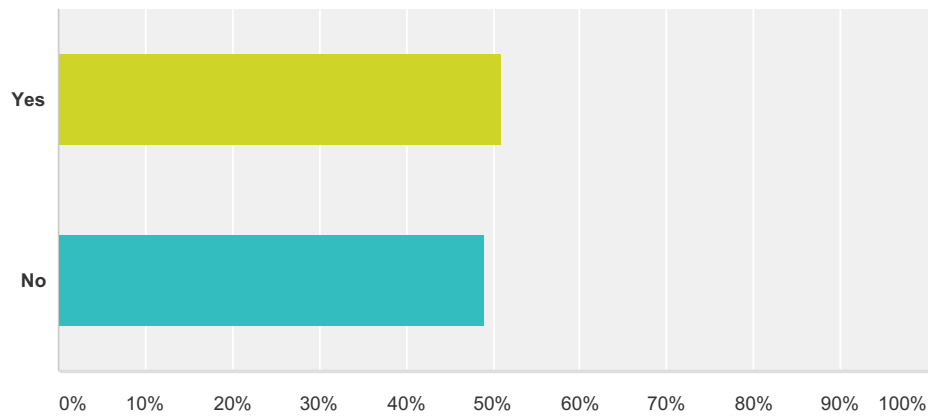
Answered: 145 Skipped: 22



Answer Choices	Responses	
Very Satisfied	29.66%	43
Satisfied	24.14%	35
Neutral	13.79%	20
Dissatisfied	1.38%	2
Very Dissatisfied	4.14%	6
Don't Know	26.90%	39
Total		145

Q47 Are you enrolled in Distance Learning Courses for the Fall semester?

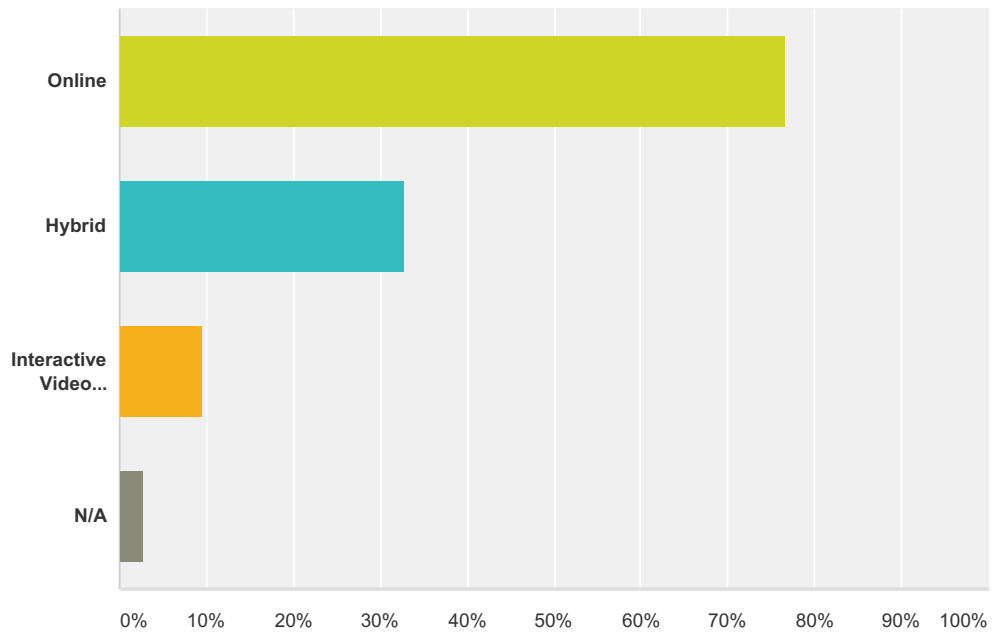
Answered: 145 Skipped: 22



Answer Choices	Responses	
Yes	51.03%	74
No	48.97%	71
Total		145

Q48 What type of Distance Learning course are you enrolled in (check all that apply)?

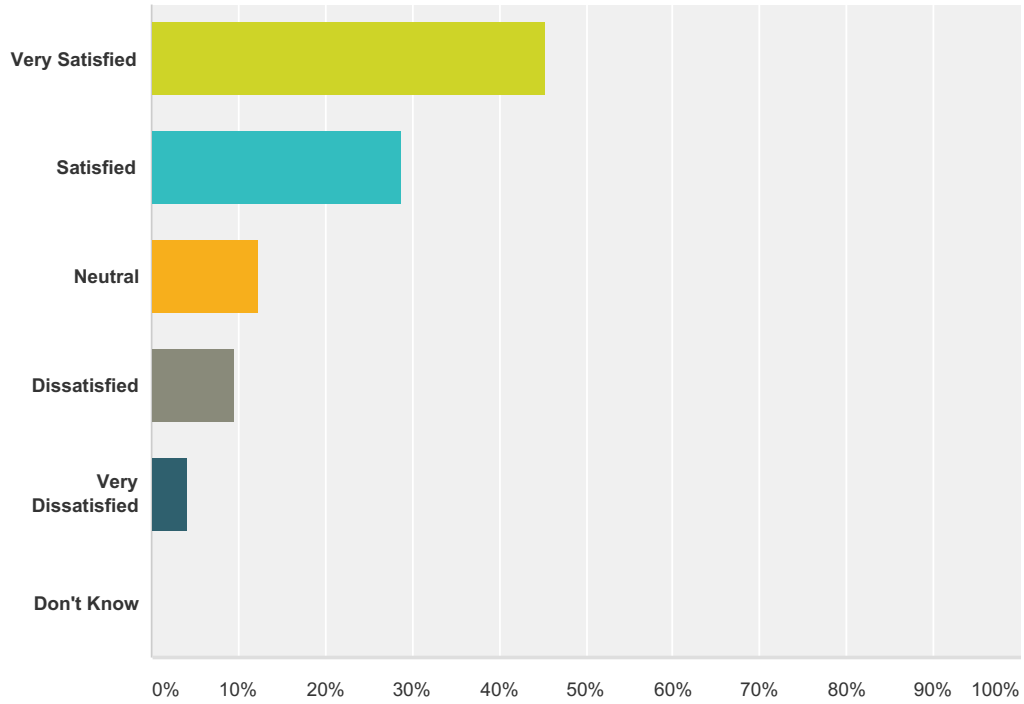
Answered: 73 Skipped: 94



Answer Choices	Responses
Online	76.71% 56
Hybrid	32.88% 24
Interactive Video Conferencing (real time instruction where the instructor may be physically located at a different college than the students)	9.59% 7
N/A	2.74% 2
Total Respondents: 73	

Q49 To what extent are you satisfied with the number of online and hybrid courses available at JSCC?

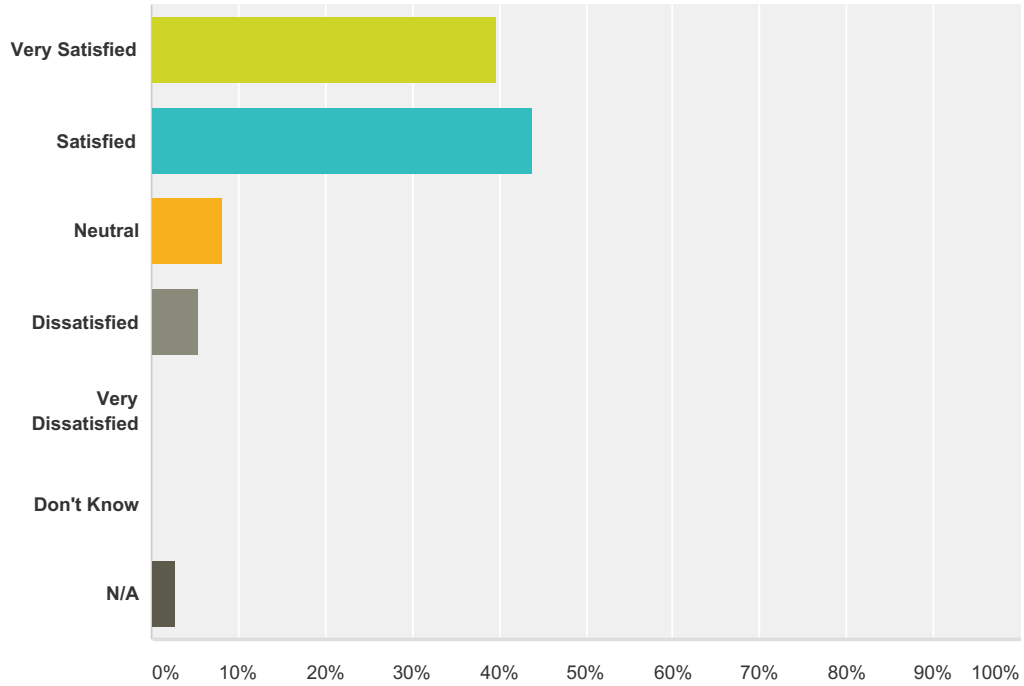
Answered: 73 Skipped: 94



Answer Choices	Responses
Very Satisfied	45.21% 33
Satisfied	28.77% 21
Neutral	12.33% 9
Dissatisfied	9.59% 7
Very Dissatisfied	4.11% 3
Don't Know	0.00% 0
Total	73

Q50 To what extent are you satisfied with the delivery and contents of your online and hybrid courses?

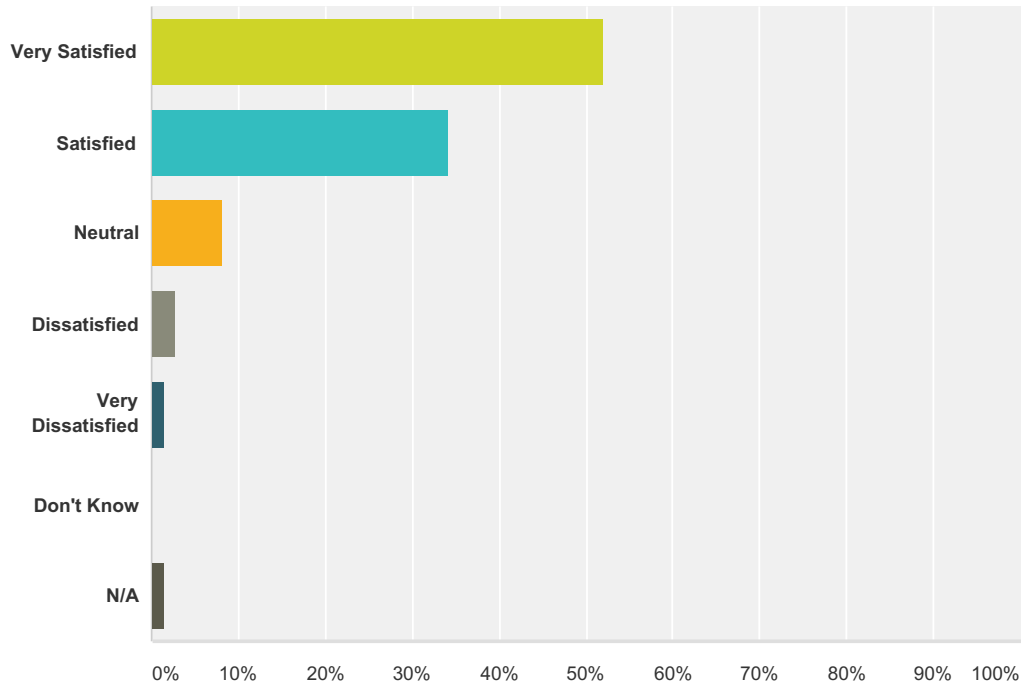
Answered: 73 Skipped: 94



Answer Choices	Responses	
Very Satisfied	39.73%	29
Satisfied	43.84%	32
Neutral	8.22%	6
Dissatisfied	5.48%	4
Very Dissatisfied	0.00%	0
Don't Know	0.00%	0
N/A	2.74%	2
Total		73

Q51 To what extent are you satisfied with the response of your instructor during your online, hybrid, and/or interactive video conferencing course?

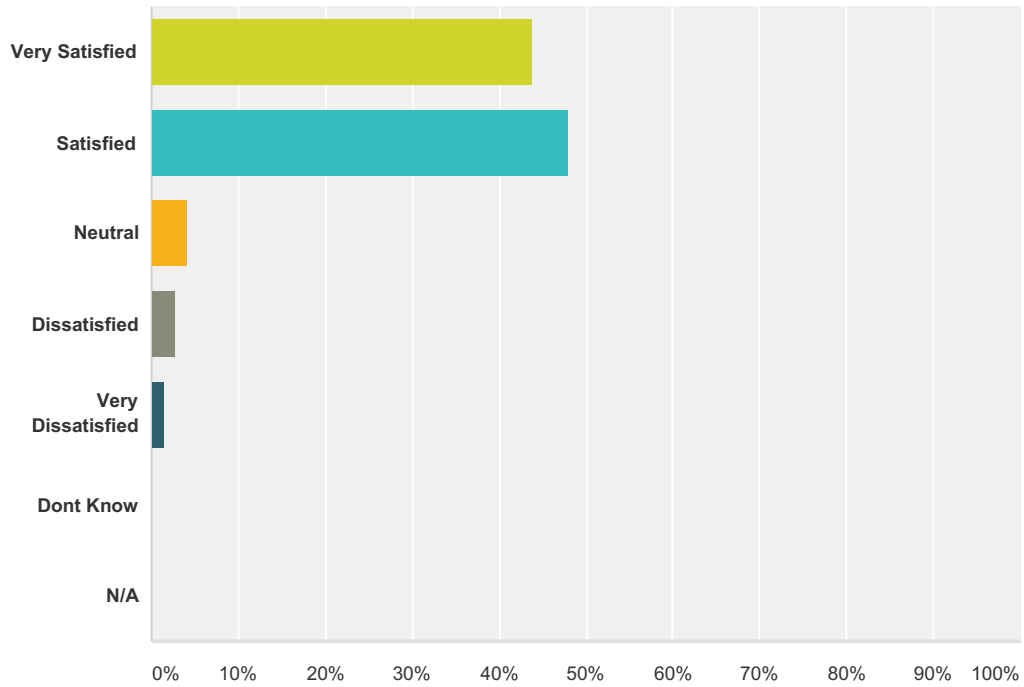
Answered: 73 Skipped: 94



Answer Choices	Responses
Very Satisfied	52.05% 38
Satisfied	34.25% 25
Neutral	8.22% 6
Dissatisfied	2.74% 2
Very Dissatisfied	1.37% 1
Don't Know	0.00% 0
N/A	1.37% 1
Total	73

Q52 To what extent are you satisfied with the technology used and required during your online, hybrid, or interactive TV course?

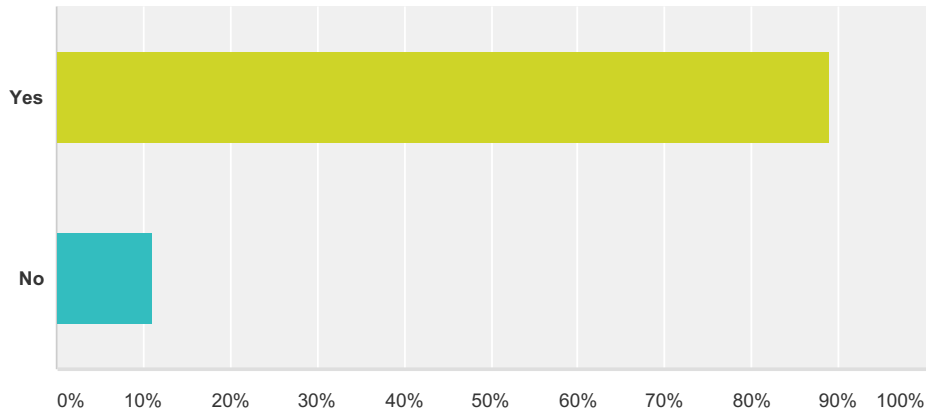
Answered: 73 Skipped: 94



Answer Choices	Responses
Very Satisfied	43.84% 32
Satisfied	47.95% 35
Neutral	4.11% 3
Dissatisfied	2.74% 2
Very Dissatisfied	1.37% 1
Dont Know	0.00% 0
N/A	0.00% 0
Total	73

Q53 When you registered for classes, did your advisor identify any course as a distance learning course (online, hybrid, interactive TV)?

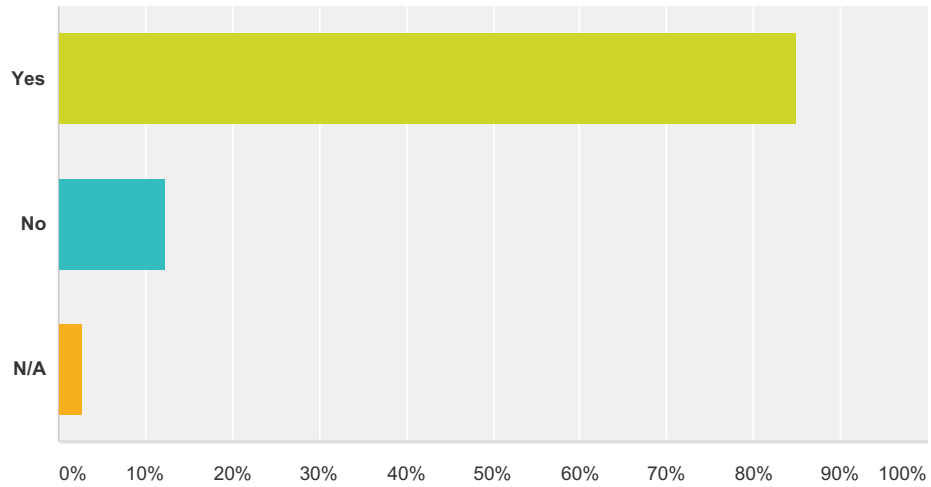
Answered: 72 Skipped: 95



Answer Choices	Responses
Yes	88.89% 64
No	11.11% 8
Total	72

Q54 When you registered for classes, were you explained the difference between a distance learning course (online, hybrid, interactive television) and seated (face-to-face) course?

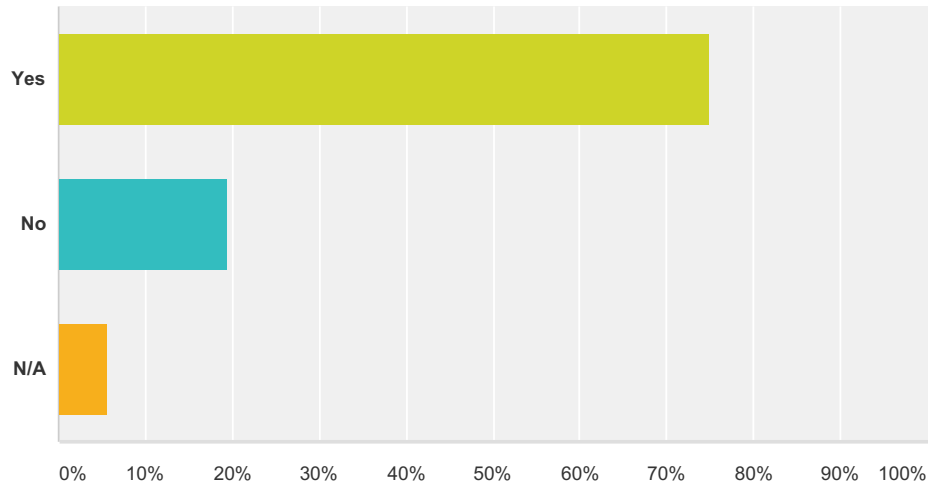
Answered: 73 Skipped: 94



Answer Choices	Responses
Yes	84.93% 62
No	12.33% 9
N/A	2.74% 2
Total	73

Q55 When you registered for an online or hybrid course did your advisor discuss with you the skills needed to be successful in this type of course?

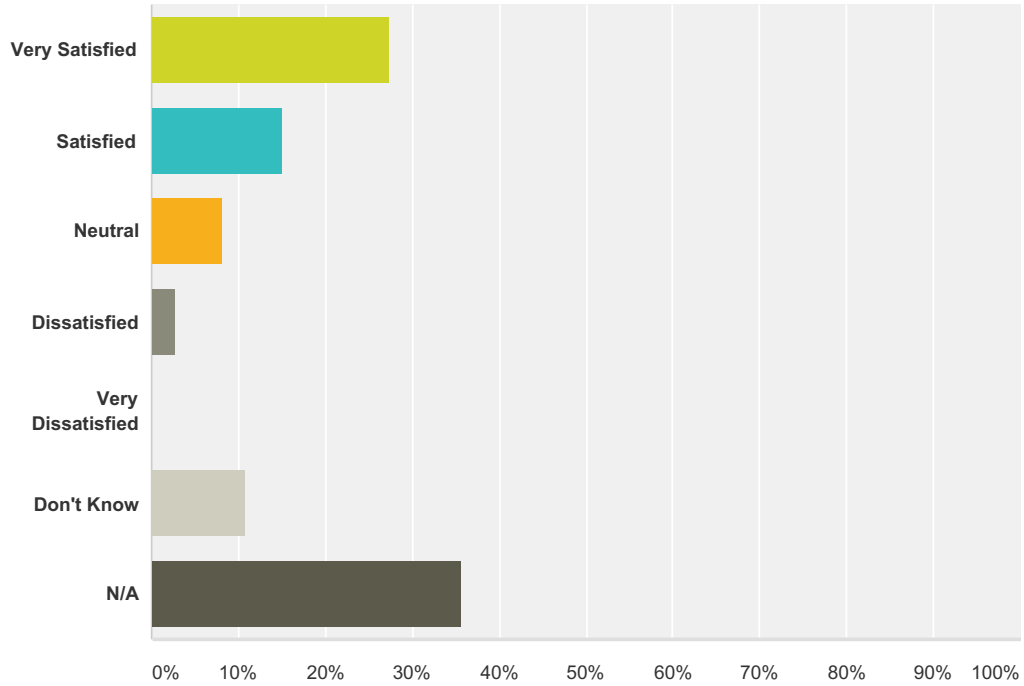
Answered: 72 Skipped: 95



Answer Choices	Responses	
Yes	75.00%	54
No	19.44%	14
N/A	5.56%	4
Total		72

Q56 To what extent are you satisfied with videoconferencing/interactive TV to deliver course instruction?

Answered: 73 Skipped: 94



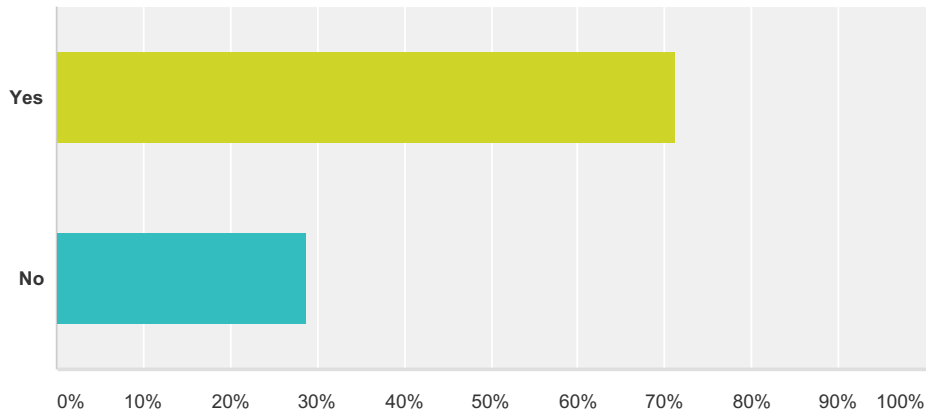
Answer Choices	Responses	
Very Satisfied	27.40%	20
Satisfied	15.07%	11
Neutral	8.22%	6
Dissatisfied	2.74%	2
Very Dissatisfied	0.00%	0
Don't Know	10.96%	8
N/A	35.62%	26
Total		73

Q57 What additional suggestions do you have to improve distance learning course offerings, quality and/or effectiveness at JSCC?

Answered: 27 Skipped: 140

Q58 Are you a Full-Time (>12 credit hours) student?

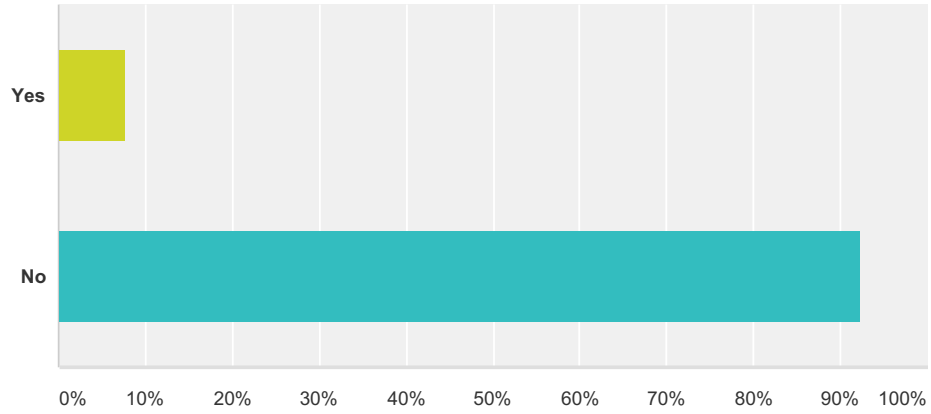
Answered: 142 Skipped: 25



Answer Choices	Responses	
Yes	71.13%	101
No	28.87%	41
Total		142

Q59 Are you attending college classes at one of the off site locations (ex. East Duplin HS).

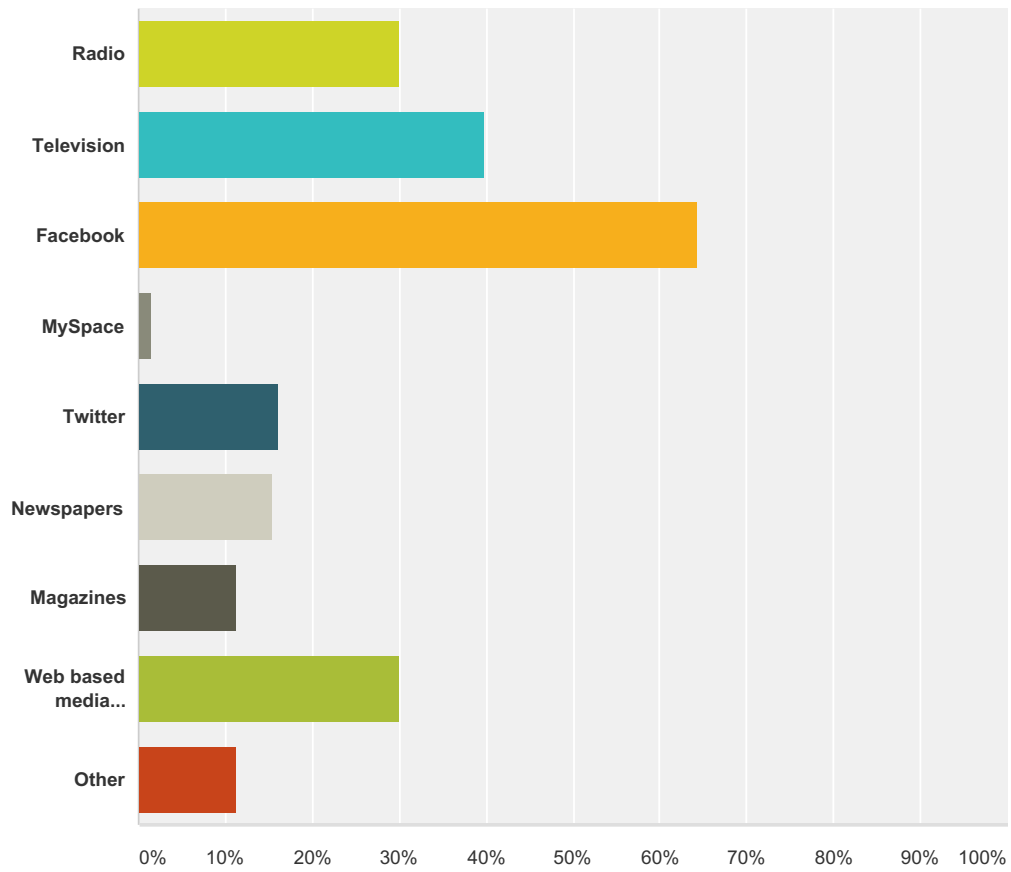
Answered: 142 Skipped: 25



Answer Choices	Responses
Yes	7.75% 11
No	92.25% 131
Total	142

Q60 What form of media do you use the most?

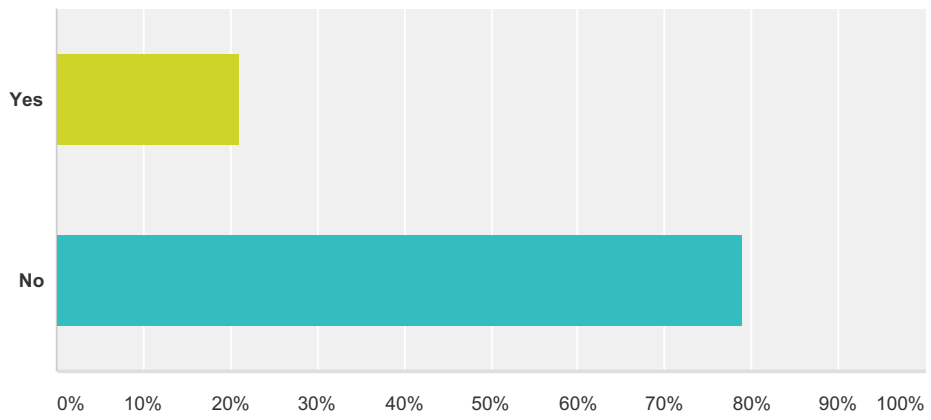
Answered: 143 Skipped: 24



Answer Choices	Responses	
Radio	30.07%	43
Television	39.86%	57
Facebook	64.34%	92
MySpace	1.40%	2
Twitter	16.08%	23
Newspapers	15.38%	22
Magazines	11.19%	16
Web based media (non-social media)	30.07%	43
Other	11.19%	16
Total Respondents: 143		

Q61 Do either of your parents possess a Bachelor's Degree?

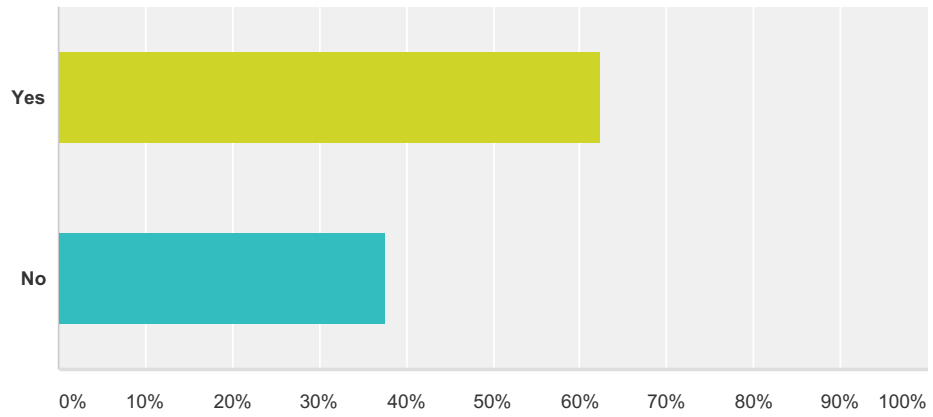
Answered: 142 Skipped: 25



Answer Choices	Responses
Yes	21.13% 30
No	78.87% 112
Total	142

Q62 Do you receive a Pell Grant?

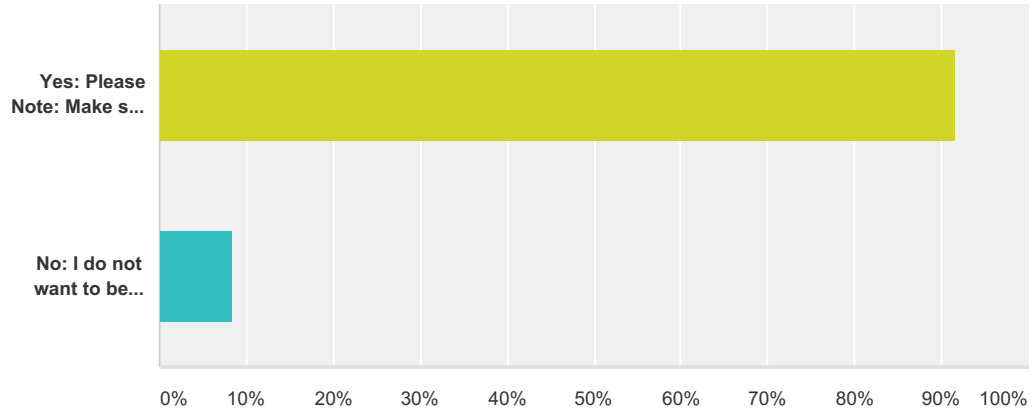
Answered: 144 Skipped: 23



Answer Choices	Responses
Yes	62.50% 90
No	37.50% 54
Total	144

Q63 I would like to be entered in the drawing for the \$100.00 check drawing. Be sure to write your email address and phone number in the comment block so we can let you know if you are the winner!

Answered: 119 Skipped: 48



Answer Choices	Responses	
Yes: Please Note: Make sure you have printed this page before clicking the done button.	91.60%	109
No: I do not want to be entered in this contest.	8.40%	10
Total		119