To partner with students who, through educational programs and support services, are prepared for the workforce or continued education at other institutions of higher learning.

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Objective 1	Objective 2	Objective 3	Objective 4	Objective 5	
Develop, implement, evaluate, and revise educational programs to ensure that Spartan Skills have been incorporated and program offerings are meeting workforce needs.	Develop and implement alternative instructional delivery methods for courses to address changes in demographics and workforce development needs.	Ensure that support services are equally available for all students.	Continue promoting articulation agreements with partner universities and look for opportunities for additional articulation collaborations.	Provide activities that connect graduates and the community with local employment opportunities.	
Current Strategy	Current Strategy	Current Strategy	Current Strategy	Current Strategy	
Week of Welcome Weekly Core Leadership Team Meetings Monthly JSCC Newsletter Mandatory Professional Development Revamped Faculty Expectations New Logo & Slogan "Join our family."	Hybrid Classes Blended Classes Traditional Classes Online Classes	Utilize Aviso Retention to make students aware of support services.	Developed a site on the JSCC webpage dedicated to articulation agreements.	Job Fair collaboration with NCWorks Workforce Wednesday with NCWorks	

Goal 2

To enhance student academic credential achievement and retention by improving the total college experience.

improving the total college experience.				
Objective 1	Objective 2	Objective 3	Objective 4	Objective 5
Provide up-to- date learning environments and state-of-the- art equipment for program offerings.	Provide new students with an online new student orientation followed by a seated informational tutorial.	Connect students to various resources to help meet personal and academic needs.	Provide students with enrichment activities through student clubs/organizations and intramural sports.	Work to infuse global concepts/international education into programs/services.
Current Strategy	Current Strategy	Current Strategy	Current Strategy	Current Strategy
Hybrid Classes Blended Classes Traditional Classes Online Classes	New students complete new student orientation in Moodle. New students can finalize the registration process quickly by attending Registration Day. During Registration Day, new students register with a faculty advisor, complete financial aid, pick up parking stickers/student IDs, and log in to their JSCC account.	The Student Success Center is now located in the Boyette Library. Spartan Table now operates as a non-perishable food pantry, providing students with greater access to food. Student Support Services attends various student events such as Registration Day to connect new and returning students to support services.	Intramural Sports Library Maker Space SGA Events Student Support Services Summer camps and field trips	JSCC celebrates several events such as World Cultural Day and Black History Month Intramural Soccer Literature and resources are featured monthly in Boyette Library Study aboard opportunities

To support the professional development and career advancement of our staff and faculty and foster a collegial atmosphere of open communication, innovation, and partnerships among students and faculty.

Objective 1	Objective 2	Objective 3	Objective 4
Ensure college departments and divisions reflect succession planning by reviewing job assignments to allow for career advancement within departments.	Review current policies and make necessary updates to ensure opportunities for professional development are available and proper procedures are in place to allow implementation.	Collaborate with faculty to introduce different teaching styles to promote student engagement by incorporating technology.	Identify opportunities to collaborate with students and offer more diverse club and student organizations that are faculty-driven.
Current Strategy	Current Strategy	Current Strategy	Current Strategy
Review of job descriptions. Cross-train within departments and create opportunities for advancement within departments Final job descriptions to be reviewed during performance evaluation. Current employees to job shadow.	Moodle Excel Informer 101	Gain input from IT and faculty committee members Share the use of technology with employees concerning how to work remotely and expectations.	Conduct student/employee surveys to gain protentional interest: 1. Intramural sports 2. JSCC newsletter 3. JSCC gospel choir 4. JSCC yearbook

Goal 4
To ensure high quality in all programs and services by providing students,
faculty, and staff with appropriate facilities, equipment, and technology

Objective 1	Objective 2	Objective 3	Objective 4	Objective 5
Objective 1	Objective 2	Objective 3	Objective 4	Objective 3
Account for all	Facility wearables	The college will	More and diverse	Proper training
computers on	such as carpeting	make capital	spaces need to	opportunities
campus and develop a 5-year	and paint will be put on a 10-year	improvements/ renovations to the	be created for students to	will be offered for current
migration plan.	plan to keep	interior of buildings	gather and	technology. A
This will keep all	buildings from	to make the	collaborate.	survey will be
computers	looking dated and	campus look more	Creating such	sent in order to
current and allow	worn. This will	unified and fluid	space will	prioritize topics
for more efficient	result in a capital	from building to	develop a	and multiple
planning and	budget benefit by	building. There is	stronger	delivery options
budgeting.	being able to	currently very little	collegiate	will be available.
	forecast and plan	continuity when	environment and	
	a fixed yearly	going between	encourage	
	budget.	buildings.	student success.	
Current Strategy	Current Strategy	Current Strategy	Current Strategy	Current Strategy
Replacing	Keep a rolling	Use similar paint	Offer students	As technology
computers	process for	schemes	more places to	increases and
campus-wide at	updates such as		gather, easier	changes, more
one time is not	painting and	New furniture	access to	training will be
fiscally feasible.	carpeting to be	comparable to that	resources and wi-	needed.
	completed.	found in Hoffler,	fi.	
DoIT will assess		Hall & Herring.		Surveys will be
the computer	Devise a budget-		Newer picnic	sent by DoIT or
needs across	based plan for the		tables with	Distance
campus and	maintenance department to		umbrellas	Learning to identify the
develop a roll-out plan that is	follow when		Outside wi-fi	needs of staff &
budgetarily	scheduling		areas	faculty.
responsible and	campus			
will order and	improvements.		Merging student	
place new	-		success center	
computers and			with the library	
shuffle used			Hall 125 E & F	
computers				
throughout			Place signage	
campus based on			around campus	
the greatest need.			that advertises	

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	outdoor wi-fi	
	access.	

To involve the college in addressing community needs and goals and to build relationships with local, state, and national partners in an effort to improve our community's economic and workforce competitiveness.

community 5 conforme and workforce competitiveness.				
Objective 1	Objective 2	Objective 3		
Engage business and industry to build relationships and understand immediate and future workforce by implementing a college-wide advisory committee for each program.	Broaden our work based learning to offer students more opportunities to earn college credit while improving their employability.	To offer lunch and learn opportunities promoting soft skills and other identified workforce needs.		
Current Strategy	Current Strategy	Current Strategy		
Form advisory committees for each program.	Form apprenticeship programs and have these advertisements on billboards across the county.	Employee and student engagement using Makerspace and other equipment available within the Library.		

To ensure funding received from all sources utilized by the college is in line with the mission, goals, and priorities of the institution, as well as the educational and workforce needs of the community.

Objective 1	Objective 2	Objective 3
Strengthen connections with community members and business partners in order to stay abreast of regional educational and workforce needs.	Submit relevant grant applications and maintain eligibility requirements for federal funding that supports instruction and student success.	Perform community outreach with potential partners and community members to increase private donations and scholarship opportunities.
Current Strategy	Current Strategy	Current Strategy
EDC Board with Duplin County	Lend the way – mobile plumbing lab (state)	Foundation – fundraising
Chamber of Commerce	EDA – nursing addition/ apply	Customized training
Foundation	for Workforce Development Center	Community job fair held by JSCC
Industrial maintenance program	TRIO/WIOA	Nursing Lab
Workforce Development Center	Project 361 funds (state) supports instruction needed	Scholarly Men of Success Tools for Tech – for Diesel and
	by local business and industry partner.	Heavy Equipment Technology program
		5K Fun Run
		Golf Tournament
		Casino Night

Objective 1	rate organization		n all areas of the in	ostitution
0.0,000.10 _	Objective 2	Objective 3	n all areas of the ir Objective 4	Objective 5
welcoming convironment for students, staff, and faculty.	Review and revise College processes and procedures to increase efficiency and maximize resources.	Achieve academic effectiveness with optimal efficiency, resulting in a highly trained workforce.	Attract, empower, and retain excellence in staff and faculty.	Acquire and sustain robust, modern, and relevant technology.
Current Strategy	Current Strategy	Current Strategy	Current Strategy	Current Strategy
and maintenance staff	A disclaimer currently exists on the J drive for the manual.	New simulation technology in Nursing Education Committees have been restructured to achieve better effectiveness. Program Reviews are being restructured Programs have been moved to maximize resources, such as Nurse Aide.	Marketing and advertising to create a message of family atmosphere and promotes pride in our workplace Review salaries to make sure we are competitive with neighboring institutions. Broadened social media outlets and modes to advertise job openings Schedule flexibility-4- day work week in the summer and close at noon on Fridays during spring and fall semesters. Restructured committees to encourage more participation from faculty and staff.	New simulation technology in Nursing Education New agriculture technology has been purchased Changing to LED lighting Wi-Fi expansion on campus Charging stations have been placed on campus